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### **HOMES FOR GOOD HOUSING AGENCY**

# BOARD OF COMMISSIONERS MEETING WEDNESDAY, SEPTEMBER 19<sup>TH</sup>, 2018

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- IV. ORDER 18-19-09-01H
- V. ORDER 18-19-09-02H
- VI. ORDER 18-19-09-03H

### **AGENDA**

### **Homes for Good Housing Agency**

### **BOARD OF COMMISSIONERS**

### Location of the meeting:

Board of County Commissioners Conference Room, Public Service Building, 125 East 8th Avenue, Eugene, OR, 97401

**Phone:** 541.682.2506

The meeting location is wheelchair-accessible. Anyone needing special accommodations (deaf, people with hearing loss, language translation, chemical sensitivity needs, and large print copies of agenda), please make your request at least 48 hours prior to the meeting.

### Wednesday, September 19th, 2018

(2:30 p.m.) (Board of County Commissioners Conference Room)

### 1. #PUBLIC COMMENTS

(Expected maximum time 10 minutes: Speakers will be taken in the order in which they sign up and will be limited to 3-minutes per public comments. If the number wishing to testify exceeds 10 speakers, then additional speakers may be allowed if the chair determines that time permits or may be taken at a later time.)

# 2. COMMISSIONERS' RESPONSE TO PUBLIC COMMENTS AND/OR OTHER ISSUES AND REMONSTRANCE (2 min. limit)

- 3. ADJUSTMENTS TO THE AGENDA
- 4. COMMISSIONERS' BUSINESS
- 5. EMERGENCY BUSINESS
- 6. ADMINISTRATION
  - A. Approval of Minutes: 08/22/2018
  - B. Executive Director Report (estimated time 15 minutes)
  - C. Homes for Good Excellence Award Recipients (estimated time 10 minutes)
  - Frankie Lee Johnson, Resident Services Assistant
  - Amy Cook, Rent Assistance Division Analyst
  - · Matthew Arena, Painter
  - D. Order/18-19-09-01H In the Matter of Approving Contract 18-P-0055 (Architectural Services) for the renovation of the new Admin Building (Steve Ochs, Real Estate Development Director) (estimated time 10 minutes)
  - E. Order/18-19-09-02H In the Matter of Adopting the 2018-2019 Budget and Making Appropriations (Valerie Warner, Deputy Director and Jeff Bridgens, Finance Director) (estimated time 30 minutes)
  - F. Order/18-19-09-03H In the Matter of Approving the Public Housing Operating Budget for the Fiscal Year Ending September 30, 2018 (Valerie Warner, Deputy Director and Jeff Bridgens, Finance Director) (estimated time 30 minutes)

### 7. OTHER BUSINESS

Adjourn







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### **Meeting Minutes**

### **Homes for Good Housing Agency**

### **BOARD OF COMMISSIONERS**

### Location of the meeting:

Board of County Commissioners Conference Room, Public Service Building, 125 East 8<sup>th</sup> Avenue, Eugene, OR, 97401

Phone: 541.682.2506

The meeting location is wheelchair-accessible. Anyone needing special accommodations (deaf, people with hearing loss, language translation, chemical sensitivity needs, and large print copies of agenda), please make your request at least 48 hours prior to the meeting.

### Wednesday, August 22<sup>nd</sup>, 2018

(2:30 p.m.) (Board of County Commissioners Conference Room)

### 1. PUBLIC HEARING (CM/GC)

The public hearing will be held for the purpose of taking comments on the Homes for Good adoption of a Construction Manager/General Contractor (CM/GC) alternative contracting method exemption for construction of the Sheldon Village Rehabilitation Project.

No public comments made.

### 2. #PUBLIC COMMENTS

(Expected maximum time 10 minutes: Speakers will be taken in the order in which they sign up and will be limited to 3-minutes per public comments. If the number wishing to testify exceeds 10 speakers, then additional speakers may be allowed if the chair determines that time permits or may be taken at a later time.)

# 2. COMMISSIONERS' RESPONSE TO PUBLIC COMMENTS AND/OR OTHER ISSUES AND REMONSTRANCE (2 min. limit)

### 4. ADJUSTMENTS TO THE AGENDA

Presentation by Moss Adams moved to the first agenda item.

### 5. COMMISSIONERS' BUSINESS

- Sid Leiken Excused
- Jay Bozevich Excused
- Pete Sorensen Excused

### 6. EMERGENCY BUSINESS

### 7. ADMINISTRATION

A. Approval of Minutes: 07/25/2018

Motion to approve minutes: Michelle Thurston

Motion seconded: Gary Williams

Motion is approved unanimously 4/0 with Sid Leiken, Jay Bozievich, and Sid Leiken excused

### B. Homes for Good, "Month in Review"

Communications Director, Ela Kubok highlights Homes for Good activities since the previous board meeting.

- National Night Out
- Bascom Village Governor Visit
- Healthiest Employers of Oregon Award
- C. Order/18-22-08-01H In the Matter of the Joint Order of the Board of Commissioners and Local Contract Review Board Exempting the Rehabilitation of Sheldon Village Apartments from Competitive Bidding Requirements and Directing the Use of the CMGC Alternative Contracting Method. (Steve Ochs, Development Director) (Carrie Connelly, Local Government Law Group) (estimated time 10 minutes)
  - Steve Ochs: A contractor is brought on earlier in the process to work on design issues early in the process. In 2014, the law changed regarding the bid process. In this case you are hiring the contractor and once the process is designed they put out the ad and take the bids. In our case, we are still putting it out to bid, but first you must organize a public hearing to see if there are findings. Meili is our contractor. Now is the time to build a contract with Meili.
  - **Gary Williams:** I like this process as the former Mayor of Cottage Grove we followed this process and it worked very well.
  - Char Reavis: Why are we going through this process?
  - **Cary Connnelly**: The project will be smoother, and the costs will be clearer with this process by bringing on a contractor early. This is a legality Homes for Good must satisfy to get the contract going. This is a required part of the procurement process.

Motion to approve 18-22-08-01H: Gary Williams

Motion seconded: Michelle Thurston

Motion is approved unanimously 4/0 with Sid Leiken, Jay Bozievich, and Pete Sorensen excused

D. Discussion/Homes for Good 2018 Audit Report (Jeff Bridgens, Finance Director) (Kevin Mullerleile, Moss Adams) (Jim Lanzarotta, Moss Adams) (estimated time 30 minutes)

Moss Adams PowerPoint Presentation

Powerpoint can be viewed in the Board Materials section of the Homes for Good website.

- Jeff Bridgens Introduces the Moss Adams presenters and briefly outlines the presentation to come.
- **Jim Lanzarotta:** The audit has been completed with the reports finalized and findings have been made public. This was our first-year auditing with Homes for Good.
- Jim Lanzarotta presents the following slides:
  - Slide #1: Moss Adams Staff Involved in the Audit Process
  - Slide #2: Audit Services Provided Overview of the process and standards involved in the audit. State Laws and Single Audit Requirement, and REAC. Reporting.
  - **Slide #3:** Findings were clear. Five of the 6 tax credit properties received clean opinions. The Oaks at 14th was not audited as it was not required due to the newness of the property.
- **Jeff Bridgens:** The Oaks at 14<sup>th</sup> had an independent audit in December 2017.
- Kevin Mullerleile:
- On the government standards report, there were no findings. On the Oregon Minimum Standards, there were no findings.
- There were no issues with internal controls that were brought to our attention. There
  were good controls of rent agreements. Capital assets were correct from last year's
  financial statements with no errors found. We did find some errors that can be corrected
  on some historical documents of assets. Management is working to correct past asset
  errors in the system.
- No findings on long term debts
- There will be an ongoing discussion on Notes Receivable.
- Federal awards were found materially correct.
- Under "Required Communications" there has not been any significant changes in accounting practices since last year. No significant difficulties found in performing the audit. There aren't any significant risks in the finances or disagreements in management or compliance and internal controls found.
- No fraud of illegal actions was found
- The Executive Director, Deputy Director, and Finance Director all signed an agreement to the validity of documents audited.

### Jim Lanzarotta:

- These are complex real estate transactions and it is great to that Homes for Good has made
  an investment in the caliber of people employed to oversee these transactions. You are in
  relatively good financial condition with strong balance sheets. Look into benchmarking in the
  future to keep revenue and balances strong and healthy.
- There will be an accounting update. OPEB standards coming up and lease agreement changes coming.

### E. Order/18-22-08-02H – In the Matter of Authorizing the Issuance of a Bond for the Sheldon Village Apartments (Spencer McCoy, Project Developer) (estimated time 10 minutes)

- **Spencer McCoy:** We will be **r**ehabbing Sheldon Village Apartment's water damage from 2015. The targeted date for construction is September 7th. John Juritz Pacifica Law Group is here to speak on the bond.
- **John Juritz**: A tax exempt bond allows you to borrow at a lower interest rate. The agency issues its bond to buy the loan with Banner Bank. We will take Banner Bank's loan and the

interest becomes tax exempt. We have staff dedicated to bonds to help set up the structure. The bond is also secured by the project.

Motion to approve 18-22-08-02H: Gary Williams

Motion seconded: Michelle Thurston

Motion is approved unanimously 4/0 with Sid Leiken, Jay Bozievich, and Pete Sorensen excused

- F. Order/18-22-08-03H In the Matter of Authorizing the Rehabilitation and Financing of Sheldon Village Apartments (Spencer McCoy, Project Developer) (estimated time 10 minutes)
- **Spencer McCoy**: The financing for the rehabilitation will flow through Sheldon Village LLC.

This board order authorizes us to do that.

Motion to approve 18-22-08-03H: Gary Williams

Motion seconded: Michelle Thurston

Motion is approved unanimously 4/0 with Sid Leiken, Jay Bozievich, and Pete Sorensen excused

- G. Order/18-22-08-04H In the Matter of Revising Order 18-23-05-01H "In the Matter of Authorizing Formation of MD Commons LLC and MD Manager LLC. (Steve Ochs, Development Director) (estimated time 10 minutes)
- **Steve Ochs:** Previously the board approved the order that had two incorrect references. This is the same board order with the two references related to an incorrect address has been removed. We are looking for the board to adopt the revised order.

Motion to approve 18-22-08-04H: Michelle Thurston

Motion seconded: Gary Williams

Motion is approved unanimously 4/0 with Sid Leiken, Jay Bozievich, and Pete Sorensen excused

H. Presentation/Homes for Good Resident Services Presentation (Wakan Alferes, Resident Services Director) (Beth Ochs, Rent Assistance Division Director) (Darlene Kelly, Property Management Division Director) (estimated time 30 minutes)

Resident Services PowerPoint Presentation

Powerpoint can be viewed in the Board Materials section of the Homes for Good website.

- Wakan Alferes: Discusses the Resident Services Team Structure
  - o FSS Coordinators 3
  - Resident Services Assistant 1
  - Supportive Housing Specialist -1
- 10% of Homes for Good clients are utilize the Resident Services resources
- 200/900 voucher units are utilizing Resident Services resources
- Resident Services is funded through grants from FSS, ROSS, and COC
- Resident Services is the link between shelter, life, and services

- Going forward, Resident Services are looking to increase their support per unit allowance. Currently it is \$189/unit a year. Nationally it is \$300 \$500 per unit a year.
- Resident Services looks to also add 2 FTE positions and possibly a third to address rural housing.
- The annual cost of a Resident Services Coordinator can be covered by avoiding 10 evictions a year.

### **Supportive Housing Slide Presentation**

- Department Recommendations
- Participant/Staff Ratios improvement
- Improve diverse funding streams
- Impact framework
- Best Practices
- Identifying needs of our participants
- Demographic Data examination and aligning those with our services
- All residents to have access to services wherever they are in Lane County

### **Permanent Supportive Housing**

• What services are we providing now and what do we want to do in the future

### Whole Family Support

Services for youth and families

### Stability to Self Sufficiency.

• What we are doing now and what we can be doing in the future

### Services for Elderly/Disabled

### **Supporting Housing Plans for FY19**

- Add 2 FTE
- **Beth Ochs:** Resident Services hasn't been a part of Rent Assistance historically. It became apparent spending time and resources bringing people on to the program but did not have the component to supply services to assist voucher holders to secure housing and maintain their voucher. We worked on achieving this through streamlining from various positions to route that to the Resident Services position. We have also converted our inspection process through technology.
- **Pat Farr:** It is exciting that Homes for Good is streamlining. How much savings has been achieved through streamlining.
- **Beth Ochs:** It is too early to tell. Right now, we have healthy reserves which allows us to spend that money down and then go to HUD to plan how we are going to sustain funds. We turnover 32 families a month. We are searching to find out why. We are working to track that information.

- Pat Farr: It would be great to identify those EOP's who are progressing through the system to measure success
- **Michelle Thurston:** The biggest complaint or concern is what to do with the voucher once someone receives it.
- Darlene Kelly: We serve 700 public housing units. In the past, public housing used to have a high amount of welfare recipients. Now we are serving a different community, working families, elderly, disabled, and large families. If residents weren't interested before in services, we weren't providing them. Now we want to expand our base level of services regardless of interest. Our residents are facing many challenges and we want to help them remain housed.
- **Michelle Thurston:** Residents appreciate the assistance to keep stable housing and people are starting to take advantage of the services. It would be nice to see those services expand further.
- **Darlene Kelly:** For the Madrone project, we need to continue to identify the wrap around services. It is exciting to add this position.

### 8. OTHER BUSINESS

### Adjourn

Please note this is a short excerpt of the proceedings, a full recording of the meeting is available upon request by emailing <a href="mailto:amccoy@homesforgood.org">amccoy@homesforgood.org</a>.

### September 2018

# MONTH IN REVIEW







Homes for Good continues to make great strides in securing new funding for key programs and real estate development projects. First, we received notice from Senator Merkely's office, and then HUD a few days later, that we were awarded 33 Mainstream vouchers that will provide \$190,000 per year in new federal rent assistance for people with low incomes that are exiting institutions and returning to our neighborhoods. Laurel Hill, Sponsors Inc., Lane Council of Governments and Lane County were all partners in this critical effort to secure new resources for people in our community that need our help to secure an affordable home with necessary supportive services. Second, 4 of Oregon's largest housing providers including Homes for Good, Home Forward, the Salem Housing Authority and the Housing Authority of Clackamas County are all focused on preserving federally subsidized public housing by converting these properties into project based Section 8 apartment communities. Once this conversion is approved our organizations can leverage low income housing tax credits and other national and state resources to preserve the properties or build new apartment communities. The 4 agencies collectively need \$50,000,000 in gap funding set aside support from the State or Oregon's Housing and Community Services Department (OHCS) in order to achieve our preservation efforts. I attended the OHCS governing board, the Housing Stability Council, meeting on 9/7/18 and spoke on behalf of all 4 organizations regarding the need for this funding set aside. OHCS senior staff and the governing board support our request and have tentatively set aside \$25,000,000 to support our preservation efforts, which is a huge step toward our goal.

### September 2018



The transformation of our organization from being a housing provider to embracing our role as a supportive housing provider and supportive services provider was front and center for us as we developed the FY 19 budget that is before you for deliberation at our 9.19.18 Board Meeting. The budget packet will highlight a reorganization of the Leadership Team that will include the recruitment of a new Deputy Director because Valerie Warner has requested to transfer to a management position within our Accounting/finance Division. I hope you will join me in thanking Valerie for her commitment to our organization and her service as Deputy Director. We would not have made the extensive progress over the past three plus years without her dedication and leadership. The new Deputy Director will have a different portfolio of responsibilities, which better meet the current and evolving needs of the transformation of our organization. The plan is to have our key Divisions - Rent Assistance, Property Management, Resident Services/Family Self Sufficiency and Energy Services all report to the new Deputy Director. The logic behind this structure is that all of these Divisions directly serve people with low incomes in Lane County and there are significant operational efficiencies and increased impact that these Divisions will have under the leadership of the new Deputy Director in coordination with the Directors responsible for these 4 Divisions.

In addition to the reorganization of the Leadership Team the FY 19 budget as proposed includes new positions that will focus on business systems improvements with an eye towards enhancing our compliance and quality control capacity. The proposed budget also includes additional positions that will allow us to grow our capacity in our Resident Services/Family Self-Sufficiency Division as we continue to focus our housing resources on special needs populations that need support beyond us providing a home. Our federal funding is more favorable this year than it has been in prior years so we believe that funding these additional positions is a responsible investment that will continue the transformation of our organization and increases our ability to support other key community goals as outlined in the Poverty and Homelessness Board's Strategic Plan.



My latest job shadowing adventure allowed me to work for half a day at Maplewood Meadows with Roy Beephan trimming and removing trees and hedges. I was very impressed when I arrived because Roy had all required safety equipment prepared for me to use. In addition, all power equipment and other necessary supplies were in excellent working order. Roy and I worked together for the next four hours and had an opportunity to talk about how things are going with the organization and his position. Roy is very positive about the organization and he is excited about the continuing progress we are making to take Homes for Good in new and different directions. I'm very thankful for Roy's hard work, positive attitude and commitment to Homes for Good.

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### **AGENDA CHECKLIST**

AGENDA INFORMATION TO BE SUBMITTED TO THE BOARD OFFICE (Aisha McCoy, Administrative Specialist ext 2525)		n the Matter of Approving rices) for the renovation	_	
One Title Memo				
Agenda Packet One Original Hard Copy plus One copy e-mailed to amccoy@homesforgood.org				
Material Due  Due by 12 pm Wednesday				
preceding the week it will be included in the agenda notice	DEPARTMENT	Development		•
	CONTACT	Steve Ochs	EXT <b>2530</b>	
	PRESENTERS	Steve Ochs	EXT <b>2530</b>	
		Nora Cronin	EXT <b>2521</b>	
THE ITEM MELL ANNOUNCE	AGENDA DATE:	09/19/2018		
THIS ITEM WILL INVOLVE:  Consent Calendar	Report	Appointments	Committee Reports	
SORDER/Resolution □	Discussion & Action	Discussion Only	<del></del>	
Ordinance/Public Hearing Public Comment Anticipated?	]Yes □No	Estimated	d Time10 min	_
NOTE: DEPARTMENT MANAGER	MUST SIGN OFF BEF	FORE SUBMITTING TO E	BOARD OFFICE	
xecutive Director/: Jacob Fox	Date <i>09/11/2018</i>	11/		
Deputy Director	<del>-</del>			
egal Staff-Review by:	Date	/		
<u>if required</u>		<i>i i</i>		
<u> 1anagement Staff-</u>	Date			
Review by:				



177 Day Island Rd., Eugene, OR 97401 • PH 541-682-3755 • FAX 541-682-3411 300 West Fairview Dr., Springfield, OR 97477 • PH 541-682-4090 • FAX 541-682-3875



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### **HOMES FOR GOOD MEMORANDUM**

TO: Homes for Good Board of Commissioners

FROM: Steven Ochs, Real Estate Development Director

AGENDA ITEM TITLE: In the Matter of Approving Contract 18-P-0055 (Architectural

Services) for the renovation of the new Admin Building

AGENDA DATE: September 19, 2018

### I MOTION

It is moved that the Agency is authorized to award contract 18-P-0055 (Architectural Services) for the renovation of the new Admin Building.

### II ISSUE

Homes for Good Housing Agency intends to renovate the new Admin Building. Architectural work is commencing, necessitating the contract to be executed.

### III DISCUSSION

### A. <u>Background</u>

In October 2017, Homes for Good purchased the property located at 100 W 13<sup>th</sup> Avenue in Eugene, Oregon to be used as the agency's new administrative building. The agency plans to consolidate both the Day Island and Fairview offices into this one facility. The building was constructed in 1959 as the Eugene public library and contains approximately 38,000 gross square feet over 3 levels.

In May 2018, Homes for Good issued a Request for Proposals (RFP) for Architectural Design Services. Five firms submitted proposals. The evaluation committee, consisting of five Homes for Good staff, evaluated all proposals based on the scoring criteria in the RFP. The top two scoring firms were invited for interviews. The evaluation committee recommended PIVOT Architecture be selected based on receiving the highest score overall.

Board approval is now requested to execute the contract for architectural services with PIVOT Architecture to renovate the new administrative building.

### B. Analysis

PIVOT Architecture was selected to provide architectural services, which will include subcontracts with engineering (structural, mechanical, electrical, civil), acoustics, and landscaping. PIVOT provided an estimated maximum fee proposal for the project of \$430,000. This includes roughly \$240,000 in architectural services and \$190,000 to consultants for engineering and other design services.

PIVOT's \$240,000 fee for the architectural services is broken down by effort in the following phases:

- 8% Research
- 17% Discover
- 23% Create
- 25% Document
- 2% Bid & Permit
- 23% Construction
- 2% Move & Closeout

The \$190,000 fee to consultants is made up of roughly 74% for mechanical/electrical/plumbing engineering, 20% for structural engineering, and the remaining 6% for civil engineering, acoustics, and landscaping.

### C. Recommendation

Approval of the proposed motion.

### IV IMPLEMENTATION/FOLLOW-UP

Upon approval of the Order, the required documents will be executed as soon as possible.

### **V** ATTACHMENTS

None

# IN THE BOARD OF COMMISSIONERS OF THE HOMES FOR GOOD HOUSING AGENCY, OF LANE COUNTY, OREGON

ORDER 18-19-09-01H	In the Matter of Approving Contract 18-P-0055 (Architectural Services) for the renovation of the new Admin Building
WHEREAS, Homes for Good Housing A W 13 <sup>th</sup> Avenue in Eugene, Oregon to be used	Agency has purchased the property located at 100 as the agency's new administrative building;
WHEREAS, Homes for Good Housing A Services in order to carry out the renovation of	Agency has need of professional Architectural of the new administrative building.
NOW IT IS THEREFORE ORDERED TH	IAT:
The Executive Director or Deputy Di Services Contract with PIVOT Architecture.	rector is authorized to enter into an Architectura
DATED this day of	, 2018
Chair, Homes for Good Board of Commissioners	



### **AGENDA CHECKLIST**

AGENDA INFORMATION TO BE SUBMITTED TO THE BOARD OFFICE (Aisha McCoy, Administrative Specialist ext 2525)		the Matter of Adopting Appropriations	g the 2018-2019	
One Title Memo				
Agenda Packet One Original Hard Copy plus One copy e-mailed to amccoy@homesforgood.org				
Material Due				
Due by 12 pm Wednesday preceding the week it will be included in the agenda notice	DEPARTMENT	Finance		
	CONTACT	Valerie Warner	EXT <b>2503</b>	
	PRESENTER	Valerie Warner Jeff Bridgens Jacob Fox	EXT <b>2503</b> EXT <b>2525</b> EXT <b>2527</b>	
	AGENDA DATE:	09/19/2018		
THIS ITEM WILL INVOLVE:  □Consent Calendar □ORDER/Resolution □Ordinance/Public Hearing	Report Discussion & Action	Appointments Discussion Only	Committee Reports	
Public Comment Anticipated?	□Yes □No	Estimate	d Time10 min	
NOTE: DEPARTMENT MANAGE	FR <b>MUST</b> SIGN OFF BEFO	ORE SUBMITTING TO I	BOARD OFFICE	
Executive Director/: Jacob Fox	Date <i>09/11/2018</i>	116		
Deputy Director	_	1/1/		
<u>Legal Staff-Review by:</u> *if required	Date			_
Management Staff-	 Date			
Review by:				



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### **HOMES FOR GOOD MEMORANDUM**

TO: Homes for Good Board of Commissioners

FROM:

Valerie Warner, Deputy Director Jeff Bridgens, Finance Director Jacob Fox, Executive Director

AGENDA ITEM TITLE: ORDER/In the Matter of Adopting the 2018-2019 Budget

AGENDA DATE: September 19<sup>th</sup>, 2018

### I MOTION

It is moved that the Order be approved which adopts the Agency FY 2019 Budget.

### II ISSUE

It is necessary for the board to adopt the Agency FY 2019 Budget prior to October 1, 2018.

### III DISCUSSION

### A. Background

This Order approves the Agency's budget for the fiscal year beginning October 1, 2018.

### B. Analysis

In the FY2019 Budget Document we present the Homes for Good Budget for the fiscal year October 1, 2018 through September 30, 2019. We are supplying information about each distinct activity, as well as summaries by division and agency-wide information, with the intent of proving a meaningful delineation of Homes for Good operations. The budget document itself moves us forward on our strategic initiative to expand our communication capacity and to increase the Homes for Good's Board understanding of our financial opportunities and challenges. The budget document is organized to correspond with Homes for Good's three divisions: Community Services, Housing and Rent Assistance (although for FY19, we have presented the COCC in a separate section of the document with a separate color-code, the COCC is part of the Housing Division).

In terms of dollar volume, the **Community Services** Division's most significant activity is the Development and Asset Management activities. The Development and Asset Management divisions oversee the predevelopment, construction and management of tax credit and properties. FY19 is a particularly busy year with several development projects taking place simultaneously as well as the remodel of the property at West 13<sup>th</sup> in Eugene, the Agency's future home. Other Community Services

activities are those grant funded resident enhancement programs that benefit Lane County low-income populations. Often the clients who use these services reside in Homes for Good housing or receive rent assistance through the voucher programs. Finally, the Community Services Division also includes miscellaneous activities that do not fit in the other divisions, including the Homes for Good Fleet fund and Corporate Fund. Total expenses of the Community Services Division for FY19 are \$4,977,572, a small increase over last year's total of \$4,845,873. (These totals do not include other financing sources and uses, for example proceeds from borrowing or interfund transfers.) The budget totals for Community Services may vary widely from year-to-year depending on Development and Asset Management's activities and additions of new entities.

The **Housing** Division includes 695 units of Public Housing. This budget presents budgets for each of the nine separate public housing complexes and for each of the three separate groups of public housing scattered sites (Eugene, Springfield and Veneta). The Housing Division also includes eleven other multifamily housing complexes with a total of 566 units; four complexes are managed by Homes for Good staff and seven by a third-party management company. The principal revenues for the Housing program are tenant rents and HUD rental assistance funds. For FY19, the Housing budgeted expenses are \$7,763,690 (excluding capital outlay, debt service and transfers) which is an increase of \$479,051 over the prior year budgeted expenses of \$7,284,639.

The **Central Office Cost Center** (COCC) accounts for Homes for Good overhead. For FY19, we have presented it in a separate section of the budget document. The revenues of the COCC include management fees, bookkeeping fees, and asset management fees that are charged to the public housing complexes, multi-family complexes and a per voucher fee to rent assistance. The revenue also includes fees for service for specialized maintenance workers. Fees for service are based on the anticipated needs of property managers. The COCC revenues are expected to exceed \$2.5 million for FY2019 and are significantly higher (17%) than FY2018 budgeted COCC revenues. The change is a result of management interpreting HUD guidelines as broadly as possible, while maintaining compliance based on the advice of a CPA consulting firm specializing in Public Housing Authorities. The COCC expenses are expected to be approximately \$3 million for FY2019, a significant increase from FY2018 budgeted expenses of approximately \$2.3 million. The increased costs are detailed later in this memo. The COCC will fall short of break-even by approximately \$408K which is balanced by budgeted transfers of unrestricted funds from earned real estate development fees.

The **Rent Assistance Division** consists of Homes for Good Housing Choice Voucher (HCV) program and VASH (Veterans Assistance) Voucher program, which together comprise Homes for Good largest division. For FY19, the Rent Assistance budgeted expenses total \$19,790,380, an increase over the prior year budget of \$18,829,055. The increase is attributable to the addition of 3 FTE as well as expected higher voucher usage and rents as the division continues to focus on stabilizing voucher utilization. Increased voucher utilization should help offset potential proration decreases, should they occur, because a greater number of vouchers than last year would generate greater administrative fees. However, during FY18, the proration percentages for this program were increased, with the Admin Fee proration going from 76% to 80% and the HAP proration going to 100%. The long-range financial planning section of the budget document includes a detailed discussion of funding for the HCV program.

The 2019 budget supports Homes for Good's continuing activities for the divisions described above, the strategic goals of Homes for Good as described in the organization's 5 Year Plan for Fiscal Years 2015-2019, the Annual Plan for Fiscal Year 2019 and several significant new initiatives, discussed below under Challenges, Opportunities and Solutions.

### **Reserve Information**

Homes for Good carries reserve balances for many of the activities in the budget, with the exception of reimbursement-grant funded programs of Homes for Good such as Shelter Plus Care, Resident Opportunity and Supportive Services and Family Self Sufficiency. Last year the budget document was

reformatted to include information about restricted and unrestricted reserves. Restricted reserves represent resources having externally imposed constraints on the use them by grantors, contributors, creditors, investors, other governments or any applicable legislation. Unrestricted reserves represent resources that have not been restricted and may be strategically invested. However unrestricted reserves may be limited to use in a specific program. For example, the Housing Choice Voucher unrestricted reserve may be used for any purpose in the HCV program, but may not be used outside the HCV program. Very few Homes for Good reserves are totally unrestricted, meaning that the funds can be used for any purpose in any program. The budgets include projected reserve balances for FY18 and for the proposed budget year, FY19. The projected reserve balances for FY18 and for the proposed budget reserves for FY19 are based on management estimates. A more detailed discussion of Homes for Good reserves, including proposed reserve policies and targets, is included in the policy section and the long range financial planning section of this budget document.

### **Budget Process 2019**

This year, budget preparation began in June with the development of full-time-equivalent (FTE) information for the coming fiscal year, allocated by program. In July, a Board budget work session was held to provide an introduction to the budget process and to obtain input. Budget templates were assembled by finance for the Central Office Cost Center (COCC – overhead departments). The COCC budgets were then developed and reviewed. A group of agency staff were then identified as budget preparers. Templates were assembled by finance and included pre-populated information such as 2017 actual results, 2018 budgets and annualized financial information for projecting 2018 results. The budget preparers were instructed to prepare budgets and to provide commentary for significant changes for FY19. Budget completion instructional meetings were then held with budget preparers by groups. The budgets were then individually reviewed with each budget preparer, supervisor, finance, and Homes for Good's Executive Director so that any extra requests or necessary changes could be considered and when appropriate approved. Much of the budget process for 2019 focused on identifying cost savings and rebalancing of workloads. The budget is approved by the Board of Directors annually.

Homes for Good budgets are developed on a cash basis and therefore do not contain non-cash expenses such as depreciation expense. The budgetary basis is a different basis of accounting than used for preparation of Homes for Good's audited financial statements.

### **Challenges, Solutions and Opportunities**

Over the last few years, the COCC, or overhead budget, has required a delicate balance between the limited administrative costs allowable by a various HUD funded programs and the administrative oversight needs of our organization. Beginning in FY16, when we experienced an audit finding related to improper recovery of overhead costs, we have been working with a CPA firm called Casterline Associates, who specialize in financial reporting for Public Housing Agencies. For FY18, Casterline assisted Homes for Good staff to develop a compliant methodology to recover overhead costs. As we make changes to operations, particularly in adding FTE to the overhead departments, we continue to work with the consultant to ensure that we maximize our ability to recover those costs while remaining in compliance with HUD regulations. For the FY18 budget, the agency reduced 2 FTE in COCC and still the COCC required a contribution of \$191K from agency unrestricted resources in order to cover costs. For the FY19 budget, the agency added back 4.5FTE to COCC and the corresponding increase is \$408,347. support for this agency's diverse activities and growing complexities is essential, and the 4.5 FTE increase includes a restored IT department of 2FTE which was recommended by the IT strategic planning consultants, restoration of 1FTE in the Finance department which struggled throughout the year after the FY18 reduction, and an increase of .5 FTE for a Communications Specialist, to implement the leadership restructure. While these staffing increases are expected to be permanent, some of the FY19 costs will be one-time items, similar to the rename-rebrand project and the new website project completed in FY17-18.

Until FY18, the Public Housing complexes, overall, had drawn down reserves for several years in a row. For FY18, the Board instructed Homes for Good to present a balanced budget and the projection for public housing for FY18 is to increase the reserve balance by approximately \$700K. For FY19, overall public housing reserve is proposed to be drawn down by \$291K in order to add several positions including a Resident Services position and participate in the funding of some one-time work including updating equity/inclusion training, Spanish translation of documents, desktop computer workstations, purchase of finance software recommended by the auditors, and more. These items are discussed in more detail in the budget document long-range planning section.

In the FY19 budget, Homes for Good has specifically identified grant programs that are not completely funded and placed the unfunded amounts in the Corporate Budget. The Corporate Budget is funded with PILOT (payment in lieu of tax) payments rebated by City of Eugene and by transfer of funds from the unrestricted Development Reserve.

The Real Estate Development Division added one FTE during FY18, and is budgeting for additional administrative support for FY19, due to the ambitious work plan. That work plan is discussed in greater detail in the long-range planning section of this budget document.

Homes for Good's significant initiatives for FY19 include the following:

Staff Equity Training: \$50,000 is included in the overall agency budget to pay for all-staff training.

*Development:* The Development agenda for FY19 is discussed in detail in the long-range planning section of the budget document and includes projects such as Market District Commons, Housing First, the RAD replacement units at the Taney and South 67th Street properties and the rehab of Sheldon Village.

New Administrative Building - Homes for Good purchased the building at West 13th Avenue in Eugene in September 2017 and sold the building at 177 Day Island Road in July 2018. During FY19, plans will be made to remodel the West 13th location and moving may occur during the last quarter of calendar 2019. The RED team is leading this project as well.

Rental Assistance Demonstration (RAD) - The Development staff is also guiding the HUD RAD program. The objective of RAD is to move housing subsidy from the public housing program to the Section 8 program. Homes for Good sold the first 12 units of public housing during FY18 and is planning to market the remaining 100 units beginning in mid FY19. Replacement housing development will also go on during FY19.

*Energy Performance Contracting* (EPC) - EPC is a financing technique that uses cost savings from reduced energy consumption to repay the cost of installing energy conservation measures. Several Homes for Good complexes have been updated with lighting and plumbing improvements, as well as ductless heat pumps in some locations. The EPC work is expected to continue well into FY19.

Rent Assistance – The division is adding 3 FTE for FY19 and is also adding 33 vouchers under a HUD program called Mainstream. There is an application pending for an additional allocation of vouchers under a HUD program called Family Unification.

Operational Initiatives: In addition to Equity Training, the Agency has budgeted for improvements to IT infrastructure that were identified by the FY18 IT Strategic Plan, Finance software improvements that were recommended by Moss Adams, the Financial Auditors, restructure of the Leadership Team which will group the major federal grant programs under a new Deputy Director, bring back positions that were eliminated in the FY18 COCC budget reductions, and increasing our agency's commitment to Resident Services by adding two positions to provide direct service to housing tenants and Section 8 tenants.

### Conclusion

The proposed FY19 budget supports our ongoing commitment to the provision of quality affordable housing, our responsibility as stewards of public funds and our desire to make continued progress on our strategic initiatives. In addition, this budget reflects our commitment to becoming a supportive housing provider and, in some cases, a supportive services provider as we respond to key community goals as outlined in the Poverty and Homelessness Board's strategic plan. Homes for Good is being called to play a more significant role in implementing public policy goals intended to provide solutions for people experiencing homelessness and other barriers to housing in our community that without our support will not be able to access an affordable home.

### A. <u>Alternatives/Options</u>

The Board can either approve the proposed budget Motion as recommended or make changes before adopting the budget.

### B. Recommendation

Approval of the proposed Motion is recommended.

### C. Timing

Upon Board approval, the proposed budget will become effective on October 1, 2018.

### IV IMPLEMENTATION/FOLLOW-UP

None required.

### **V** ATTACHMENTS

**Budget Document** 



# BUDGET DOCUMENT FOR FISCAL YEAR 2019

541.682.3755

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info@homesforgood.org

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# Homes. People. Partnerships. Good.

Homes for Good is Lane County's housing agency and our primary work is to help low-income residents with the logistics of affordable housing. At a higher level, we are neighbors united to get every Lane County resident who needs help, into a home.

### HOMES FOR GOOD BOARD OF COMMISSIONERS

Char Reavis Board Chair/Appointed Commissioner

Michelle Thurston Appointed Commissioner

Jay Bozievich Lane County Commissioner

Pat Farr Lane County Commissioner

Gary Williams Lane County Commissioner

Sid Leiken Board Vice-Chair/Lane County Commissioner

Peter Sorenson Lane County Commissioner

### **LEADERSHIP TEAM**

Jacob Fox Executive Director

Vacant Deputy Director

Jeff Bridgens Finance Director

Steve Ochs Real Estate Development Director

Darlene Kelly Property Management Division Director

Beth Ochs Rent Assistance Division Director

Wakan Alferes Resident Services Director

Vacant Human Resources Director

Steve Jole Energy Program Manager

Ela Kubok Communications Director

Curtis Wyant Infromation Technology Director

# EXECUTIVE DIRECTOR'S MESSAGE



Homes for Good continues to rapidly evolve as an organization as we respond to the collective call for us to deepen our impact in service to people with low-incomes in Lane County. We are honored and humbled to respond to this call and because of our dedication and focus, we are providing a home along with supportive services to more people than ever before. We have a special place in our heart for people from diverse communities, people who are experiencing homelessness, people who are returning to Lane County from prison, people who are struggling with mental illnesses, families who are striving for independence from public assistance and our elders. Because of our heart for people who need our help the most, we are focusing our resources in new and different ways as we continue our journey to become the leading supportive housing provider and when it makes sense a supportive services provider.

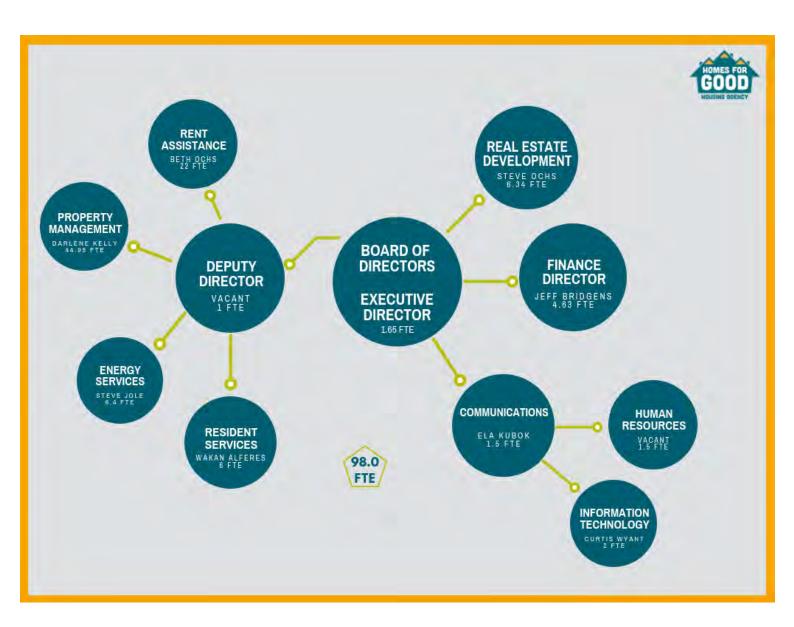
Our journey to becoming the leading supportive housing provider and supportive services provider/facilitator is driven by our focus and commitment and it is also us responding to key community goals as outlined in the Poverty and Homelessness Board Strategic Plan and other community plans that are focused on poverty alleviation in Lane County. The partnership that we have with Sponsors Inc. that resulted in Homes for Good developing and owning the Oaks at 14th is one example of us responding to a community need and now Sponsors can provide permanent supportive housing for their clients at this beautiful apartment community. Another partnership is the Housing First Project on Martin Luther King Blvd that is currently in the pre-development phase that Homes for Good will develop and own in partnership with Lane County. The Housing First project on MLK will provide a home to some of our community's most marginalized homeless individuals. This project will provide a dramatic return on investment for emergency responders, the jail and emergency rooms through the provision of a home and intensive supportive services for individuals that previously cost our community an inordinate amount of resources.

Our employees are driving our evolution as an organization and their talent and dedication are second to none. Not only are we delivering an increased impact in the community but we are also working tirelessly to improve the internal systems within our organization. We provide wrap-around support to our employees by investing in their professional and personal futures. We have a proven track record of promoting from within at every opportunity. In the coming year, we are launching an Equity and Inclusion Initiative that has been a work of passion developed by our employees that will increase opportunities for communities that have been historically discriminated against. We will also be launching a Career Enhancement Initiative that will add support and growth opportunities for the many Homes for Good employees that are determined to advance their careers in service to people with low-incomes in our community.

In the following pages, we present the Home for Good budget for the fiscal year October 1, 2018, through September 30, 2019. We are supplying information about each distinct activity, as well as summaries by division and agency-wide information, with the goal of providing a clear and meaningful delineation of Homes for Good's operations. The budget document is a reflection of our expanded communications capacity and its transparency will increase our community's understanding of our financial opportunities and challenges.

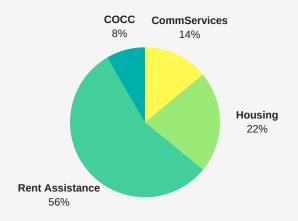
Executive Director

# ORGANIZATIONAL CHART





Beginning Unrestricted Reserves   4.511.400   5.879.112   4.929.597   5.944.262		2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
Total Beginning Reserves	Beginning Restricted Reserves	\$ 3,173,917	\$ 2,361,425	\$ 2,203,223	\$ 8,023,282
Total Beginning Reserves	Beginning Unrestricted Reserves	4,511,400	5,879,112	4,929,597	5,944,262
Expenses Personnel Services Personnel Service		7,685,317	8,240,537	7,132,820	13,967,544
Personnel Services         7,184,151         6,908,398         6,794,233         7,818,975           Materials & Services         24,406,617         25,670,472         23,985,621         27,319,500           Overhead         356,118         267,238         280,692         27,319,500           Total Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Net Change         337,209         4,643,754         6,053,632         6,583,507           Other Resources         Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241           Reserves         69,279         (77,912)         (257,215)         (205,930           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,686           Debt Service         (391,643)         (454,750)         (164,569)         (432,543           Inter-Program Transfers Out         (59,366)         193,626         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106           Excess (Deficiency) of Revenue         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2	Revenue	32,283,995	37,489,862	37,114,178	42,081,158
Personnel Services	Expenses				
Materials & Services         24,406,517         25,670,472         23,985,621         27,319,500           Overhead         356,118         267,233         280,692         359,176           Total Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Net Change         337,209         4,643,754         6,053,632         6,583,507           Other Resources         Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241           Reserves         69,279         (77,912)         (257,215)         (205,930           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Inter-Program Transfers In Inter-Program Transfers Out Inter-Program Trans	Personnel Services	7,184,151	6,908,398	6,794,233	7,818,975
Overhead         356,118         267,238         280,692         359,176           Total Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Net Change         337,209         4,643,754         6,053,632         6,583,507           Other Resources         Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241           Reserves         69,279         (77,912)         (257,215)         (205,930           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,542           Inter-Program Transfers In Inter-Program Transfers Out         193,826         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Restricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872	Materials & Services				
Total Expenses   31,946,786   32,846,108   31,060,546   35,497,651					
Net Change         337,209         4,643,754         6,053,632         6,583,507           Other Resources         Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241           Reserves         69,279         (77,912)         (257,215)         (205,930           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,543           Inter-Program Transfers In Inter-Program Transfers Out         159,836         193,626         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Restricted Reserves         4,929,597         8,940,948         5,944,262         6,551,872           Total Ending Reserves         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918					
Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241)           Reserves         69,279         (77,912)         (257,215)         (205,930)           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,543)           Inter-Program Transfers In Inter-Program Transfers Out         -         (193,626)         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106)           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,282,234         7,284,639         6,695,918 </td <td></td> <td></td> <td></td> <td></td> <td>6,583,507</td>					6,583,507
Capital Outlay         (4,856,821)         (7,083,228)         (2,212,173)         (38,537,241)           Reserves         69,279         (77,912)         (257,215)         (205,930)           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,543)           Inter-Program Transfers In Inter-Program Transfers Out         -         (193,626)         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106)           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,282,234         7,284,639         6,695,918 </td <td>Other Resources</td> <td></td> <td></td> <td></td> <td></td>	Other Resources				
Reserves         69,279         (77,912)         (257,215)         (205,930)           Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,543)           Inter-Program Transfers In Inter-Program Transfers Out         159,836         193,626         1,913,773         1,102,445           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106)           Excess (Deficiency) of Revenue         (884,382)         (1,615,890)         781,092         (5,946,106)           Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         (547,173)         3,027,864         6,834,724         637,401           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,76		(4.856.821)	(7.083.228)	(2 212 173)	(38 537 241)
Debt Issuance         4,134,967         6,000,000         2,992,000         33,229,608           Debt Service         (391,643)         (454,750)         (164,569)         (432,543)           Inter-Program Transfers In Inter-Program Transfers Out Other Resources Provided (Used)         159,836         193,626)         (1,490,724)         (1,102,445)           Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106)           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         (547,173)         3,027,864         6,834,724         637,401           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,3					
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Other Resources Provided (Used)         (884,382)         (1,615,890)         781,092         (5,946,106)           Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551)           Housing         (945,145)         (1,371,935)         (1,364,088)         (		159,050			
Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources  (547,173) 3,027,864 6,834,724 637,401  Ending Restricted Reserves 2,203,223 2,426,800 8,023,282 8,043,071  Ending Unrestricted Reserves 4,929,597 8,940,948 5,944,262 6,561,872  Total Ending Reserves 7,132,820 11,367,748 13,967,544 14,604,943  Program Expenses Community Services 4,164,074 4,410,918 4,256,228 4,977,571  Housing 7,328,234 7,284,639 6,695,918 7,763,690  Rent Assistance 17,843,807 18,829,055 17,675,700 19,790,380  COCC 2,610,671 2,321,496 2,432,700 2,966,010  Total Program Expenses Community Services 60,763 (434,955) (621,361) (4,422,551)  Housing (945,145) (1,371,935) (1,364,088) (1,886,007)  Rent Assistance COCC - 191,000 2,766,541 442,452  Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)  Full-Time Equivalent		/004 202)			
Over (Under) Total Expenses and Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551)           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007)           Rent Assistance         -         -         (80,000)           COCC         -         191,0	Olliel Resources Florided (Osed)	(884,382)	(1,015,690)	761,092	(5,940,100)
Other Resources         (547,173)         3,027,864         6,834,724         637,401           Ending Restricted Reserves         2,203,223         2,426,800         8,023,282         8,043,071           Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses           Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources           Community Services         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         -         -					
Ending Restricted Reserves 2,203,223 2,426,800 8,023,282 8,043,071 Ending Unrestricted Reserves 4,929,597 8,940,948 5,944,262 6,561,872 Total Ending Reserves 7,132,820 11,367,748 13,967,544 14,604,943  Program Expenses  Community Services 4,164,074 4,410,918 4,256,228 4,977,571 Housing 7,328,234 7,284,639 6,695,918 7,763,690 Rent Assistance 17,843,807 18,829,055 17,675,700 19,790,380 COCC 2,610,671 2,321,496 2,432,700 2,966,010 Total Program Expenses 31,946,786 32,846,108 31,060,546 35,497,651  Program Other Resources  Community Services 60,763 (434,955) (621,361) (4,422,551 Housing (945,145) (1,371,935) (1,364,088) (1,886,007 Rent Assistance - (80,000 Rent Assistance - (80,000 COCC - 191,000 2,766,541 442,452 Total Other Resources  \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)  Full-Time Equivalent	(B. 1987) - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	(5.47.470)	2.007.004	0.004.704	007 404
Ending Unrestricted Reserves         4,929,597         8,940,948         5,944,262         6,561,872           Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses           Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551)           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007)           Rent Assistance         -         -         (80,000)           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)	Other Resources	(547,173)	3,027,864	6,834,724	637,401
Total Ending Reserves         7,132,820         11,367,748         13,967,544         14,604,943           Program Expenses         Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         (80,000           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)	the contract of the contract o	2,203,223	2,426,800		8,043,071
Program Expenses  Community Services	Ending Unrestricted Reserves		8,940,948	5,944,262	6,561,872
Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         (80,000           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)	Total Ending Reserves	7,132,820	11,367,748	13,967,544	14,604,943
Community Services         4,164,074         4,410,918         4,256,228         4,977,571           Housing         7,328,234         7,284,639         6,695,918         7,763,690           Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         (80,000           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)	Dragram Evnances				
Housing 7,328,234 7,284,639 6,695,918 7,763,690 Rent Assistance 17,843,807 18,829,055 17,675,700 19,790,380 COCC 2,610,671 2,321,496 2,432,700 2,966,010 Total Program Expenses 31,946,786 32,846,108 31,060,546 35,497,651  Program Other Resources Community Services 60,763 (434,955) (621,361) (4,422,551 Housing (945,145) (1,371,935) (1,364,088) (1,886,007 Rent Assistance - (80,000 COCC 191,000 2,766,541 442,452 Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)  Full-Time Equivalent		4 164 074	4 410 918	4 256 228	1 077 571
Rent Assistance         17,843,807         18,829,055         17,675,700         19,790,380           COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007)           Rent Assistance         -         -         (80,000)           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)			The second secon	Control Control	
COCC         2,610,671         2,321,496         2,432,700         2,966,010           Total Program Expenses         31,946,786         32,846,108         31,060,546         35,497,651           Program Other Resources         Community Services         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007)           Rent Assistance         -         -         (80,000)           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)					
Total Program Expenses 31,946,786 32,846,108 31,060,546 35,497,651  Program Other Resources Community Services 60,763 (434,955) (621,361) (4,422,551 Housing (945,145) (1,371,935) (1,364,088) (1,886,007 Rent Assistance - (80,000 COCC - 191,000 2,766,541 442,452 Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)					
Community Services         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         -         (80,000           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)					35,497,651
Community Services         60,763         (434,955)         (621,361)         (4,422,551           Housing         (945,145)         (1,371,935)         (1,364,088)         (1,886,007           Rent Assistance         -         -         -         (80,000           COCC         -         191,000         2,766,541         442,452           Total Other Resources         \$ (884,382)         \$ (1,615,890)         \$ 781,092         \$ (5,946,106)           Full-Time Equivalent         **	Program Other Decourses				
Housing (945,145) (1,371,935) (1,364,088) (1,886,007) Rent Assistance (80,000) COCC - 191,000 2,766,541 442,452 Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106) Full-Time Equivalent		60.762	(424 DEE)	(604 064)	(A 400 EE4)
Rent Assistance       -       -       (80,000 cm)         COCC       -       191,000 cm       2,766,541 cm       442,452 cm         Total Other Resources       \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106) cm         Full-Time Equivalent	The state of the s		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		And the Control of th
COCC - 191,000 2,766,541 442,452 Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)  Full-Time Equivalent		(945, 145)	(1,3/1,933)	(1,304,088)	
Total Other Resources \$ (884,382) \$ (1,615,890) \$ 781,092 \$ (5,946,106)  Full-Time Equivalent		-	104 000	0.766.544	
Full-Time Equivalent		E (004 200)			
	Total Other Resources	Φ (884,382)	Φ (1,013,60)	Ф /81,092	a (0,940,10b)
Positions 92.09 87.00 92.71 98.00					
	Positions	92.09	87.00	92.71	98.00



# RENT ASSISTANCE DIVISION

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
Beginning Restricted Reserves	\$ 779,567	\$ 259,305	\$ 25,343	\$ -
Beginning Unrestricted Reserves	2,237,757	1,973,102	2,290,907	1,814,650
Total Beginning Reserves	3,017,324	2,232,407	2,316,250	1,814,650
Revenue	17,142,733	18,366,185	17,174,100	19,690,180
Expenses				
Personnel Services	1,398,198	1,431,263	1,385,900	1,598,841
Materials & Services Overhead	16,445,609	17,397,792	16,289,800	18,191,539
Total Expenses	17,843,807	18,829,055	17,675,700	19,790,380
Net Change	(701,074)	(462,870)	(501,600)	(100,200)
Other Resources				
Capital Outlay	11 ± 11	100	- 8	(80,000)
Reserves	-		9.0	100
Debt Issuance		÷	-	
Debt Service	-	1.0		2
Inter-Program Transfers In	( <del>-</del>	) <del>(</del> €	- 6	÷
Inter-Program Transfers Out				3
Other Resources Provided (Used)		- Se	-	(80,000)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				
Other Resources	(701,074)	(462,870)	(501,600)	(180,200)
Ending Restricted Reserves	25,343	267,100	2	2
Ending Unrestricted Reserves	2,290,907	1,502,438	1,814,650	1,634,450
Total Ending Reserves	\$ 2,316,250	\$ 1,769,538	\$ 1,814,650	\$ 1,634,450

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	21.22	19.00	23.58	20.00
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	2.00
Total	21.22	19.00	23.58	22.00

# Rent Assistance



The Rent Assistance Division administers 2,817 Section 8 tenant-based vouchers, 236 Veterans Administration Supportive Housing (VASH) vouchers and 12 Project-Based Vouchers (PBV). The administration of these vouchers includes initial and ongoing eligibility reviews and periodic inspections of all units. In addition, the Rent Assistance Division has a Landlord Liaison and Division Analyst. The Landlord Liaison provides outreach and education to landlords in our community. The Division Analyst ensures compliance with HUD regulations and policies as well as compiles a variety of data points which allows the Rent Assistance Division to make data-driven decisions.

# COMMUNITY SERVICES

Maintenance

Other

Total

		2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
	Beginning Restricted Reserves	\$ 125,183	\$ 43,564	\$ 59,469	\$ 3,181,469
	Beginning Unrestricted Reserves	1,066,007	(1,077,299)	1,319,721	2,190,555
	Total Beginning Reserves	1,191,190	(1,033,735)	1,379,190	5,372,024
	Revenue	4,299,162	8,212,224	8,870,423	10,318,523
	Expenses				
	Personnel Services	1,873,394	1,502,898	1,553,419	1,700,468
	Materials & Services	1,973,362	2,640,782	2,422,117	2,917,927
	Overhead	317,318	267,238	280,692	359,176
	Total Expenses	4,164,074	4,410,918	4,256,228	4,977,571
	Net Change	135,088	3,801,306	4,614,195	5,340,952
	Other Resources				
	Capital Outlay	(3,972,741)	(6,034,000)	(1,350,400)	(33,336,000)
	Reserves	(65,714)	(22,000)	(22,000)	(22,000)
	Debt Issuance	3,784,967	6,000,000		29,345,000
	Debt Service	154,415	(190,581)	101,531	(7,629)
	Inter-Program Transfers In	159,836	2,626	979,508	690,020
	Inter-Program Transfers Out		(191,000)	(330,000)	(1,091,942)
	Other Resources Provided (Used)	60,763	(434,955)	(621,361)	(4,422,551)
	Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources	195,851	3,366,351	3,992,834	918,401
	Ending Doctricted Documes	E0 460	28 600	2 191 160	2 044 250
				and the state of t	3,041,258 3,249,166
	Total Ending Reserves	\$ 1,379,190	\$ 2,431,963	\$ 5,372,024	\$ 6,290,424
	Ending Unre	ricted Reserves stricted Reserves Reserves	stricted Reserves 1,319,721 Reserves \$ 1,379,190	stricted Reserves 1,319,721 2,393,363	stricted Reserves 1,319,721 2,393,363 2,190,555 Reserves \$ 1,379,190 \$ 2,431,963 \$ 5,372,024
		Performa	ance Data		
		2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
	FTE				
	Administative	13.11	14.36	14.79	15.94
ı	A CONTROL OF COLUMN		0.00	1 22	

0.00

2.24

15.35

0.00

3.00

17.36

0.03

3.00

17.82

0.00

3.00

18.94

# Development

Homes for Good's Real Estate Development department builds sustainable and affordable homes throughout Lane County. Homes for Good's development team activities include new construction projects, acquisition rehab, and substantial capital repairs for existing affordable properties. Development fees received from projects help to fund predevelopment activities and other programs at Homes for Good. Homes for Good has an extremely robust pipeline with 4 new construction projects starting this fiscal year.

The Development staff is working closely with the Property Management Division working to convert public housing units through the Rental Assistance Demonstration program (RAD). The objective of RAD is to move housing subsidy from the public housing program to the Section 8 program. Homes for Good has converted 12 units and has the approval to convert another 100 units of its scattered site housing and build 100 units of replacement housing in Springfield and Eugene. The RAD project conversions will have a significant positive impact on the Homes for Good budget over the next few years as it will allow for the sale of the scattered sites with the proceeds to be used for replacement housing, preservation efforts and other affordable housing activities.



	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
Beginning Restricted Reserves	\$ -	\$ -	\$ -	\$ 3,100,000
Beginning Unrestricted Reserves	(212,208)	(1,686,684)	(480,170)	(299,770)
Total Beginning Reserves	(212,208)	(1,686,684)	(480,170)	2,800,230
Revenue	355,583	3,934,100	5,335,000	5,987,024
Expenses				
Personnel Services	346,433	325,828	492,100	580,657
Materials & Services	134,651	46,320	26,300	260,379
Overhead	- 2	51,178	67,800	97,013
Total Expenses	481,084	423,326	586,200	938,049
Net Change	(125,501)	3,510,774	4,748,800	5,048,975
Other Resources				
Capital Outlay	(3,919,835)	(6,072,000)	(1,138,400)	(33,141,000)
Reserves			-	1000
Debt Issuance	3,784,967	6,000,000	-	29,200,000
Debt Service	1.4	(200,000)	-	2
Inter-Program Transfers In	+	100	1.00	15
Inter-Program Transfers Out		(175,000)	(330,000)	(201,947)
Other Resources Provided (Used)	(134,868)	(447,000)	(1,468,400)	(4,142,947)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				
Other Resources	(260,369)	3,063,774	3,280,400	906,028
Ending Restricted Reserves	A	-	3,100,000	2,899,000
Ending Unrestricted Reserves	(480,170)	1,377,090	(299,770)	807,257
Total Ending Reserves	\$ (480,170)	\$ 1,377,090	\$ 2,800,230	\$ 3,706,257

2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
3.80	3.40	4.43	5.00
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
3.80	3.40	4.43	5.00
	3.80 0.00 0.00	3.80 3.40 0.00 0.00 0.00 0.00	3.80 3.40 4.43 0.00 0.00 0.00 0.00 0.00 0.00

# **Asset Management**

Asset management influences the financial performance, physical condition, and ensures effective operations of our real estate assets. This means reducing expenditures when possible, finding the most consistent sources of revenue and mitigating risk. Knowing what value our real estate assets can produce is critical so stakeholders can make strategic decisions to optimize the revenue that supports our mission.



	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
Beginning Restricted Reserves	\$ -	\$ -	\$ -	\$ -
Beginning Unrestricted Reserves	892,141	303,900	1,235,264	1,417,095
Total Beginning Reserves	892,141	303,900	1,235,264	1,417,095
Revenue	286,771	281,756	143,600	380,418
Expenses				
Personnel Services	84,226	135,954	105,600	113,507
Materials & Services	10,333	9,195	4,100	14,943
Overhead	66,062	20,772	21,100	28,214
Total Expenses	160,621	165,921	130,800	156,664
Net Change	126,150	115,835	12,800	223,754
Other Resources				
Capital Outlay	-	-		-
Reserves	15	4		1.0
Debt Issuance		0.5		
Debt (Service) / Repayments	216,973	68,855	169,031	44,998
Inter-Program Transfers In	-	2,626	1,12	
Inter-Program Transfers Out		1/2		(268,752)
Other Resources Provided (Used)	216,973	71,481	169,031	(223,754)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				
Other Resources	343,123	187,316	181,831	
Ending Restricted Reserves	1		1	-4
Ending Unrestricted Reserves	1,235,264	488,590	1,417,095	1,417,095
Total Ending Reserves	\$ 1,235,264	\$ 488,590	\$ 1,417,095	\$ 1,417,095

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
	ACTUAL	DUDGET	PROJECTED	DUDGET
FTE				
Administative	1.15	1.38	1.26	1.28
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	1.15	1.38	1.26	1.28

# Signpost House

Provides 16 units of supported housing off 7th Avenue, in partnership with ShelterCare.





		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	-	\$		\$	4	\$	1.3.	
Beginning Unrestricted Reserves		255,445		15,800		261,588		274,288	
Total Beginning Reserves		255,445		15,800		261,588		274,288	
Revenue		87,280		95,830		89,300		94,000	
Expenses									
Personnel Services		4,484		3,819		3,600		13,754	
Materials & Services		66,386		43,101		62,200		52,156	
Overhead		- 4		-				648	
Total Expenses		70,870		46,920		65,800		66,558	
Net Change	_	16,410		48,910		23,500		27,442	
Other Resources									
Capital Outlay		-		(12,000)		-		(145,000)	
Reserves		( <del>-</del> )		7.3		÷		91	
Debt Issuance		2		9		9.00		145,000	
Debt Service		(10,267)		(10,761)		(10,800)		(230)	
Inter-Program Transfers In		100		1		-		- 1	
Inter-Program Transfers Out		+		(16,000)				( <del>-</del> )	
Other Resources Provided (Used)	_	(10,267)		(38,761)		(10,800)		(230)	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and									
Other Resources		6,143		10,149		12,700		27,212	
Ending Restricted Reserves		100		4				- 1	
Ending Unrestricted Reserves		261,588		25,949		274,288		301,500	
Total Ending Reserves	\$	261,588	\$	25,949	\$	274,288	\$	301,500	

2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
0.00	0.04	0.04	0.04
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
0.00	0.04	0.04	0.04
	0.00 0.00 0.00	0.00 0.04 0.00 0.00 0.00 0.00	ACTUAL         BUDGET         PROJECTED           0.00         0.04         0.04           0.00         0.00         0.00           0.00         0.00         0.00

# Heeran Center

A 16 bed Secure Residential Treatment Facility off Coburg road in Eugene serving the needs of individuals who are recovering from a mental illness. This center offers therapeutic treatment services on a 24/7 basis. Care services are provided by ColumbiaCare, Inc. The Heeran center also provides space for the Trauma Healing Project, offering wellness services facilitated by advanced healing arts practitioners, open to all in our community.



Beginning Unrestricted Reserves   322,223   514,101   399,455   3     Total Beginning Reserves   447,406   551,565   458,924   4     Revenue   280,581   257,544   275,400   2     Expenses   Personnel Services   18,411   -	2019 BUDGET	
Total Beginning Reserves	81,469	
Revenue   280,581   257,544   275,400   2	59,755	
Expenses Personnel Services 18,411 - 5,100 Materials & Services 134,517 200,879 209,300 2 Overhead 1,746 Total Expenses 154,674 200,879 214,400 2 Net Change 125,907 56,665 61,000  Other Resources Capital Outlay Reserves (65,714) (22,000) (22,000) ( Debt Issuance Debt Service (48,675) (48,675) (56,700) ( Inter-Program Transfers In Inter-Program Transfers Out Other Resources Provided (Used) (114,389) (70,675) (78,700) (  Excess (Deficiency) of Revenue Over (Under) Total Expenses and	41,224	
Personnel Services	75,495	
Materials & Services         134,517         200,879         209,300         2           Overhead         1,746         -         -         -           Total Expenses         154,674         200,879         214,400         2           Net Change         125,907         56,665         61,000           Other Resources         Capital Outlay         -         -         -           Reserves         (65,714)         (22,000)         (22,000)         (22,000)         (20,000)		
Overhead         1,746         -         -           Total Expenses         154,674         200,879         214,400         2           Net Change         125,907         56,665         61,000           Other Resources         Capital Outlay         -         -         -           Capital Outlay         -         -         -         -         -           Reserves         (65,714)         (22,000)         (22,000)         (           Debt Issuance         -         -         -         -         -           Debt Service         (48,675)         (48,675)         (56,700)         (           Inter-Program Transfers In         -         -         -         -           Inter-Program Transfers Out         -         -         -         -           Other Resources Provided (Used)         (114,389)         (70,675)         (78,700)         (	J. C.	
Total Expenses         154,674         200,879         214,400         2           Net Change         125,907         56,665         61,000           Other Resources         Capital Outlay         -         -         -           Reserves         (65,714)         (22,000)         (22,000)         (           Debt Issuance         -         -         -         -           Debt Service         (48,675)         (48,675)         (56,700)         (           Inter-Program Transfers In         -         -         -           Inter-Program Transfers Out         -         -         -           Other Resources Provided (Used)         (114,389)         (70,675)         (78,700)         (           Excess (Deficiency) of Revenue         Over (Under) Total Expenses and         -         -         -         -         -	15,744	
Net Change         125,907         56,665         61,000           Other Resources         Capital Outlay         -         -         -           Reserves         (65,714)         (22,000)         (22,000)         (22,000)         (Description of the context	-120	
Other Resources	15,744	
Capital Outlay         -         -         -           Reserves         (65,714)         (22,000)         (22,000)         (           Debt Issuance         -	59,751	
Reserves       (65,714)       (22,000)       (22,000)       (         Debt Issuance       -       -       -       -         Debt Service       (48,675)       (48,675)       (56,700)       (         Inter-Program Transfers In       -       -       -         Inter-Program Transfers Out       -       -       -         Other Resources Provided (Used)       (114,389)       (70,675)       (78,700)       (         Excess (Deficiency) of Revenue       Over (Under) Total Expenses and		
Debt Issuance	-	
Debt Service	22,000)	
Inter-Program Transfers In Inter-Program Transfers Out Other Resources Provided (Used)  Excess (Deficiency) of Revenue Over (Under) Total Expenses and		
Inter-Program Transfers Out Other Resources Provided (Used)  Excess (Deficiency) of Revenue Over (Under) Total Expenses and	52,397)	
Other Resources Provided (Used) (114,389) (70,675) (78,700) (  Excess (Deficiency) of Revenue  Over (Under) Total Expenses and		
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	74 207)	
Over (Under) Total Expenses and	74,397)	
Other Resources 11,518 (14,010) (17,700) (	,	
	14,646)	
Ending Restricted Reserves 59,469 38,600 81,469 1	03,000	
Ending Unrestricted Reserves 399,455 498,955 359,755 3	23,578	
Total Ending Reserves \$ 458,924 \$ 537,555 \$ 441,224 \$ 4	26,578	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET	
FTE					
Administative	0.00	0.00	0.00	0.00	
Maintenance	0.00	0.00	0.03	0.00	
Other	0.00	0.00	0.00	0.00	
Total	0.00	0.00	0.03	0.00	

## Family Shelter House

In partnership with ShelterCare, provides 28 units of emergency shelter and supportive services off Hwy 99 in Eugene. For families with children who are homeless.





		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	5	\$		\$	ė	\$	13	
Beginning Unrestricted Reserves		(5,228)		31,981		-		7,300	
Total Beginning Reserves	_	(5,228)		31,981		-		7,300	
Revenue		12,116		12,000		12,000		12,000	
Expenses									
Personnel Services		-		1,704		1,500		1,609	
Materials & Services		3,272		3,300		3,200		3,224	
Overhead				1.27		- I=		324	
Total Expenses		3,272		5,004		4,700		5,157	
Net Change		8,844		6,996		7,300		6,843	
Other Resources									
Capital Outlay		-		-		-		-	
Reserves		-		÷		. <del></del>		19	
Debt Issuance		1.56		-				-	
Debt Service		(3,616)		-		-			
Inter-Program Transfers In		- ÷		-		-		3	
Inter-Program Transfers Out								G-1	
Other Resources Provided (Used)		(3,616)		-		-		-	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and						-			
Other Resources		5,228		6,996		7,300		6,843	
Ending Restricted Reserves		-		1.797.		- 65		19	
Ending Unrestricted Reserves				98,637		7,300		14,143	
Total Ending Reserves	\$		\$	98,637	\$	7,300	\$	14,143	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.02	0.02	0.02
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.02	0.02	0.02

# Resident Opportunities and Supportive Services (ROSS)



2019

Homes for Good Resident Services team works to connect our residents and participants with needed resources in the community. In partnership with community providers, government entities, and resident volunteers, Homes for Good facilitates numerous programs that support residents in meeting their basic needs, increasing housing stability, improving health outcomes, and building economic self-sufficiency.

The Resident Services Division is staffed by the Resident Services Division Director, a Resident Services Coordinator, three Family Self Sufficiency Program Coordinators, and a Grants and Programs Specialist. This department also oversees the Section 8 Home Ownership Program and coordinates the Resident Advisory Board.

2017

	1	ACTUAL		BUDGET		OJECTED	BUDGET	
Beginning Restricted Reserves	\$	(a) = (a)	\$	-	\$	8	\$	-
Beginning Unrestricted Reserves		(38,744)		(216,027)		- 5		1.5
Total Beginning Reserves	-	(38,744)		(216,027)		- 6		-
Revenue		382,152		82,268		135,500		82,000
Expenses								
Personnel Services		387,116		110,083		198,966		129,721
Materials & Services		12,540		6,978		12,642		24,924
Overhead		103,588		23,331		74,892		33,462
Total Expenses		503,244		140,392		286,500		188,107
Net Change	_	(121,092)		(58,124)		(151,000)		(106,107)
Other Resources								
Capital Outlay		4.2		100		0		-
Reserves		16		1.5		-		1.5
Debt Issuance		15		21		2		12
Debt Service				1.5				116
Inter-Program Transfers In		159,836		-		151,000		106,107
Inter-Program Transfers Out		3.12				-		- C-
Other Resources Provided (Used)		159,836		2		151,000		106,107
Excess (Deficiency) of Revenue	_							-
Over (Under) Total Expenses and								
Other Resources	_	38,744		(58,124)		-		7
Ending Restricted Reserves		1				+		1.5
Ending Unrestricted Reserves				(274,151)		47		- 1 <del>-</del>
Total Ending Reserves	\$		\$	(274,151)	\$	1 - 10 - 2	\$	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.58	1.55	2.21	1.55
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	1.58	1.55	2.21	1.55

## Family Self-Sufficiency Program

The FSS Program is offered by Homes for Good to help participants of Public Housing and Housing Choice Voucher programs get support, set goals, save money and work towards greater economic self-sufficiency. Participants work with a coordinator to create an individualized training and services plan to make big and small changes in their lives. Participants are eligible to establish a tax free escrow account that is contributed to when their rent increases due to changes in earned income. Families who meet the program goals receive the money in this account, with the average graduate receiving just over \$5,000.

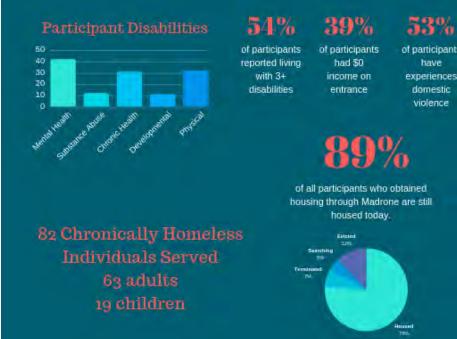


	4	2017 ACTUAL	2018 BUDGET		PR	2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	\$ -		\$ -		\$ -		320	
Beginning Unrestricted Reserves		7,000		7		(16,354)		9	
Total Beginning Reserves		7,000		14		(16,354)		2	
Revenue		297,560		312,632		136,400		313,771	
Expenses									
Personnel Services		248,651		248,892		238,800		163,346	
Materials & Services		72,263		2,026		8,400		110,619	
Overhead		-		61,714		48,300		50,246	
Total Expenses		320,914		312,632		295,500		324,211	
Net Change		(23,354)		7		(159,100)		(10,440)	
Other Resources									
Capital Outlay		-		4		2.0		-	
Reserves				-		1 ± 10		7	
Debt Issuance				-				24	
Debt Service		1.4		17				9	
Inter-Program Transfers In				1.4		175,454		10,440	
Inter-Program Transfers Out				7				+	
Other Resources Provided (Used)		1-1		4		175,454		10,440	
Excess (Deficiency) of Revenue									
Over (Under) Total Expenses and									
Other Resources		(23,354)		iн		16,354		*_	
Ending Restricted Reserves		460						P	
Ending Unrestricted Reserves		(16,354)		16,909					
Total Ending Reserves	\$	(16,354)	\$	16,909	\$		\$	198	

2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
0.00	0.10	0.04	0.10
0.00	0.00	0.00	0.00
2.24	3.00	3.00	3.00
2.24	3.10	3.04	3.10
	0.00 0.00 2.24	0.00 0.10 0.00 0.00 2.24 3.00	ACTUAL         BUDGET         PROJECTED           0.00         0.10         0.04           0.00         0.00         0.00           2.24         3.00         3.00

## Madrone Grant

This is our second Continuum of Care Grant. This grant provides rent assistance and supportive services including case management to chronically homeless individuals and families who have at least one person in the household who qualifies as disabled. Referrals are taken from the Centralized Waiting List, but this grant uses staff at ShelterCare, a sub-recipient of the grant, to assist referrals with a housing



search and then provide ongoing supportive services to increase their chances for stability. The target number of participants for this year is 19 individuals and 6 families. Successful Madrone clients may have the option to transfer to the Shelter Plus Care program and eventually receive a Section 8 voucher.

	A	2017 CTUAL	В	2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	4	\$	6,100	\$	10.5	\$	÷	
Beginning Unrestricted Reserves		- 8		(10,300)		(1,542)			
Total Beginning Reserves	_			(4,200)		(1,542)		-	
Revenue		99,269		435,333		463,700		323,560	
Expenses									
Personnel Services		34,813		44,457		47,300		44,711	
Materials & Services		65,998		390,876		416,400		301,630	
Overhead		-						8,428	
Total Expenses		100,811		435,333		463,700		354,769	
Net Change	_	(1,542)		- 8		-		(31,209)	
Other Resources									
Capital Outlay		÷ .		-		1 ±			
Reserves		-		-		9		-	
Debt Issuance				-		-		-	
Debt Service		-		-		- 3		4	
Inter-Program Transfers In				-		1,542		31,209	
Inter-Program Transfers Out		-		Θ.					
Other Resources Provided (Used)				- 15		1,542		31,209	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and									
Other Resources		(1,542)		i.		1,542			
Ending Restricted Reserves				1.2		2			
Ending Unrestricted Reserves		(1,542)		(4,200)				-	
Total Ending Reserves	\$	(1,542)	\$	(4,200)	\$	4-	\$		

Dorfo	rmance	Data
PPHI	mance	11/41/4

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.52	0.03	0.52
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.52	0.03	0.52

## Shelter Plus Care



This is a grant through the Continuum of Care that provides rent assistance and services to homeless individuals and families who have at least one person in the household that qualifies as disabled. Referrals are taken from the Centralized Waiting List held by Lane County Health and Human Services Dept. and connects them to service providers that include ShelterCare, Laurel Hill Center, Willamette Family Treatment Services and the HIV Alliance/OHOP. Some clients who are not eligible for services from the above agencies can receive similar support from Lane County Behavioral Health. Once these participants are stably housed they are better able to access the resources that will help them thrive. This grant is required to house at least 48 households but the average is about 55 participant households year-round.

	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$		\$		\$	3.7	\$	4
Beginning Unrestricted Reserves		4,834		(389,910)		(10.857)		(10,857)
Total Beginning Reserves		4,834		(389,910)		(10,857)		(10,857)
Revenue		495,382		478,459		374,700		478,459
Expenses								
Personnel Services		29,532		32,894		40,300		34,913
Materials & Services		481,283		468,565		428,100		447,841
Overhead		100		-7		-		6,159
Total Expenses		510,815		501,459		468,400		488,913
Net Change	=	(15,433)		(23,000)		(93,700)		(10,454)
Other Resources								
Capital Outlay		N.E.		1 ± 1		e		1.5
Reserves		8		-				-
Debt Issuance		·		-		je i		-
Debt Service		-		-				-
Inter-Program Transfers In		4		=		93,700		10,454
Inter-Program Transfers Out				-				
Other Resources Provided (Used)		+		-		93,700		10,454
Excess (Deficiency) of Revenue Over (Under) Total Expenses and								
Other Resources		(15,433)		(23,000)		J.		
Ending Restricted Reserves		1.2		1.2		-		- 2
Ending Unrestricted Reserves		(10,857)		(389,910)		(10.857)		(10,857)
Total Ending Reserves	\$	(10,857)	\$	(389,910)	\$	(10,857)	\$	(10,857)

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.38	0.05	0.38
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.38	0.05	0.38

## Pay For Success

This is a grant in partnership with Third Sector, a non-profit advisory team, Sponsors Inc., Lane County Parole and Probation, and Homes for Good. This grant will provide housing and services to men and women who have come out of the corrections system and are working to reintegrate into the community. The intent of this grant is to show how the stability of affordable housing can lower recidivism rates for this population and in the process save the community service dollars by creating this stability.



	 017 TUAL	2018 UDGET	2018 DJECTED	В	2019 UDGET
Beginning Restricted Reserves	\$ 1.5	\$ +	\$ 4	\$	-
Beginning Unrestricted Reserves	- Y		4		-
Total Beginning Reserves	71				
Revenue	0	51,401	7		49,729
Expenses					
Personnel Services	20	39,429	1,153		42,125
Materials & Services	9.	-	4.		310
Overhead	- Y	16,586	- 4		7,294
Total Expenses	7	56,015	1,153		49,729
Net Change	-	(4,614)	(1,153)		-
Other Resources					
Capital Outlay	70		(+)		-
Reserves	120	-	2		1-1
Debt Issuance	7	1.4.1	7		
Debt Service	1	-	14.75		-
Inter-Program Transfers In	(7)	-	1,153		
Inter-Program Transfers Out	(7)	-	4.		14-
Other Resources Provided (Used)	4	121	1,153		- 73
Excess (Deficiency) of Revenue Over (Under) Total Expenses and					
Other Resources	-	(4,614)	-		1-1
Ending Restricted Reserves		14	4		- 1
Ending Unrestricted Reserves		(4,614)	Y		-
Total Ending Reserves	\$ - 20	\$ (4.614)	\$ 2	\$	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.45	0.00	0.45
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.45	0.00	0.45

## **EHA Grant**

Emergency Housing Assistance (EHA) provides state funds to supplement effective existing local programs and/or establish new programs designed to prevent and reduce homelessness in the veteran population. Funds are available for emergency shelter, transitional housing, rapid re-housing, homelessness prevention, supportive housing services, and veteran's housing assistance.

		2017 ACTUAL		2018 UDGET	2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$		\$	0.0	\$		\$	
Beginning Unrestricted Reserves		3,700		(4,600)		3,700		
Total Beginning Reserves		3,700		(4,600)		3,700		~
Revenue		34,936		10,000		33,400		33,400
Expenses								
Personnel Services		21301		-				
Materials & Services		34,936		3		38,000		33,400
Overhead				- 9		-		711 2
Total Expenses		34,936				38,000		33,400
Net Change	_	-		10,000		(4,600)		Antique to
Other Resources								
Capital Outlay		-		2		( ±		+
Reserves		20		-		0		15
Debt Issuance		-		-		-		4
Debt Service		5		-		5		1.2
Inter-Program Transfers In		-		-		900		( <del>-</del> )
Inter-Program Transfers Out		-				- 2		-
Other Resources Provided (Used)		- 4				900		
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				40.000		20 700V		
Other Resources		-		10,000		(3,700)		
Ending Restricted Reserves								-
Ending Unrestricted Reserves		3,700		5,400		2		
Total Ending Reserves	\$	3,700	\$	5,400	\$	1-1	\$	1

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.00	0.00	0.00
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

## HousingPlus

HousingPlus is Homes for Good's 503(c) created in 2014 as a potential future source of revenue from grants that could be used for resident services programs. HousingPlus also offers a student scholarship for Homes for Good residents and participants and supports the Reading Program for kids living at our Public Housing complexes.



		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	- (6.67.1)	\$		\$	-	\$	-	
Beginning Unrestricted Reserves Total Beginning Reserves	-	(9,374)		(1,250)		(5,793) (5,793)		(6,643)	
		9 95 (							
Revenue		6,831		3,000		2,400		2,500	
Expenses									
Personnel Services		-		5		-		-	
Materials & Services		3,250		4,250		3,250		1,745	
Overhead		-		-					
Total Expenses		3,250		4,250		3,250		1,745	
Net Change		3,581		(1,250)		(850)		755	
Other Resources									
Capital Outlay				-		-		-	
Reserves		-		-		4		G.	
Debt Issuance		-		-		Al III		-	
Debt Service		-		-		-		G+1	
Inter-Program Transfers In		-		-		-		-	
Inter-Program Transfers Out		-		-		-		- 6	
Other Resources Provided (Used)	_					-Fe		-	
Excess (Deficiency) of Revenue	-								
Over (Under) Total Expenses and									
Other Resources	_	3,581		(1,250)		(850)		755	
Ending Restricted Reserves		146				120		0-0	
Ending Unrestricted Reserves		(5,793)		(2,500)		(6,643)		(5,888)	
Total Ending Reserves	\$	(5,793)	\$	(2,500)	\$	(6,643)	\$	(5,888)	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.00	0.00	0.00
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

## **Energy Services**

Homes for Good Energy Services Department operates a

Department of Energy, Weatherization Assistance Program. In addition to making low-income Lane County residences more

healthy and energy efficient, Energy services partners with Lane County's Health and Human Services and local utilities to provide

energy education as well as replacing non-working heating

systems.





**Insulated Floor** 

Vapor Barrier in place



**Uninsulated Heat Ducts** 



**Insulated Heat Ducts** 



**Energy Services** Before & After Weatherization

		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	4	\$			\$	1	\$	4.0
Beginning Unrestricted Reserves		(53,484)		(203	3,012)		32,190		7,213
Total Beginning Reserves		(53,484)		(203	3,012)		32,190		7,213
Revenue	1,9	900,071		1,724	1,082	1	,295,023	1	,765,167
Expenses									
Personnel Services	10	714,645		552	2,340		406,700		567,442
Materials & Services	9	953,830		1,070	),122		844,700	1	102,645
Overhead		145,922		93	3,657		68,600		124,146
Total Expenses	1,8	314,397	. 1	1,716	5,119	1	,320,000	1	794,233
Net Change		85,674		7	7,963		(24,977)		(29,066)
Other Resources									
Capital Outlay		1.30			4.		- <del>-</del> -		100
Reserves		-			9		-		8
Debt Issuance		œ.			÷		-		38-01
Debt Service		-			-		-		9.
Inter-Program Transfers In		1.5			÷		× <del>=</del> ×		61,111
Inter-Program Transfers Out		-			8		-		~~~
Other Resources Provided (Used)		-			-				61,111
Excess (Deficiency) of Revenue Over (Under) Total Expenses and									
Other Resources		85,674		7	7,963		(24,977)		32,045
Ending Restricted Reserves		22.00					26.40.		39,258
Ending Unrestricted Reserves	_	32,190		_	2,645)	- 12	7,213		-
Total Ending Reserves	\$	32,190	\$	(192	2,645)	\$	7,213	\$	39,258

	Perform	ance Data		
	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	6.58	6.40	6.71	6.40
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	6.58	6.40	6.71	6.40

## **Fleet**

Homes for Good fleet consists of 37 vehicles which are used by Maintenance Workers,
Property Managers, Energy Auditors and Section 8 inspectors, etc.

A fleet management committee made up of staff from the various departments meets periodically and makes recommendations for vehicle replacements.



Beginning Restricted Reserves		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
			\$	v	\$		\$	-	
Beginning Unrestricted Reserves	_	(100,298)		156,200		(97,760)		(81,660)	
Total Beginning Reserves	_	(100,298)		156,200		(97,760)		(81,660)	
Revenue		60,630		62,869		67,300		78,000	
Expenses									
Personnel Services		5,083		7,498		2,200		70	
Materials & Services		103		1,400		1,000		1,050	
Overhead				- 4				1,621	
Total Expenses		5,186		8,898		3,200		2,741	
Net Change	_	55,444		53,971		64,100		75,259	
Other Resources									
Capital Outlay		(52,906)		50,000		(48,000)		(50,000)	
Reserves		-		÷		-		-	
Debt Issuance		2.		-		0		15	
Debt Service		-		-		-		+	
Inter-Program Transfers In		5				9.0		12	
Inter-Program Transfers Out		7. T. F.						1-	
Other Resources Provided (Used)	_	(52,906)		50,000		(48,000)		(50,000)	
Excess (Deficiency) of Revenue	-								
Over (Under) Total Expenses and									
Other Resources		2,538		103,971		16,100		25,259	
Ending Restricted Reserves		5							
Ending Unrestricted Reserves		(97,760)		260,171		(81,660)		(56,401)	
Total Ending Reserves	\$	(97,760)	\$	260,171	\$	(81,660)	\$	(56,401)	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.10	0.00	0.10
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.10	0.00	0.10

### 100 W 13th Ave

In 2017 Homes for Good went through a process of finding a location for a new service center location to fulfill the strategic goal of bringing both of our office locations together to create better efficiencies and better access for program participants. For FY19 the Building will remain as one of our commercial rental properties, housing five tenants. Homes for Good is currently in the process of designing the space for the needs of our employees and expects to move in late December 2019.





	017 TUAL	2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	\$	-	\$		\$	4
Beginning Unrestricted Reserves	-		- 2		.=		22,800
Total Beginning Reserves	-		- 15		-		22,800
Revenue	) <del></del> -		÷		464,100		406,300
Expenses							
Personnel Services	-		2		10,100		8,613
Materials & Services	-		-		267,200		342,166
Overhead	-						1,621
Total Expenses					277,300		352,400
Net Change	-		- 2	- 2	186,800		53,900
Other Resources							
Capital Outlay	-		-	(	(164,000)		-
Reserves	-				-		1.8
Debt Issuance	-		+		- 3		÷
Debt Service	-		3		- 8		-
Inter-Program Transfers In	-		- 8		-		- E
Inter-Program Transfers Out	-		- 4		-		
Other Resources Provided (Used)			- (+) -	(	(164,000)		- 1 <del>0</del> , -
Excess (Deficiency) of Revenue Over (Under) Total Expenses and							
Other Resources	-		•		22,800		53,900
Ending Restricted Reserves	-		-				7.87
Ending Unrestricted Reserves					22,800		76,700
Total Ending Reserves	\$ 	\$		\$	22,800	\$	76,700

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.02	0.00	0.10
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.02	0.00	0.10

## Homes for Good Corporate

The Homes for Good Corporate fund was created to accumulate and redistribute unrestricted resources annually. Funding for this budget comes from the excess revenues generated by Homes for Good Development activities, Asset Management activities and other miscellaneous receipts that are unrestricted in nature. These resources are then used to subsidize the expenses for a number of programs that are not self-funded, including Energy Services, Shelter plus Care, Resident Opportunity and Supportive Services, Madrone, Pay for Success and Housing Plus. In addition, the Homes for Good Corporate Budget also subsidizes a portion of the COCC annually. The remaining Homes for Good Corporate resources are used for one-time expenses such as last year's rename-rebrand efforts.

	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	4	\$		\$	4	\$	L.
Beginning Unrestricted Reserves		- 9		412,502				501,034
Total Beginning Reserves		÷		412,502		-		501,034
Revenue		e ÷		470,950		42,600		36,700
Expenses								
Personnel Services		1.2		-				
Materials & Services		-		393,770		97,325		5,151
Overhead		- Q		-		- V		
Total Expenses				393,770		97,325		5,151
Net Change				77,180		(54,725)		31,549
Other Resources								
Capital Outlay		-				35-4		Ġ.
Reserves		-		-		-		
Debt Issuance		÷		- <del>-</del> -		(+)		13
Debt Service		9		-				
Inter-Program Transfers In		1 ÷		( <del>-</del> )		555,759		470,699
Inter-Program Transfers Out		-		-		A.		(621, 243)
Other Resources Provided (Used)		-		= = =		555,759		(150,544)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and								
Other Resources				77,180		501,034		(118,995)
Ending Restricted Reserves		-		- 1		2		- 5
Ending Unrestricted Reserves		- 2		489,682		501,034		382,039
Total Ending Reserves	\$	-2-	\$	489,682	\$	501,034	\$	382,039

2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
	0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00	ACTUAL         BUDGET         PROJECTED           0.00         0.00         0.00           0.00         0.00         0.00           0.00         0.00         0.00

## HOUSING DIVISION

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
Beginning Restricted Reserves	\$ 2,269,167	\$ 2,058,556	\$ 2,118,411	\$ 1,849,813
Beginning Unrestricted Reserves	1,179,522	2,965,619	1,937,244	3,113,091
Total Beginning Reserves	3,448,689	5,024,175	4,055,655	4,962,904
Revenue	8,877,818	8,758,380	8,967,255	9,548,897
Expenses				
Personnel Services	1,933,535	2,151,969	1,920,314	2,163,256
Materials & Services	5,355,899	5,132,670	4,775,604	5,600,434
Overhead	38,800	200.00	B 1 5 13 7 7 7	and the same
Total Expenses	7,328,234	7,284,639	6,695,918	7,763,690
Net Change	1,549,584	1,473,741	2,271,337	1,785,207
Other Resources				
Capital Outlay	(884,080)	(1,049,228)	(861,773)	(5,121,241)
Reserves	134,993	(55,912)	(235,215)	(183,930)
Debt Issuance	350,000			3,840,000
Debt Service	(546,058)	(264, 169)	(266,100)	(424,914)
Inter-Program Transfers In	1-1-1	-	603,965	4,078
Inter-Program Transfers Out	- le'	(2,626)	(604,965)	
Other Resources Provided (Used)	(945,145)	(1,371,935)	(1,364,088)	(1,886,007)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				
Other Resources	604,439	101,806	907,249	(100,800)
Ending Restricted Reserves	2,118,411	2,121,100	1,849,813	1,965,205
Ending Unrestricted Reserves	1,937,244	3,004,881	3,113,091	2,896,898
Total Ending Reserves	\$ 4,055,655	\$ 5,125,981	\$ 4,962,904	\$ 4,862,103

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	11.43	13.29	11.91	12.67
Maintenance	16.13	13.57	13.55	15.00
Other	2.25	4.00	2.49	4.00
Total	29.81	30.86	27.95	31.67

## Laurelwood Homes

Laurelwood Homes, located on the Oregon Coast in Florence, offers 29: 1, 2, 3 and 4-bedroom single-story duplexes for elderly or disabled residents and for low-income families. Laurelwood features washer-dryer hookups, on-site laundry facilities, a community center and quick access to local shopping.



	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET	
Beginning Restricted Reserves	\$ -	\$ -	\$ 1,270	\$ -	
Beginning Unrestricted Reserves	107,417	361,848	252,934	306,404	
Total Beginning Reserves	107,417	361,848	254,204	306,404	
Revenue	325,852	198,751	215,800	202,753	
Expenses					
Personnel Services	53,913	62,484	55,100	70,919	
Materials & Services Overhead	126,422	112,933	108,500	139,534	
Total Expenses	180,335	175,417	163,600	210,453	
Net Change	145,517	23,334	52,200	(7,700)	
Other Resources					
Capital Outlay		2		4	
Reserves	1,270	4	-	- 9	
Debt Issuance	(4.5)	3.0			
Debt Service	1.5			1.0	
Inter-Program Transfers In	-	21		679	
Inter-Program Transfers Out		3-2	4		
Other Resources Provided (Used)	1,270	+	- 8	679	
Excess (Deficiency) of Revenue					
Over (Under) Total Expenses and Other Resources	146,787	23,334	52,200	(7,021)	
Ending Restricted Reserves	1,270	-	-	T 14	
Ending Unrestricted Reserves	252,934	385,182	306,404	299,383	
Total Ending Reserves	\$ 254,204	\$ 385,182	\$ 306,404	\$ 299,383	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.16	0.33	0.39	0.35
Maintenance	1.12	0.60	0.62	0.67
Other	0.00	0.00	0.00	0.04
Total	1.28	0.93	1.01	1.06
Occupancy rate	98%		98%	97%
Work orders	160		93	
Vacates (unit turns)	3		3	
Latest REAC score	99b		99b	

## McKenzie Village

McKenzie Village is located in the city of Springfield, OR. McKenzie Village is truly a "village" in that it encompasses an entire neighborhood; it is comprised of eighty-six (86) duplexes that line both sides of the streets at North First St., Mill St., West Olympic St., Water St., Kelly Blvd., West Quinalt St., Prescott Ln., McPherson Pl. and West Fairview Dr. The community is comprised of fifty-two (52) one-bedroom units, ninety (90) two-bedroom units and thirty (30) three-bedroom units serving a mixed population of seniors, disabled person(s) and families. Each unit includes appliances, blinds, washer & dryer hookups, a ductless heat pump, parking and a private yard. McKenzie Village is conveniently located near shopping, schools, public transportation, restaurants, parks and the 1.3 mile By-Gully Bike/Jog Path.



2019

		ACTUAL		BUDGET		PROJECTED		BUDGET	
Beginning Restricted Reserves	\$	4,	\$	12,302	\$		\$	20	
Beginning Unrestricted Reserves		122,002		617,719		192,464		420,964	
Total Beginning Reserves	_	122,002		630,021		192,464		420,964	
Revenue	-	1,020,679		1,011,647		1,101,100		1,156,556	
Expenses									
Personnel Services		260,365		342,336		302,400		435,343	
Materials & Services		689,852		606,693		570,200		772,830	
Overhead				-					
Total Expenses		950,217		949,029		872,600	-	1,208,173	
Net Change		70,462	-	62,618		228,500		(51,617)	
Other Resources									
Capital Outlay		1.5		19		-		4	
Reserves				-		-		3	
Debt Issuance		11.6		4				14	
Debt Service		-				-		- 13	
Inter-Program Transfers In		(4)				-		340	
Inter-Program Transfers Out		1.74		-		-			
Other Resources Provided (Used)				-				340	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and									
Other Resources	_	70,462		62,618		228,500		(51,277)	
Ending Restricted Reserves		C + 1		12,700					
Ending Unrestricted Reserves		192,464		679,939		420,964		369,687	
Total Ending Reserves	\$	192,464	\$	692,639	S	420,964	\$	369,687	

2018

2018

2017

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.82	1.99	2.29	2.30
Maintenance	1.93	2.25	2.31	2.37
Other	1.00	1.00	1.08	1.43
Total	4.75	5.24	5.68	6.10
Occupancy rate	99%		99%	97%
Work orders	1149		810	
Vacates (unit turns)	24		24	
Latest REAC score	91b		92c	

## **Pengra Court**

Pengra Court is comprised of seventeen (17) two-bedroom and five (5) three-bedroom townhouse style apartment homes and is situated in a quiet neighborhood on R Street in Springfield, OR. The buildings are set back from the street and each townhouse has a covered front patio and small yard with privacy fencing. Each unit comes with appliances, blinds, washer & dryer hookups and two outdoor storage closets. Parking lots provide ample off-street parking for residents. The vaulted ceilings on the first floor and large living room windows allow natural light which provides a sense of spaciousness that is not often found in apartment living. Benches placed throughout common areas invite residents to pass the time together. Pengra Court is conveniently located near shopping, schools, public transportation, restaurants, and parks.



	A	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	3	\$		\$	4	\$		
Beginning Unrestricted Reserves		18,086		(3,562)		16,134		35,234	
Total Beginning Reserves		18,086		(3,562)		16,134		35,234	
Revenue		111,901		133,004		128,600		150,390	
Expenses									
Personnel Services		31,865		35,475		30,800		58,666	
Materials & Services Overhead		81,988		95,431		78,700		117,145	
Total Expenses		113,853		130,906		109,500		175,811	
Net Change		(1,952)		2,098		19,100		(25,421)	
Other Resources									
Capital Outlay		201		+		-			
Reserves								2	
Debt Issuance		1.0		-		11-2		(-)	
Debt Service		157		=		-			
Inter-Program Transfers In		-		-				340	
Inter-Program Transfers Out				1		-		140	
Other Resources Provided (Used)	_	1.9						340	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and						- V-10			
Other Resources	_	(1,952)		2,098		19,100		(25,081)	
Ending Restricted Reserves		-		1.2				4	
Ending Unrestricted Reserves		16,134		(1,464)		35,234		10,153	
Total Ending Reserves	\$	16,134	\$	(1,464)	\$	35,234	\$	10,153	

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.33	0.25	0.26	0.29
Maintenance	1.03	0.28	0.48	0.25
Other	0.00	0.00	0.00	0.03
Total	1.36	0.53	0.74	0.57
Occupancy rate	99%		100%	97%
Work orders	141		124	
Vacates (unit turns)	3		3	

## Springfield<br/>Scattered Sites

There are 20 units in the Springfield Scattered Sites, including a mix of single-family homes and duplexes. They range in size from two bedrooms to four bedrooms. Each residence includes a private fenced yard, stove, refrigerator, and washer/dryer hookups. The Scattered sites are expensive to manage and maintain due to their geographic distance and non-uniformity of floor plans. As a result, in FY18 we sold 3 of these units through the Rent Assistance Demonstration program to convert the federal assistance to another project. We plan to sell the remaining units in FY19 and FY20



		2017 ACTUAL	2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	de la	\$	7,682	\$	-	\$	- 61
Beginning Unrestricted Reserves	_	76,339		(3,300)		145,895		171,395
Total Beginning Reserves	_	76,339		4,382		145,895		171,395
Revenue		129,406		114,815		126,900		68,562
Expenses								
Personnel Services		17,330		33,010		22,800		36,570
Materials & Services		42,520		65,735		78,600		53,132
Overhead				2		200		
Total Expenses		59,850		98,745		101,400		89,702
Net Change	_	69,556		16,070		25,500		(21,140)
Other Resources								
Capital Outlay		-		2		_		112
Reserves		1.2		(2)		1/5		-
Debt Issuance		-		- i		÷-		2
Debt Service		-		1.5		-		
Inter-Program Transfers In				6		-		-
Inter-Program Transfers Out		1,4		17		-		9.3
Other Resources Provided (Used)								- 4
Excess (Deficiency) of Revenue Over (Under) Total Expenses and						5.71		
Other Resources	_	69,556		16,070		25,500		(21, 140)
Ending Restricted Reserves		14		7.900				7
Ending Unrestricted Reserves		145,895		12,552		171,395		150,255
Total Ending Reserves	\$	145,895	\$	20,452	\$	171,395	\$	150,255

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.26	0.22	0.23	0.25
Maintenance	0.55	0.25	0.24	0.25
Other	0.00	0.00	0.00	0.02
Total	0.81	0.47	0.47	0.52
Occupancy rate	99%		99%	97%
Work orders	115		122	
Vacates (unit turns)	0		0	
Latest DEAC seers	020		020	

## Maplewood Meadows

Maplewood Meadows, located near Costco on Coburg Road in Eugene, offers 38 three and four-bedroom townhouses in a small complex away from traffic. Maplewood Meadows features yards, washer-dryer hookups, and on-site laundry facilities. Residents are also close to shopping and schools. Maplewood is a site for the Summer Lunch program for kids ages 2-18 and approximately 15 children participate each summer. In addition, they have a bi-monthly Extra Helping food distribution program, a community garden, a computer lab for residents, and a representative on the Resident Advisory Board. Residents have participated in Food for Lane County nutrition classes and are also active in setting up events for the holidays as well as craft days and movie nights for children in the Summer.



		ACTUAL		BUDGET		OJECTED	BUDGET	
Beginning Restricted Reserves	\$	8	\$	19,762	\$	3.0	\$	Acres
Beginning Unrestricted Reserves		7.7		(18,867)		(18,946)		(746)
Total Beginning Reserves	_			895		(18,946)		(746)
Revenue		293,116		295,126		291,700		300,228
Expenses								
Personnel Services		146,535		115,320		106,100		130,608
Materials & Services Overhead		165,527		190,863		167,400		203,410
Total Expenses		312,062		306,183		273,500	1991	334,018
Net Change	=	(18,946)		(11,057)		18,200		(33,790)
Other Resources								
Capital Outlay		i ÷		-		-		-
Reserves		2		-		1.5		-
Debt Issuance		-		-		18		-
Debt Service		=		-		177		
Inter-Program Transfers In		÷		4-0		÷		679
Inter-Program Transfers Out		14		Ε.		14		-
Other Resources Provided (Used)	_			-		- 27		679
Excess (Deficiency) of Revenue Over (Under) Total Expenses and		3.5						
Other Resources		(18,946)		(11,057)		18,200		(33,111)
Ending Restricted Reserves		JAN		20,300		-		20
Ending Unrestricted Reserves		(18,946)		(30,462)		(746)		(33,857)
Total Ending Reserves	\$	(18,946)	\$	(10, 162)	\$	(746)	\$	(33,857)

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.56	0.80	0.49	0.68
Maintenance	1.60	0.88	0.79	0.97
Other	0.00	0.00	0.00	0.05
Total	2.16	1.68	1.28	1.70
Occupancy rate	100%		98%	97%
Work orders	164		136	
Vacates (unit turns)	3		3	

78b

91b

## **Eugene Scattered Sites**

There are 92 units in the Eugene Scattered Sites, including a mix of duplexes and single-family homes. They are spread across several zip codes and range in size from two bedrooms to four bedrooms. Each unit includes a private fenced yard, stove, refrigerator, and washer/dryer hookups. The units are expensive to manage and maintain due to their geographic distance and non-uniformity of floor plans. As a result, in FY18 we sold 9 of the units through the Rental Assistance Demonstration program to convert the federal assistance to another project. The remaining units will be sold in FY19 and FY2(



(	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET	
Beginning Restricted Reserves	\$ -	\$ 27,330	\$ -	s -	
Beginning Unrestricted Reserves	20,718	322,844	100,306	232,906	
Total Beginning Reserves	20,718	350,174	100,306	232,906	
Revenue	540,379	497,774	499,000	252,607	
Expenses					
Personnel Services	149,527	171,613	129,200	104,203	
Materials & Services	311,264	298,473	237,200	149,849	
Overhead	-	-	1.2	-	
Total Expenses	460,791	470,086	366,400	254,052	
Net Change	79,588	27,688	132,600	(1,445	
Other Resources					
Capital Outlay	1.5	7.0			
Reserves	-				
Debt Issuance	-	-			
Debt Service	-			-	
	-	-	16	1.5	
Inter-Program Transfers In	-	- 1	15	3	
Inter-Program Transfers Out Other Resources Provided (Used)		9	-	- 19	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and Other Resources	79,588	27,688	132,600	(1,445	
Ending Restricted Reserves		28,100			
Ending Unrestricted Reserves	100,306	349.762	232,906	231,461	
Total Ending Reserves	\$ 100,306	\$ 377,862	\$ 232,906	\$ 231,461	
	Perform	ance Data			
	2017	2018	2018	2019	
	ACTUAL	BUDGET	PROJECTED	BUDGET	
FTE					
Administative	0.49	1.41	1.10	1.35	
Maintenance	1.14	1.01	0.84	1.22	
Other	0.00	0.00	0.00	0.10	
Total	1.63	2.42	1.94	2.67	
Occupancy rate	100%		99%	97%	
Work orders	449		415	91.14	
Vacates (unit turns)	5		5		
L. L. DEAG	041		701		

## Parkview Terrace

Parkview Terrace is located in the heart of Eugene and conveniently positioned within a close proximity to the downtown shopping district. Parkview is comprised of 150 Units encompassing one and two bedroom Units on four (4) levels serving families, elderly and disabled person(s) or families.

Latest REAC score



2018

2019

The surrounding views are engaging and complimentary from every angle of the complex. Residents at Parkview Terrace enjoy two (2) private courtyards, a Community Room offering an extensive Library coupled with computer access, games, a piano and various social activities throughout the year, on-site laundry facilities on each level, two (2) centrally located elevators and convenient parking on either side of the complex making life easy and fun for the residents in the community of Parkview Terrace. Known for its affordability, Parkview is situated just below Skinner Butte and adjacent to the Campbell Senior Center, parks, bike and walking trails, shopping, churches, restaurants, and public transportation. Parkview Terrace is a large complex in Eugene where residents connect and experience a small town sense of community.

2018

2017

	ACTUAL		BUDGET		PROJECTED		BUDGET	
Beginning Restricted Reserves	\$	1,116	\$	1,116	\$	2,588	\$	- 4
Beginning Unrestricted Reserves		416,474		588,485		482,483		629,171
Total Beginning Reserves		417,590		589,601		485,071		629,171
Revenue		822,067		770,504		798,400		833,881
Expenses								
Personnel Services		246,237		293,062		206,900		303,502
Materials & Services		509,821		522,755		447,400		569,567
Overhead		3				The second		- 5
Total Expenses		756,058		815,817		654,300	-	873,069
Net Change		66,009		(45,313)		144,100		(39,188)
Other Resources								
Capital Outlay		- 43		-		-		-
Reserves		1,472		-		-		211
Debt Issuance		9		-		-		
Debt Service		-		79		1.4		9
Inter-Program Transfers In		-						679
Inter-Program Transfers Out		- 97-		- 4		-		- 2
Other Resources Provided (Used)		1,472		- 8		-53		679
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-							
Other Resources	_	67,481		(45,313)		144,100		(38,509)
Ending Restricted Reserves		2.588		1.100		-		(2)
Ending Unrestricted Reserves		482,483		543,188		629,171		590,662
Total Ending Reserves	\$	485,071	\$	544,288	S	629,171	\$	590,662

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.10	1.60	1.25	1.82
Maintenance	1.31	1.65	1.25	1.86
Other	0.25	1.00	0.61	0.66
Total	2.66	4.25	3.11	4.34
Occupancy rate	100%		99%	97%
Work orders	572		522	
Vacates (unit turns)	11		11	

96b

### Veneta Villa



Veneta Villa is located in the unique town of Veneta, Oregon. Known for its charm and cottage-like setting, Veneta Villa is a one-level apartment community comprised of thirty (30) one-bedroom units serving our elderly and disabled person(s) or families. The residents of Veneta Villa enjoy a garden-style environment, easily accessible parking, an on-site laundry facility, a private walking loop, and picnic tables. Veneta Villa is conveniently located for small-town shopping, churches, schools, services, restaurants, parks, and public transportation as well as nearby camping areas and lakes. The city of Veneta is on the main highway to Oregon's Pacific coast. Additionally, Veneta is only seven miles from Eugene and is well known as being the home to Oregon's Country Fair. When you visit Veneta Villa, plan on experiencing the peacefulness of this charming community.

	<u>A</u>	2017 CTUAL	2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	4	\$		\$	-	\$	-
Beginning Unrestricted Reserves	_	76,585		75,423		44,827		23,627
Total Beginning Reserves	_	76,585		75,423		44,827		23,627
Revenue		167,050		165,911		163,300		166,971
Expenses								
Personnel Services		51,806		64,839		61,900		74,020
Materials & Services		147,002		120,277		122,600		161,704
Overhead				- 10				4
Total Expenses		198,808		185,116		184,500		235,724
Net Change		(31,758)		(19,205)		(21,200)		(68,753)
Other Resources								
Capital Outlay		-		-		- 4		-
Reserves		1.4		9		4		1.7
Debt Issuance		0.5		3 <del>-</del> -1		+0		4
Debt Service				12		181		A.C.
Inter-Program Transfers In		1.2		-		-		227
Inter-Program Transfers Out				-				7
Other Resources Provided (Used)	_	-		+				227
Excess (Deficiency) of Revenue Over (Under) Total Expenses and		44.4		-State of the		72.500		4.00
Other Resources		(31,758)		(19,205)		(21,200)		(68,526)
Ending Restricted Reserves				9		(8)		
Ending Unrestricted Reserves		44,827		56,218		23,627		(44,899)
Total Ending Reserves	\$	44,827	\$	56,218	\$	23,627	\$	(44,899)
		Performa	ance E	Data				
		2017		2018		2018		2019

ACTUAL

0.50

0.54

0.00

1.04

100%

170

1

92c

FTE

Other

Total

Work orders

Administative Maintenance

Occupancy rate

Vacates (unit turns)

Latest REAC score

BUDGET

0.40

0.51

0.00

0.91

**PROJECTED** 

0.43

0.55

0.00

0.98

99%

94

1

92c

BUDGET

0.37

0.58

0.04

0.99

97%

## **Lindeborg Place**

Lindeborg Place is centrally located in historic Junction City, Oregon. Lindeborg Place is a two-story apartment complex comprised of forty (40) one-bedroom units serving the elderly and disabled person(s) or families. The residents of Lindeborg Place enjoy our beautifully maintained grounds, rose gardens, a recently remodeled Community Room, dual on-site laundry facilities, an elevator for ease of access, public transportation, a private exterior courtyard and convenient parking. Located near the heart of downtown Junction City, Lindeborg Place is within close proximity to small-town shopping, churches, schools, services, restaurants and parks as well as the Police and Fire Departments. Junction City is only a few miles north of Eugene and is well known for its antique car shows and the renowned annual Scandinavian Festival. Lindeborg Place is a large complex in Junction City where residents experience a small town sense of community.



	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	-	\$		\$		\$	
Beginning Unrestricted Reserves		181,304		(19, 259)		127,453		130,753
Total Beginning Reserves	_	181,304		(19,259)		127,453		130,753
Revenue		208,969		210,414		213,000		217,561
Expenses								
Personnel Services		87,689		75,967		80,100		88,053
Materials & Services Overhead		175,131		132,195		129,600		143,391
Total Expenses		262,820		208,162		209,700		231,444
Net Change	_	(53,851)		2,252		3,300		(13,883)
Other Resources								
Capital Outlay		34		C <del>É</del> O		+		-
Reserves				-				-
Debt Issuance		-		-2				3
Debt Service				-		=		10.0
Inter-Program Transfers In		- <del>-</del>		-		÷		227
Inter-Program Transfers Out	-	(4)		-		1		
Other Resources Provided (Used)	-	- 2		-9		-		227
Excess (Deficiency) of Revenue Over (Under) Total Expenses and		1.55		5.55		-0. W.		. 2 7
Other Resources	_	(53,851)		2,252		3,300	_	(13,656)
Ending Restricted Reserves		27		- 0		4		-
Ending Unrestricted Reserves		127,453		(17,007)		130,753		117,097
Total Ending Reserves	\$	127,453	S	(17,007)	S	130,753	S	117,097

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.52	0.52	0.50	0.48
Maintenance	0.81	0.50	0.50	0.58
Other	0.25	0.50	0.30	0.30
Total	1.58	1.52	1.30	1.36
Occupancy rate	100%		99%	97%
Work orders	149		202	
Vacates (unit turns)	6		6	

## Veneta Scattered Sites

The Veneta scattered sites are located in the unique town of Veneta, Oregon. Our Veneta scattered sites encompass twenty (20) two, three and four bedroom duplexes serving families, elderly and disabled person(s) or families. Residents in the Veneta scattered sites enjoy their own private yards, storage areas, and individual laundry rooms. Each location is within close proximity to small-town shopping, churches, schools, services, restaurants, parks and public



transportation as well as nearby camping areas and lakes. The city of Veneta is on the main highway to Oregon's Pacific coast. Additionally, Veneta is only seven miles from Eugene and is well known as being the home to Oregon's Country Fair. Residents experience a warm and friendly environment at the Veneta scattered sites.

		117 TUAL	2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	- 2	\$		\$	2	S	14
Beginning Unrestricted Reserves		49,111		96,248	-	67,278		84,478
Total Beginning Reserves		49,111		96,248		67,278		84,478
Revenue	1	33,185		131,273		141,600		145,589
Expenses								
Personnel Services		46,206		49,256		55,300		56,043
Materials & Services		68,812		77,023		69,100		78,523
Overhead		1		17				167
Total Expenses		15,018		126,279		124,400		134,566
Net Change		18,167		4,994		17,200		11,023
Other Resources								
Capital Outlay		1.5		3		-		
Reserves		15		-		4		
Debt Issuance		2		-		-		-
Debt Service		1.5		19.00		=		-
Inter-Program Transfers In		-		•		÷		22
Inter-Program Transfers Out	-	14		÷		4		- 2
Other Resources Provided (Used)		35				8		227
Excess (Deficiency) of Revenue	_							
Over (Under) Total Expenses and								
Other Resources	_	18,167		4,994		17,200		11,250
Ending Restricted Reserves		4		27		2		1
Ending Unrestricted Reserves		67,278		101,242	-0	84,478		95,728
Total Ending Reserves	\$	67,278	\$	101,242	\$	84,478	\$	95,728
		Perform	ance D	)ata				
	20	17		2018		2018		2019
	ACT	UAL	B	UDGET	PRO	OJECTED	В	UDGET
FTE								
Administative	0.	23		0.25		0.22		0.23
Maintenance		59		0.44		0.46		0.48
Other		00		0.00		0.00		0.04
Total		82		0.69		0.68		0.75
Occupancy rate	10	0%				99%		97%

91

5

92c

101

5

92c

Work orders

Vacates (unit turns)

### **Cresview Villa**



Cresview Villa Apartments is a senior/disabled apartment complex nestled in the quaint little neighborhood in Creswell, Oregon. It's located 3 blocks off Main Street at 350 S. 2nd and is within walking distance to many downtown amenities. This smoke-free property provides one-bedroom subsidized units and affordable housing to 34 senior/disabled households. The beautiful gardens are maintained by the local on-site maintenance specialist and the residents take pride in their vegetable & flower gardens. Cresview Villa has an active senior community with many activities scheduled weekly in the fully functional community room, such as Helping Hands food program, paint classes, and other activities. This project offers ADA units and a large laundry facility.

	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$		\$		\$		\$	
Beginning Unrestricted Reserves		(7,696)		49,600		48,236		102,736
Total Beginning Reserves	_	(7,696)		49,600		48,236		102,736
Revenue		179,374		201,102		218,500		255,231
Expenses								
Personnel Services		49,044		68,377		61,400		71,141
Materials & Services		74,398		121,848		102,600		157,500
Overhead		4		1 8				13.
Total Expenses		123,442		190,225		164,000		228,641
Net Change		55,932		10,877		54,500		26,590
Other Resources								
Capital Outlay		-						0+0
Reserves		4.5		I		(2)		4
Debt Issuance		4		-		-		4
Debt Service		1.79		4				- 8
Inter-Program Transfers In		-		-		-		340
Inter-Program Transfers Out		1.4		-		¥		-
Other Resources Provided (Used)		- 9-		-33=		9		340
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-			7.7.5				
Other Resources		55,932		10,877		54,500		26,930
Ending Restricted Reserves		4		-		2.0		
Ending Unrestricted Reserves		48,236		60,477		102,736		129,666
Total Ending Reserves	S	48,236	S	60,477	S	102,736	\$	129,666

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.56	0.41	0.40	0.44
Maintenance	1.37	0.46	0.50	0.54
Other	0.00	0.00	0.00	0.29
Total	1.93	0.87	0.90	1.27
Occupancy rate	100%		98%	97%
Work orders	137		82	
Vacates (unit turns)	8		8	

### **Riverview Terrace**



Riverview Terrace is a 5 story building which offers one-bedroom subsidized units and affordable housing to 60 senior/disabled households. Riverview Terrace is located at the corner of River Rd and Main Street in the charming small town of Cottage Grove. It is within walking distance to downtown, the local market, and transportation. The building has been recently painted, a new roof and two parking lots to accommodate residents. This is a smoke-free property. The large community room offers Meals on Wheels food program every Tuesday, Wednesday and Thursday, a book and video library, resident meeting space and a computer station to the active residents. There are two elevators to transport residents safely to their unit and laundry facilities located on each floor of the 5 story building. Bus transportation is located just outside the complex, on both sides of Riverview Terrace.

A	2017 ACTUAL		2018 JDGET	PR	2018 OJECTED	2019 BUDGET		
Beginning Restricted Reserves	\$ -	\$		\$	_	\$		
Beginning Unrestricted Reserves	150,137		52,637		206,021		294,621	
Total Beginning Reserves	150,137		52,637		206,021		294,621	
Revenue	350,398	3	369,622		357,900		375,889	
Expenses								
Personnel Services	88,794	0.0	135,128		98,600		131,115	
Materials & Services	205,720	)	251,611		170,700		310,828	
Overhead			1172		-		-	
Total Expenses	294,514		386,739		269,300		441,943	
Net Change	55,884		(17,117)		88,600		(66,054)	
Other Resources								
Capital Outlay	1.5		6		10.0		4.0	
Reserves	-		2		-		2,	
Debt Issuance	-		(7)		17.		F1	
Debt Service	-		4		-		-	
Inter-Program Transfers In	-		12		=		340	
Inter-Program Transfers Out			-		-		-0	
Other Resources Provided (Used)	1.90		19.		E		340	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and							==3	
Other Resources	55,884		(17,117)		88,600		(65,714)	
Ending Restricted Reserves	-		-		- 4		100	
Ending Unrestricted Reserves	206,021	-	35,520		294,621		228,907	
Total Ending Reserves	\$ 206,021	\$	35,520	\$	294,621	\$	228,907	
	Perfo	rmance D	ata					
	2017 ACTUAL		2018 JDGET	PR	2018 OJECTED	Ē	2019 BUDGET	
FTE								
Administative	1.02		0.73		0.76		0.76	
Maintenance	1.02		0.94		0.83		1.06	
Other	0.50		0.50		0.25		0.31	
Total	2.54		2.17		1.84		2.13	
Occupancy rate	100%				98%		97%	
Work orders	255				293		4000	
Vacates (unit turns)	10				10			
Latest REAC score	91b				97b			

# Abbie Lane Courts



Abbie Lane Courts is tucked away behind Willakenzie Elementary School off Willagellespie Road in Eugene, OR. Just a short walk away is Valley River Shopping Mall, restaurants, and good freeway access. This smoke-free property offers twenty-five 1 & 2-story subsidized and affordable housing units. Each unit has been updated with a DHP heating/air conditioning unit and offers energy efficient appliances. The property offers a large laundry room as well as washer/dryer hook-ups inside each unit.

	2017 ACTUAL		BUDGET		PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	163,158	\$	124,899	\$	134,273	\$	100,000
Beginning Unrestricted Reserves		137,662		229,359		77,972		50,245
Total Beginning Reserves	_	300,820		354,258		212,245		150,245
Revenue		245,646		249,600		269,100		308,989
Expenses								
Personnel Services		71,489		44,187		54,900		49,452
Materials & Services		262,732		157,091		261,600		242,937
Overhead		Service of Prince		O DOLL		2		
Total Expenses		334,221		201,278		316,500		292,389
Net Change	_	(88,575)		48,322		(47,400)		16,600
Other Resources								
Capital Outlay		-		(38, 325)		(34,273)		4-
Reserves		1.2		16,185		34,273		-
Debt Issuance		-				-		-
Debt Service		(4)		(15,900)		(14,600)		(16,600)
Inter-Program Transfers In		E.		-		-		-
Inter-Program Transfers Out		- 2				4		
Other Resources Provided (Used)				(38,040)		(14,600)		(16,600)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	_							
Other Resources	_	(88,575)		10,282		(62,000)		(-)
Ending Restricted Reserves		134,273		128,600		100,000		100,000
Ending Unrestricted Reserves		77,972		235,940		50,245		50,245
Total Ending Reserves	\$	212,245	\$	364,540	S	150,245	\$	150,245

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.30	0.36	0.30	0.30
Maintenance	0.29	0.20	0.28	0.26
Other	0.00	0.00	0.00	0.28
Total	0.59	0.56	0.58	0.84
Occupancy rate	100%		98%	97%
Work orders	168		136	
Vacates (unit turns)	4		4	

96b

96b

## **Fourteen Pines**



Fourteen Pines, located on Willakenzie near Coburg Road, in Eugene, offers sixty-five (65) one, two and three-bedroom apartments in a pleasant park-like setting. Fourteen Pines is conveniently located near bus lines, schools, and shopping. Amenities include an on-site laundry facility and playground.

2017
2018
2019

		ACTUAL		BUDGET		PROJECTED		BUDGET	
Beginning Restricted Reserves Beginning Unrestricted Reserves	\$	336,265 (150,678)	\$	74,046 328,619	\$	159,060 144,307	\$	159,000 201,067	
Total Beginning Reserves	_	185,587		402,665		303,367		360,067	
Revenue		506,845		481,153		523,300		518,019	
Expenses									
Personnel Services		185,655		211,165		172,500		179,023	
Materials & Services		203,410		222,465		209,100		254,000	
Overhead		- 70		-		-		10 m ±	
Total Expenses		389,065		433,630		381,600		433,023	
Net Change		117,780		47,523		141,700		84,996	
Other Resources									
Capital Outlay		1.4		(85,000)				-	
Reserves		3-		-		(85,000)		(84,996)	
Debt Issuance		÷.		-		-		-	
Debt Service		-		-		-		-	
Inter-Program Transfers In		-		-		-		-	
Inter-Program Transfers Out									
Other Resources Provided (Used)		•		(85,000)		(85,000)		(84,996)	
Excess (Deficiency) of Revenue	-								
Over (Under) Total Expenses and									
Other Resources	_	117,780		(37,477)		56,700			
Ending Restricted Reserves		159,060		76,300		159,000		159,000	
Ending Unrestricted Reserves		144,307		288,888		201,067		201,067	
Total Ending Reserves	\$	303,367	\$	365,188	\$	360,067	\$	360,067	

#### Performance Data

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET	
FTE					
Administative	0.60	0.95	0.82	0.81	
Maintenance	1.14	1.64	1.37	1.44	
Other	0.00	0.00	0.00	0.07	
Total	1.74	2.59	2.19	2.32	
Occupancy rate	99%		99%	97%	
Work orders	274		315		
Vacates (unit turns)	15		15		

## Village Oaks

The Village Oaks Apartments provide housing for 67 households which include elderly, disabled and many low-income working families. It consists of one and two story 1, 2 & 3 bedroom units. Units offer energy efficient appliances and DHP heating/air conditioning units. Village Oaks has 3 rental programs: Market Rents, 21 Project-Based Vouchers and Tenant-Based Vouchers. This quiet smoke-free complex is nestled amongst a beautifully landscaped property off W. 18th Ave in Eugene. Village Oaks is within walking distance to the local elementary school, Churchill High School, and local stores. There are many trees, two playgrounds, and a basketball hoop. Village Oaks has an active community center and weekly Helping Hands food program for residents.



	A	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	184,114	\$	172,661	\$	194,973	\$	186,000	
Beginning Unrestricted Reserves		(9,042)		(204, 145)		33,555		46,628	
Total Beginning Reserves	-	175,072		(31,484)		228,528		232,628	
Revenue		459,382		427,612		444,700		446,225	
Expenses									
Personnel Services		186,174		179,693		169,800		140,752	
Materials & Services		229,007		234,850		204,400		235,314	
Overhead		1,604		-				140	
Total Expenses		416,785		414,543		374,200		376,066	
Net Change		42,597		13,069		70,500		70,159	
Other Resources									
Capital Outlay		100		(58,700)				4	
Reserves		10,859		(5,296)		(66,400)		(70, 159)	
Debt Issuance		04-0		-		4			
Debt Service		-		-		-		1.2	
Inter-Program Transfers In		-		-		-		4-	
Inter-Program Transfers Out		9.		- 3		9-		- 6	
Other Resources Provided (Used)	_	10,859		(63,996)		(66,400)		(70,159)	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and								-	
Other Resources	_	53,456		(50,927)		4,100		3	
Ending Restricted Reserves		194,973		177,800		186,000		190,000	
Ending Unrestricted Reserves		33,555		(260,211)		46,628	-	42,628	
Total Ending Reserves	\$	228,528	\$	(82,411)	\$	232,628	\$	232,628	

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	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET			
FTE							
Administative	1.34	0.57	0.66	0.61			
Maintenance	0.78	1.05	1.53	1.37			
Other	0.25	1.00	0.25	0.25			
Total	2.37	2.62	2.44	2.23			
Occupancy rate	99%		91%	97%			
Work orders	306		330				
Vacates (unit turns)	14		14				
Latest REAC score	92b		95b				

### Firwood Apartments



The Firwood Apartments are conveniently located only one block from West 11th Avenue in Eugene, Oregon. Firwood is comprised of nine (9) two-level buildings with a total of 70 one-bedroom and 20 two-bedroom units, serving families, elderly and disabled person(s). Residents at Firwood enjoy private patios, three on-site laundry rooms, garden areas, new exterior stairways, a shared central community grass courtyard, convenient parking and a single drive-in access for privacy and safety. Known for its affordability, Firwood is situated near bike and walk trails, shopping, churches, schools, services, restaurants, parks and public transportation. Firwood Apartments is a bond-funded property situated on privately-owned land leased by HACSA. This complex does not require HUD REAC inspections, however, performance measures are the same as HUD REAC inspected properties. Performance measures of Homes for Good properties are subject to local and federal regulations and include but are not limited to curb appeal, maintenance repairs, work order response times and overall condition.

	<u>A</u>	2017 CTUAL	E	2018 BUDGET	2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	268,290	\$	268,320	\$	320,070	\$	8,600
Beginning Unrestricted Reserves		(4.091)		20,770		(11,398)		388,572
Total Beginning Reserves		264,199		289,090		308,672		397,172
Revenue		549,875		575,655		611,600		636,500
Expenses								
Personnel Services		146,742		141,982		150,700		156,070
Materials & Services		263,361		336,960		261,900		365,778
Overhead		37,196		1.0				
Total Expenses		447,299		478,942		412,600		521,848
Net Change	_	102,576		96,713		199,000		114,652
Other Resources								
Capital Outlay		-2				2		(94,000)
Reserves		51,780				-		
Debt Issuance				2.5		3.3		-
Debt Service		(112,410)		(97,000)		(110,500)		(20,652)
Inter-Program Transfers In		2-1		-				-
Inter-Program Transfers Out				4				14
Other Resources Provided (Used)		(60,630)		(97,000)		(110,500)		(114,652)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-							
Other Resources	_	41,946		(287)		88,500		
Ending Restricted Reserves		320,070		276,400		8,600		140
Ending Unrestricted Reserves		(11,398)		12,403		388,572		397,172
Total Ending Reserves	\$	308,672	\$	288,803	\$	397,172	\$	397,172
		Performa	ance [	Data				
		2017		2018		2018		2019
	A	CTUAL	E	BUDGET	PR	OJECTED	Ē	BUDGET
FTE								
Administative		0.80		1.01		0.87		0.89
Maintenance		0.91		0.91		1.00		1.10
Other		0.00		0.00		0.00		0.09
Total		1.71		1.92		1.87		2.08
Occupancy rate		97%				98%		97%
Work orders		228				289		200000
Vacates (unit turns)		14				14		
Latest REAC score		N/A				N/A		

## Capital Projects Fund

This program provides, on an annual basis, funds to Public Housing for development, financing, and modernization of the Agency's housing portfolio. Capital Projects Team has developed the 5-Year Action Plan that describes the necessary capital improvements to ensure long-term physical and social viability of our public housing developments, which includes redesign, reconstruction, and reconfiguration of public housing sites and buildings (including accessibility improvements) and development of mixed-finance projects; vacancy reduction; addressing deferred maintenance needs and the replacement of obsolete utility systems and dwelling equipment; planned code compliance, management improvement, and capital expenditures to improve safety and security of residents. The plan covers the period Federal FY 2017 - 2021 and is updated yearly on a rolling basis.



		O17 TUAL	2018 BUDGET		PR	2018 OJECTED	2019 BUDGET		
Beginning Restricted Reserves	\$		\$	20	\$	8	\$	4	
Beginning Unrestricted Reserves		nen .		9		÷ 1		7	
Total Beginning Reserves		-		+1		9		-	
Revenue	9	998,244		965,595	1	1,077,618	1	,281,235	
Expenses									
Personnel Services	3	114,164		128,075		161,814		77,776	
Materials & Services		-		-		99,504		12,893	
Overhead		-				16		- 9	
Total Expenses	19	114,164		128,075		261,318		90,669	
Net Change	8	884,080	-	837,520		816,300	1	1,190,566	
Other Resources									
Capital Outlay	(8	884,080)	1	(837,520)		(816,300)	(1	1,115,566)	
Reserves		1-12-1		70		-		- 300	
Debt Issuance		-		2		-		4	
Debt Service		-		9		-		17	
Inter-Program Transfers In				-1		-		14	
Inter-Program Transfers Out				7				0.00	
Other Resources Provided (Used)	(8	884,080)	(	(837,520)		(816,300)	(1	1,115,566)	
Excess (Deficiency) of Revenue									
Over (Under) Total Expenses and									
Other Resources				7		-		75,000	
Ending Restricted Reserves		-		91		-		75,000	
Ending Unrestricted Reserves		-		_ L	- 17			- 54	
Total Ending Reserves	\$	-	\$	-9	\$	-	\$	75,000	
A STATE OF THE STA									

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET		
FTE						
Administative	0.84	1.49	0.94	0.74		
Maintenance	0.00	0.00	0.00	0.00		
Other	0.00	0.00	0.00	0.00		
Total	0.84	1 49	0.94	0.74	•	

## Norsemen Village

Norsemen Village offers affordable apartments for seniors and those with disabilities in Junction City (44 units). The complex surrounds a lovely garden setting with a beautiful new community room that includes a gas fireplace, outside gathering area, and laundry room. Norsemen is walking distance from old downtown Junction City, with proximity to cafes and shops, and close to City Hall and other services and was completely renovated in 2013. The Viking Sal Senior Center is also nearby. There is professional onsite management and maintenance who attend to the development's upkeep.



	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	259,515	\$	292,263	\$	294,804	\$	324,496
Beginning Unrestricted Reserves		8,163		18,320		19,487		18,295
Total Beginning Reserves		267,678		310,583		314,291		342,791
Revenue		288,509		317,543		280,000		281,334
Expenses								
Personnel Services		12		120		121		-
Materials & Services		207,674		207,605		208,500		205,824
Overhead		-		2.1		-		
Total Expenses		207,674		207,605		208,500		205,824
Net Change		80,835		109,938		71,500		75,510
Other Resources								
Capital Outlay		- E		(18,483)		-		(8,000)
Reserves		(35,289)		(38,597)		(22,400)		(40,966)
Debt Issuance		-				-		
Debt Service		1,067		(51,544)		(20,600)		(26,544)
Inter-Program Transfers In		14		-		-		
Inter-Program Transfers Out		2		(1,313)				- 2
Other Resources Provided (Used)	-	(34,222)		(109,937)		(43,000)		(75,510)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-							
Other Resources		46,613		1		28,500		5
Ending Restricted Reserves		294,804		301,000		324,496		364,732
Ending Unrestricted Reserves		19,487		9,584		18,295		(21,941)
Total Ending Reserves	\$	314,291	\$	310,584	\$	342,791	\$	342,791

## Camas Apartments

Camas Apartments are located on the corner of F and 2nd Streets in Creswell Oregon, on the southern edge of the Willamette Valley. This family-friendly complex has 36 units, mostly duplex-style 2 bedroom townhouses along with a few single bedroom one-level apartments. Schools, shopping, restaurants, and the city library are within a few blocks. The LTD bus system serves the area for public transportation. There are two on-site laundry areas, a community room with a kitchenette and a computer area.



	<u> </u>	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 <u>UDGET</u>
Beginning Restricted Reserves	\$	69,183	\$	75,913	\$	77,260	\$	85,360
Beginning Unrestricted Reserves		(48,546)		(36,161)		(50,857)		(58,957)
Total Beginning Reserves		20,637		39,752		26,403		26,403
Revenue		238,740		254,334		244,400		235,923
Expenses								
Personnel Services				8				
Materials & Services		220,548		218,109		211,900		200,542
Overhead				<u> </u>				
Total Expenses		220,548		218,109		211,900		200,542
Net Change	_	18,192		36,225		32,500		35,381
Other Resources								
Capital Outlay		(2)		(11,200)		(11,200)		(13,675)
Reserves		-		(8,061)		(8,100)		(8,707)
Debt Issuance				-				-
Debt Service		(12,426)		(6,713)		(13,200)		(12,999)
Inter-Program Transfers In		-				200		2
Inter-Program Transfers Out				(1,313)		-		1.6
Other Resources Provided (Used)	_	(12,426)		(27,287)		(32,500)		(35,381)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-							
Other Resources	_	5,766		8,938		- 2		
Ending Restricted Reserves		77,260		79,200		85,360		93,421
Ending Unrestricted Reserves		(50,857)		(30,510)		(58,957)		(67,018)
Total Ending Reserves	\$	26,403	\$	48,690	\$	26,403	\$	26,403

## Jacob's Lane

Jacobs Lane Apartments (63 units) is a community-oriented development in the Bethel area of northwest Eugene. It offers a nice mix of one, two, and three bedroom single level and townhouse style units for a diverse community of families, seniors, and individuals. Many of the apartments have exterior storage units, patios, washer/dryer hookups, dishwashers, and there is an on-site laundry room. Residents enjoy use of a community center with a meeting room, a library sharing area, and a computer room. Meals on Wheels has an onsite location for residents to use their program. There is also a community garden with orchard trees and large outdoor areas for children to play. The complex is close to area parks and schools and has excellent access to the LTD bus line. Additionally, the area has a varied mix of local businesses providing employment opportunities and services to residents and families.



	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	265,851	\$	253,864	\$	259,421	\$	241,921
Beginning Unrestricted Reserves	_	(4,495)		111,287		28,246		(14,554)
Total Beginning Reserves	_	261,356		365,151		287,667		227,367
Revenue		319,672		324,889		275,600		411,942
Expenses								
Personnel Services						-		
Materials & Services		262,959		273,708		288,700		282,522
Overhead		1						-
Total Expenses		262,959		273,708		288,700		282,522
Net Change	=	56,713		51,181		(13,100)		129,420
Other Resources								
Capital Outlay		2.59						
Reserves		(6,340)		(7,650)		(17,500)		(13,206)
Debt Issuance				4				4
Debt Service		(24,062)		(23,412)		(29,700)		(56,814)
Inter-Program Transfers In		-				-		
Inter-Program Transfers Out	_							
Other Resources Provided (Used)		(30,402)		(31,062)		(47,200)		(70,020)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-							-
Other Resources	_	26,311		20,119		(60,300)		59,400
Ending Restricted Reserves		259,421		261,500		241,921		228,716
Ending Unrestricted Reserves		28,246		123,770		(14,554)		58,051
Total Ending Reserves	\$	287,667	\$	385,270	\$	227,367	\$	286,767

## Laurel Gardens

Laurel Gardens Apartments (41 units) are located in west Eugene along 12th Avenue between Grant and Chambers Streets at 1775 West 12th Avenue. The neighborhood is a diverse mix of houses, apartments, commercial and retail shops, offices, clinics and service providers. It is directly on the LTD bus line. Most apartments are a single level and have 1 bedroom. Some of the units share a common living room and kitchen between two residents. A community building with a kitchenette and restrooms in addition to a laundry room serve the complex well.



		2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves Beginning Unrestricted Reserves	\$	141,584 50,615	\$	138,626 79,318	\$	137,183 36,109	\$	137,283 23,809	
Total Beginning Reserves		192,199		217,944		173,292		161,092	
Revenue		180,099		208,383		195,800		184,012	
Expenses									
Personnel Services				الله المساورة		0.00			
Materials & Services Overhead		177,100		176,194		189,700		177,512	
Total Expenses		177,100		176,194		189,700		177,512	
Net Change		2,999		32,189		6,100		6,500	
Other Resources									
Capital Outlay		- <del>(-</del> )				8		(50,000)	
Reserves		(4,401)		(4,892)		(100)		50,000	
Debt Issuance				- F		2		100	
Debt Service		(17,505)		(17,038)		(18,200)		(17,000)	
Inter-Program Transfers In		9		72		3		-	
Inter-Program Transfers Out		24		-		4			
Other Resources Provided (Used)		(21,906)		(21,930)		(18,300)		(17,000)	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				3.5		7			
Other Resources		(18,907)		10,259		(12,200)		(10,500)	
Ending Restricted Reserves		137,183		142,800		137,283		137,283	
Ending Unrestricted Reserves		36,109		85,403		23,809		13,309	
Total Ending Reserves	\$	173,292	\$	228,203	\$	161,092	\$	150,5924	

### **Walnut Park**

Walnut Park Townhouses (32 units) are located in the River Road area of Eugene off North Park Avenue and Hatton Avenue. This family-friendly community has two and three bedroom townhouse style duplexes. Each unit has its own washer/dryer hook-up and storage shed. The community center building has room for gatherings and is complete with a kitchenette and restrooms. Onsite management is shared with neighboring Turtle Creek Apartments. Emerald Park and other neighborhood parks are within walking distance as well as several schools and the LTD bus line. The River Road area has several shopping centers with restaurants, grocery stores, office buildings and medical services providing employment opportunities for residents. The nearby Turtle Creek Refuge Area offers wildlife observation and walking paths with park benches.



	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
Beginning Restricted Reserves	\$	97,182	\$	86,229	\$	26,008	\$	82,708
Beginning Unrestricted Reserves		(27,041)		96,052		38,090		(54,010)
Total Beginning Reserves		70,141		182,281		64,098		28,698
Revenue		186,533		215,396		181,700		251,582
Expenses								
Personnel Services		J. L. 8.						
Materials & Services		251,664		184,171		132,900		222,081
Overhead		2		2		2		4
Total Expenses		251,664		184,171		132,900		222,081
Net Change		(65,131)		31,225		48,800		29,501
Other Resources								
Capital Outlay		2.0		3		4.		3
Reserves		59,088		8,004		(56,700)		7,985
Debt Issuance		350,000		÷1				-
Debt Service		(350,000)		(21,264)		(27,500)		(26,886)
Inter-Program Transfers In						4		-
Inter-Program Transfers Out				7/10/2001		75		119-21-11
Other Resources Provided (Used)		59,088		(13,260)		(84,200)		(18,901)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-			6-				
Other Resources	4	(6,043)		17,965		(35,400)		10,600
Ending Restricted Reserves		26,008		88,800		82,708		74,704
Ending Unrestricted Reserves		38,090		111,446		(54,010)		(35,406)
Total Ending Reserves	\$	64,098	\$	200,246	\$	28,698	\$	39,298

### The Orchards

The Orchards (Willakenzie Townhouses) is a garden court complex located at 3202 Willakenzie Road in Eugene. This family-friendly community has natural landscaping with play areas scattered throughout duplex style buildings and a generous community center with a kitchen and restrooms. In this 25 unit community, there is a mixture of two and three bedroom two-story townhouses as well as single level handicap accessible units, all with washer/dryer hook-ups. The complex is located in the desirable Ferry Street Bridge area of North Eugene close to bus lines, schools, shopping at Valley River Center, and walking paths at the Delta Ponds.



Beginning Restricted Reserves	2017 ACTUAL		2018 BUDGET		2018 PROJECTED		2019 BUDGET	
	\$	70,626	\$	59,749	\$	56,645	\$	45,745
Beginning Unrestricted Reserves Total Beginning Reserves		(106,615) (35,989)		35,488 95,237		(129,212) (72,567)		(44,812) 933
Revenue		170,452		171,264		188,800		241,431
Expenses								
Personnel Services Materials & Services Overhead		214,130		164,418		118,500		185,806
Total Expenses	-	214,130		164,418		118,500		185,806
Net Change		(43,678)		6,846		70,300		55,625
Other Resources								
Capital Outlay		-		-		12		1, (2, -
Reserves		13,981		3,396		10,900		3,419
Debt Issuance						-		
Debt Service		(6,881)		(7,044)		(7,700)		(7,044)
Inter-Program Transfers In		*		-		-		~
Inter-Program Transfers Out	_					¥		
Other Resources Provided (Used)	-	7,100		(3,648)		3,200		(3,625)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	_							T
Other Resources		(36,578)		3,198		73,500		52,000
Ending Restricted Reserves		56,645		61,500		45,745		42,349
Ending Unrestricted Reserves		(129,212)		36,935		(44,812)		10,584
Total Ending Reserves	\$	(72,567)	\$	98,435	\$	933	\$	52,933

# Sheldon Village I

Sheldon Village Apartments consist of 43 units (1 bedroom apartments, 2 bedroom flat apartments, 2 bedroom townhouse apartments, and 3 bedroom townhouse apartments), located in professionally landscaped courtyards, in the Sheldon High School area. Amenities include full-size washers and dryers, designer cabinetry, decks and balconies, energy efficient construction, creative floor plans, ample storage, a clubhouse with a lending library and computer center, as well as professional on-site management. Sheldon Village is located close to LTD bus lines and within walking distance of schools, shopping, restaurants, entertainment, and medical/professional services.



	<u> </u>	2017 ACTUAL		2018 BUDGET		2018 OJECTED	019 DGET
Beginning Restricted Reserves Beginning Unrestricted Reserves	\$	238,400 67,371	\$	253,008 100,760	\$	264,368 34,806	\$ 1
Total Beginning Reserves		305,771		353,768		299,174	
Revenue		250,540		259,577		229,300	1
Expenses							
Personnel Services		•				0.00	-
Materials & Services Overhead		270,316		195,694		153,500	- 3
Total Expenses		270,316		195,694		153,500	-
Net Change		(19,776)		63,883		75,800	
Other Resources							
Capital Outlay				-		91	
Reserves		25,968		(12,161)		(26,000)	-
Debt Issuance		4				-	-
Debt Service		(12,789)		(13,394)		(13,400)	-
Inter-Program Transfers In				-		7	·
Inter-Program Transfers Out						(335,574)	
Other Resources Provided (Used)		13,179		(25,555)		(374,974)	-
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-	1000					
Other Resources	1	(6,597)		38,328		(299,174)	
Ending Restricted Reserves		264,368		260,600		2.0	-
Ending Unrestricted Reserves		34,806		131,496		-	- 1
Total Ending Reserves	\$	299,174	\$	392,096	\$	771	\$ _ 52

# Sheldon Village II

Sheldon Village Apartments consist of 35 units (1 bedroom apartments, 2 bedroom flat apartments, 2 bedroom townhouse apartments, and 3 bedroom townhouse apartments), located in professionally landscaped courtyards, in the Sheldon High School area. Amenities include full-size washers and dryers, designer cabinetry, decks and balconies, energy efficient construction, creative floor plans, ample storage, a clubhouse with a lending library and computer center, as well as professional on-site management. Sheldon Village is located close to LTD bus lines and within walking distance of schools, shopping, restaurants, entertainment, and medical/professional services.



	1	2017 ACTUAL	E	2018 SUDGET	PR	2018 OJECTED	2019 DGET	
Beginning Restricted Reserves Beginning Unrestricted Reserves	\$	173,883 55,742	\$	66,136	\$	190,488 51,054	\$ ŧ	
Total Beginning Reserves	-	229,625		256,922		241,542	-	
Revenue		200,905		207,436		189,537	÷	
Expenses								
Personnel Services Materials & Services		194,541		165,568		152,800	-	
Overhead		194,341		100,000		152,000	-	
Total Expenses		194,541		165,568		152,800		=
Net Change		6,364		41,868		36,737	2	Ĩ
Other Resources								
Capital Outlay		0.5		10 S		3-0	-	
Reserves		16,605		(6,840)		1,812	1/2 /	
Debt Issuance				- 0		8	-	
Debt Service		(11,052)		(10,860)		(10,700)	-	
Inter-Program Transfers In		-		-		7	-	
Inter-Program Transfers Out						(269,391)	-2-	=
Other Resources Provided (Used)	-	5,553		(17,700)		(278,279)	-	-
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	_	.5.5.		1025		. 8 6		
Other Resources	_	11,917		24,168		(241,542)	-	_
Ending Restricted Reserves		190,488		196,500			1.6	
Ending Unrestricted Reserves		51,054		84,590			-	—5
Total Ending Reserves	\$	241,542	\$	281,090	\$	12.	\$ 	_;

# Sheldon Village Apartments LLC

Sheldon Village Apartments consist of 78 units (1 bedroom apartments, 2 bedroom flat apartments, 2 bedroom townhouse apartments, and 3 bedroom townhouse apartments). Sheldon Village is located close to LTD bus lines and within walking distance of schools, shopping, restaurants, entertainment, and medical/professional services. Sheldon Village I and Sheldon Village II have been combined to facilitate financing of a comprehensive rehabilitation of the apartments.



		017 TUAL	018 DGET	PR	2018 OJECTED	Ē	2019 BUDGET
Beginning Restricted Reserves	\$	12	\$ -	\$		\$	478,700
Beginning Unrestricted Reserves		-	-		- 4		125,265
Total Beginning Reserves					-		603,965
Revenue		2.	15		-		625,487
Expenses							
Personnel Services		-	- e				
Materials & Services			-				357,812
Overhead		-	12		2		- 2
Total Expenses		- 19	-				357,812
Net Change	-	13.	) for		1.5		267,675
Other Resources							
Capital Outlay		4					(3,840,000)
Reserves		12-1	-				(27,300)
Debt Issuance		11/4	1-1		2		3,840,000
Debt Service		-	3				(240,375)
Inter-Program Transfers In		6	-		603,965		
Inter-Program Transfers Out			- O. F. N.		100		
Other Resources Provided (Used)		21	14		603,965		(267,675)
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-						
Other Resources		7	4		603,965		
Ending Restricted Reserves			-		478,700		500,000
Ending Unrestricted Reserves		-0	9		125,265		103,965
Total Ending Reserves	\$	- 4	\$ - 4	\$	603,965	\$	603,965



The Central Office Cost Center consists of those activities of Homes for Good Housing Agency that are funded through fees including management fees, bookkeeping fees, asset management fees, maintenance fee for service charges, occupancy fees, and certain miscellaneous non-federal grants. Examples of costs within the COCC include the executive director, human resources, information technology, finance, capital fund administration, maintenance fee for service costs, building costs, board activities, and other management staff.

	į	2017 ACTUAL		018 DGET		2018 JECTED	2019 BUDGET
Beginning Restricted Reserves	\$	4	\$	. 54	s		\$ 2,992,000
Beginning Unrestricted Reserves		28,114	2,0	17,690	(	618,275)	(1,174,034
Total Beginning Reserves		28,114	2,0	17,690	(	618,275)	1,817,966
Revenue		1,964,282	2,1	53,072	2,	102,400	2,523,558
Expenses							
Personnel Services	-	1,979,024	1,8	22,268	1,5	934,600	2,356,410
Materials & Services		631,647	4	99,228	11	498,100	609,600
Overhead		44		1112		12	1000
Total Expenses	-	2,610,671	2,3	21,496	2,	432,700	2,966,010
Net Change		(646,389)	(1	68,424)	(	330,300)	(442,452
Other Resources							
Capital Outlay				-		3	-
Reserves		100		1.3		~	1 P.
Debt Issuance		(2)		5	2,	992,000	44,608
Debt Service		14				9.5	100
Inter-Program Transfers In			19	91,000	13	330,300	408,347
Inter-Program Transfers Out				LACT T	(	555,759)	(10,503
Other Resources Provided (Used)			1	91,000	2,	766,541	442,452
Excess (Deficiency) of Revenue	-						
Over (Under) Total Expenses and							
Other Resources		(646,389)		22,576	2,	436,241	
Ending Restricted Reserves		14		2	2,	992,000	3,036,608
Ending Unrestricted Reserves		(618,275)	2,0	40,266		174,034)	(1,218,642
Total Ending Reserves	\$	(618,275)	\$ 2.0	40,266		817,966	\$ 1,817,966

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	17.78	14.98	16.60	18.89
Maintenance	7.93	4.68	6.76	6.50
Other	0.00	0.00	0.00	0.00
Total	25.71	19.66	23.36	25.39

# **Board**

In the last couple of years, Homes for Good board is being included in more of the Agency business than previously. Meetings and work sessions have expanded the involvement of the board in the decision-making at Homes for Good. Costs associated with the potential transition to a new composition of the board are included in the new budget, as well as the usual travel and training expenses.



	A	2017 CTUAL	E	2018 BUDGET	PRO	2018 DJECTED	E	2019 BUDGET
Beginning Restricted Reserves	\$	74	\$	24	\$	- 4	\$	12
Beginning Unrestricted Reserves				7		-		79.
Total Beginning Reserves		11-				(9)		14
Revenue		7-1		20		9		-
Expenses								
Personnel Services		21						
Materials & Services		6,691		23,052		7,400		24,800
Overhead		-		-		-		+ 7
Total Expenses		6,712		23,052		7,400		24,800
Net Change		(6,712)		(23,052)		(7,400)		(24,800)
Other Resources								
Capital Outlay		1.4		1.2		-		(4)
Reserves				71		-		Ψ.
Debt Issuance		7-1		20		-		1
Debt Service		-		7				14
Inter-Program Transfers In		-		4.0		-		12
Inter-Program Transfers Out		-		71		-		
Other Resources Provided (Used)		-		2.0		14		-
Excess (Deficiency) of Revenue Over (Under) Total Expenses and								
Other Resources		(6,712)		(23,052)		(7.400)		(24,800)
Ending Restricted Reserves		-		9.				
Ending Unrestricted Reserves						-		
Total Ending Reserves	\$	-	\$	- 20	\$	×	\$	(+)

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.00	0.00	0.00
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

# **Executive**

The Executive Budget captures activities of the Homes for Good admin team, Executive Director, Deputy Director and Communications Director as well as admin support staff. The FY19 activities for the Executive Team include part of the costs associated with Equity and Inclusion Initiative, relevant training, and representation at advocacy opportunities for affordable housing.



	1 - 5	2017 CTUAL	E	2018 BUDGET	PR	2018 OJECTED	E	2019 BUDGET
Beginning Restricted Reserves	\$	-	\$	-	\$	- B	\$	0
Beginning Unrestricted Reserves		-				-		
Total Beginning Reserves		-		- 1		-		-8-
Revenue		-		- 3		8 -		10,000
Expenses								
Personnel Services		392,498		428,259		430,400		495,982
Materials & Services		115,693		96,786		71,600		78,584
Overhead		- 12-11-11-						- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
Total Expenses		508,191		525,045		502,000		574,566
Net Change	(	508,191)		(525,045)		(502,000)		(564,566)
Other Resources								
Capital Outlay		0.2				12		2
Reserves		10-2		10		-		4
Debt Issuance		-						9
Debt Service		-		÷-		0-0		-
Inter-Program Transfers In		-		(-)		-		1,2
Inter-Program Transfers Out		( <del>-</del> )		-		18 -		- 4
Other Resources Provided (Used)		-		×		-		~
Excess (Deficiency) of Revenue Over (Under) Total Expenses and		confe-		and a se		800,000		. otop, ut as
Other Resources	(	508,191)	- 11	(525,045)		(502,000)		(564,566)
Ending Restricted Reserves		10.2		- <del>-</del>		4		-
Ending Unrestricted Reserves		-		- 8 -		9		4-1
Total Ending Reserves	\$		\$	1 - 3+6	\$		\$	14

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	3.00	3.40	3.60	3.65
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	3.00	3.40	3.60	3.65

# **Finance**

The Finance Department is dedicated to providing accurate, complete and timely information to Homes for Good leadership, departments and external business partners. The Finance Department also prepares an annual financial statement for all agency activities and facilitates the annual budgeting process.



	1	2017 ACTUAL	1	2018 BUDGET	PF	2018 ROJECTED	1	2019 BUDGET
Beginning Restricted Reserves	\$	- 12	\$		\$	. 12. 1	\$	-
Beginning Unrestricted Reserves		<u> </u>				-		120
Total Beginning Reserves		27270		- T		9-		171
Revenue		4		+		÷		=1
Expenses								
Personnel Services		366,431		275,482		290,900		431,923
Materials & Services		63,199		28,200		35,700		36,681
Overhead		25.		12.7				2
Total Expenses		429,630		303,682		326,600		468,604
Net Change		(429,630)		(303,682)		(326,600)		(468,604)
Other Resources								
Capital Outlay		100		14		-		1.5
Reserves		100		1.0		-		2.0
Debt Issuance		1.0		7		-		71
Debt Service		15		1.2		-		100
Inter-Program Transfers In		4		14		-		7
Inter-Program Transfers Out						-		¥.
Other Resources Provided (Used)		1.54		7				71
Excess (Deficiency) of Revenue Over (Under) Total Expenses and				85.7				
Other Resources		(429,630)		(303,682)		(326,600)		(468,604)
Ending Restricted Reserves		- 6		(4)				20
Ending Unrestricted Reserves		- X		· +		-		
Total Ending Reserves	\$		\$		\$	-	\$	1

	BUDGET	PROJECTED	BUDGET
4.50	2.97	3.43	4.63
0.00	0.00	0.00	0.00
0.00	0.00	0.00	0.00
4.50	2.97	3.43	4.63
	4.50 0.00 0.00	4.50 2.97 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00

# Human Resources



The Human Resources department has and will continue to morph into a team that plans for and helps implements change. HR supports continuous improvement of the employee experience following change. The Human Resources' role is to be a strategic partner, an employee sponsor and advocate, a policy enforcer, a team leader, and a talent management ambassador. The HR team will be instrumental in the Equity and Diversity work and various trainings in FY19.

		2017 ACTUAL	2018 BUDGET	PR	2018 OJECTED	9	2019 BUDGET
Beginning Restricted Reserves	\$	le:	\$ 16.	\$	-	\$	0.00
Beginning Unrestricted Reserves		4			14		
Total Beginning Reserves		(*)			7		727
Revenue		750	700				750
Expenses							
Personnel Services		171,768	186,131		154,200		159,063
Materials & Services		59,769	44,238		37,900		43,500
Overhead		7.5	- 1-		4		
Total Expenses		231,537	230,369		192,100		202,563
Net Change	-	(230,787)	(229,669)		(192,100)		(201,813)
Other Resources							
Capital Outlay		7	-		9.1		4
Reserves		(4)			2.0		-
Debt Issuance		+	4 -		(7)		
Debt Service		(2)	11-1		(2)		-
Inter-Program Transfers In		77			7		1.4
Inter-Program Transfers Out			-				
Other Resources Provided (Used)		÷	5-6		7		
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	-						
Other Resources	e.	(230,787)	(229,669)		(192,100)		(201,813)
Ending Restricted Reserves		(2)	940		24		
Ending Unrestricted Reserves			35-		9		-
Total Ending Reserves	\$		\$	\$	1	\$	120

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	2.00	2.00	1.50	1.50
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	2.00	2.00	1.50	1.50

# **Information Technology**

The IT team supports agency-wide communications and data infrastructure. This is accomplished through administration, training, and maintenance of multiple networks, servers, applications, 50+ mobile devices, connections for telephones, 150+ computers, 70+ printers, copiers, and scanners all in order for our 90+ employees to provide services to our clients while ensuring compliance, security, and costeffectiveness. The Agency has an ever-growing reliance on IT resources. Following an assessment in FY18 significant investment in our technical debt is recommended for FY19. Important strategic initiatives for FY19 include additional staffing, new phone system, office 365 migration, and preparation for moving to our new building.



	1.50	017 TUAL	В	2018 UDGET	PR	2018 OJECTED	E	2019 SUDGET
Beginning Restricted Reserves	\$	i é.	\$	Ġ	\$	- 3	\$	3
Beginning Unrestricted Reserves		- 9		-		-		-
Total Beginning Reserves		- 1±1		- 19				
Revenue		÷		-		50		1
Expenses								
Personnel Services	- 7	193,378		101,819		126,100		154,254
Materials & Services		57,257		91,660		106,000		123,707
Overhead		21				7.0		
Total Expenses		250,635		193,479		232,100		277,961
Net Change	(	250,635)		(193,479)		(232,100)		(277,961)
Other Resources								
Capital Outlay		-		10-0		€		
Reserves				.0.		4		-
Debt Issuance		1.6		0.00		÷0		-
Debt Service		-		-		-		-
Inter-Program Transfers In		-		10-20		€.		-
Inter-Program Transfers Out		12		-		9		-
Other Resources Provided (Used)		9/				÷		
Excess (Deficiency) of Revenue								
Over (Under) Total Expenses and								
Other Resources	(	250,635)		(193,479)		(232,100)		(277,961)
Ending Restricted Reserves		5		12		+		-
Ending Unrestricted Reserves		-				5		10.2
Total Ending Reserves	\$	.04	\$		\$		\$	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.25	1.00	2.00	2.00
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	1.25	1.00	2.00	2.00

Communications

Homes for Good communications team focuses on outreach and engagement with the community as well as the people served by our programs and our employees. Work tasks include media, press relations, employee newsletter and communication as well as maintaining Agency social media channels, public outreach and meetings surrounding new real estate developments.

Communications fosters and helps grow partnership and focuses on relationship building with the community.



		TUAL	018 DGET	JECTED	<u>B</u>	UDGET
Beginning Restricted Reserves	\$	1	\$ 4	\$ -	\$	+
Beginning Unrestricted Reserves		- 9				-
Total Beginning Reserves	_			-		-
Revenue		÷	+	-		-
Expenses						
Personnel Services			4	-		32,489
Materials & Services		1.21	-	-		5,200
Overhead		1.0	4	-		-
Total Expenses		- 2	-	-		37,689
Net Change	_	- 1	4			(37,689)
Other Resources						
Capital Outlay		-	-	-		-
Reserves		1.7	19.	-		
Debt Issuance			-	-		-
Debt Service		1.5	4			
Inter-Program Transfers In		-	-	-		-
Inter-Program Transfers Out		-	-	-		-
Other Resources Provided (Used)		-		-		720
Excess (Deficiency) of Revenue	-					
Over (Under) Total Expenses and						
Other Resources				-		(37,689)
Ending Restricted Reserves			-			
Ending Unrestricted Reserves		20	- 2			
Total Ending Reserves	\$	-3-	\$ 	\$ -	\$	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.00	0.00	0.50
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.50

# Fairview Administration

The Property Management Division (PMD) is responsible for all areas of management of 954 low-income housing units in Lane County. The housing units managed by the PMD are geographically spread throughout Lane County and include housing units in Eugene, Springfield, Creswell, Cottage Grove, Junction City, Veneta, and Florence.



2019

The PMD manages multiple programs and waiting lists for 695 Public Housing units, 25 Section 8 New Construction units, 90 Low-Income units and 2 complexes with a mix of Project Based Section 8 and market rate units. The Division is responsible for the overall management, compliance, maintenance, rent calculation, leasing, lease enforcement and other functions for all units.

	1	CTUAL	3	BUDGET	PF	ROJECTED	13	BUDGET
Beginning Restricted Reserves	\$	12	\$	1	\$	Σ.	\$	130
Beginning Unrestricted Reserves		773				100		
Total Beginning Reserves		(4)				140		
Revenue		1-4		· G		2		9
Expenses								
Personnel Services		400,116		315,757		369,000		403,547
Materials & Services Overhead		63,633		35,435		40,400		48,461
Total Expenses		463,749		351,192		409,400		452.008
Net Change		(463,749)		(351,192)		(409,400)		(452,008)
Other Resources								
Capital Outlay		14		-		(A)		
Reserves		1.4		-		9.1		-
Debt Issuance		127		-		20		-
Debt Service		(+)		-		(7)		1.5
Inter-Program Transfers In		(4)		741		2		12
Inter-Program Transfers Out		7		-		9.		141
Other Resources Provided (Used)		14		-		+/		-
Excess (Deficiency) of Revenue Over (Under) Total Expenses and						A 7.5		
Other Resources		(463,749)		(351,192)		(409,400)		(452,008)
Ending Restricted Reserves		5.2		12.		-		127
Ending Unrestricted Reserves		242		-		4		
Total Ending Reserves	\$	3-0	\$	-	\$	9.	\$	

Performance Da	ata
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	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	5.02	3.50	4.00	4.60
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	5.02	3.50	4.00	4.60

# Maintenance Fee for Service

The PMD includes a Fee For Service Maintenance Team. This team provides a both highly skilled maintenance/contractor services to AMPs and housing complexes, as well as general labor, janitorial and landscaping services. This team supports the smooth operation of all housing AMPs and complexes, assists with the turnover of vacant units, maintains both Homes for Good administration offices and decreases our reliance on costly outside contract services.



		2017 CTUAL	E	2018 BUDGET	PR	2018 OJECTED	В	2019 UDGET
Beginning Restricted Reserves	\$	12	\$	- 2	\$	2.0	\$	4
Beginning Unrestricted Reserves								-
Total Beginning Reserves		39		- 2				4
Revenue		259,939		407,382		428,500		592,851
Expenses								
Personnel Services		326,072		402,053		415,200		509,839
Materials & Services		68,014		42,011		43,500		88,413
Overhead		1 200		-				-
Total Expenses		394,086		444,064		458,700		598,252
Net Change		134,147)		(36,682)		(30,200)		(5,401)
Other Resources								
Capital Outlay		1.4		20		_		4
Reserves				9.		4		17
Debt Issuance		-		2.7		-		1.2
Debt Service		1.		70		L-		Ψ.
Inter-Program Transfers In		121		20		-		12
Inter-Program Transfers Out		-		7		4		7-
Other Resources Provided (Used)		-		¥.		÷		4
Excess (Deficiency) of Revenue Over (Under) Total Expenses and	T		ī	1,0				
Other Resources	(	134,147)		(36,682)		(30,200)		(5,401)
Ending Restricted Reserves		1.2		-1		12.0		4.24
Ending Unrestricted Reserves				-20		Q.		- 2
Total Ending Reserves	\$	-	\$	71	\$	12	\$	-

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.00	1.10	1.10	1.10
Maintenance	7.93	4.20	5.50	5.20
Other	0.00	0.00	0.00	0.00
Total	8.93	5.30	6.60	6.30

# Day Island Building

The Homes for Good Day Island Office is located at 177 Day Island Rd in Eugene, right next to the entrance to Alton Baker Park. The office is home to the Rental Assistance Program, Family Self-Sufficiency, Real Estate Development, and the Administrative Team. This building was sold in July 2018 although Homes for Good will continue to occupy it until the new administrative building remodel is complete



	A	CTUAL	E	UDGET	PR	OJECTED	E	BUDGET
Beginning Restricted Reserves	\$	1	\$	- 8	\$	_	\$	12
Beginning Unrestricted Reserves		10 m		140		150		- 6
Total Beginning Reserves		-		2				-
Revenue		-		8		-		67,098
Expenses								
Personnel Services		11,071		12,719		16,400		23,435
Materials & Services		77,620		63,108		79,600		83,277
Overhead								
Total Expenses		88,691		75,827		96,000		106,712
Net Change		(88,691)		(75,827)		(96,000)		(39,614)
Other Resources								
Capital Outlay		-						-
Reserves		-				· ·		-
Debt Issuance		-		-		-		2
Debt Service		10.00		-		-		4
Inter-Program Transfers In		-				-		-
Inter-Program Transfers Out		(-)				h-0		
Other Resources Provided (Used)		-				-		
Excess (Deficiency) of Revenue Over (Under) Total Expenses and		W		0.00				de Y - v
Other Resources		(88,691)		(75,827)		(96,000)		(39,614)
Ending Restricted Reserves		v= v		· +		le le		4.2
Ending Unrestricted Reserves		-						. 0
Total Ending Reserves	\$		\$		\$	4	\$	1.4

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	0.00	0.00	0.00	0.00
Maintenance	0.00	0.21	0.13	0.15
Other	0.00	0.00	0.00	0.00
Total	0.00	0.21	0.13	0.15
Total	0.00	0.21	0.13	0.15

# Fairview Building

The Homes for Good Fairview Office is located at 300 W Fairview in Springfield in the middle of our AMP 200 complex called McKenzie Village. It is home to the Property Management Division, Fee For Service Team, Energy Services
Department and the Capital Projects
Team. This site also includes leased space for a Head Start of Lane County building and provides office space to two Lane County Parole and Probation
Officers.



		CTUAL	E	BUDGET	PR	OJECTED	BUDGET	
Beginning Restricted Reserves	\$	-	\$ -		\$	\$ -		÷
Beginning Unrestricted Reserves		-				-		-
Total Beginning Reserves		-		- 14		~		
Revenue		0.5		3		8 -		46,203
Expenses								
Personnel Services		11,873		12,719		38,300		23,598
Materials & Services		83,723		66,038		56,200		61,037
Overhead						-		
Total Expenses		95,596		78,757		94,500		84,635
Net Change		(95,596)		(78,757)		(94,500)		(38,432)
Other Resources								
Capital Outlay		10.2		-		-		0.0
Reserves		( <del>-</del>		· ·		-		÷
Debt Issuance		-		2		-		-
Debt Service		-		€.		œ.		
Inter-Program Transfers In		-		-		-		-
Inter-Program Transfers Out		( <del>-</del>		-		-		- 4
Other Resources Provided (Used)				*		.~		-
Excess (Deficiency) of Revenue								
Over (Under) Total Expenses and								
Other Resources		(95,596)		(78,757)		(94,500)		(38,432)
Ending Restricted Reserves		10.2		-		4		120
Ending Unrestricted Reserves		-		- 8		- 2		
Total Ending Reserves	\$		\$	· -594	\$	- 6-	\$	1 (4

2017

2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
0.00	0.00	0.00	0.00
0.00	0.27	1.13	1.15
0.00	0.00	0.00	0.00
0.00	0.27	1.13	1.15
	0.00 0.00 0.00	0.00 0.00 0.00 0.27 0.00 0.00	ACTUAL         BUDGET         PROJECTED           0.00         0.00         0.00           0.00         0.27         1.13           0.00         0.00         0.00

# Capital Projects Administration

HUD's annual CAP grant includes a 10% allocation of funds for administration of Capital Fund Activities. These costs include duties related to general capital planning, preparation of the Annual Plan, processing of e-LOCCS, preparation of reports, drawing of funds, budgeting, accounting, and procurement of construction and other miscellaneous contracts.



		2017 ACTUAL		2018 UDGET	PR	2018 OJECTED	2019 BUDGET		
Beginning Restricted Reserves	\$	14	\$	-	\$	2.0	\$	1.2	
Beginning Unrestricted Reserves		17		31		-		1/4	
Total Beginning Reserves		1.4		2		6		2	
Revenue		89,400		96,600		96,600		137,580	
Expenses									
Personnel Services		120,890		87,329		94,100		122,280	
Materials & Services		15,510		8,700		19,800		15,940	
Overhead		7.		-				-	
Total Expenses		136,400		96,029		113,900		138,220	
Net Change	_	(47,000)		571		(17,300)		(640)	
Other Resources									
Capital Outlay		(4)		20		4		- 2	
Reserves				1.5		0		15	
Debt Issuance		(A				191		2	
Debt Service		1.5		31		-		-	
Inter-Program Transfers In		- 2		2.0		4		- 2	
Inter-Program Transfers Out		19		9.9		16		1.9	
Other Resources Provided (Used)		16		2		5		0.5	
Excess (Deficiency) of Revenue Over (Under) Total Expenses and						0			
Other Resources		(47,000)		571		(17,300)		(640)	
Ending Restricted Reserves		T-		5.		8		5	
Ending Unrestricted Reserves		- 42		-2-		- 4		2-	
Total Ending Reserves	\$	150	\$		\$	- 4	\$	-	

	2017 ACTUAL	2018 BUDGET	2018 PROJECTED	2019 BUDGET
FTE				
Administative	1.01	1.01	0.97	0.91
Maintenance	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00
Total	1.01	1.01	0.97	0.91

# FTE SUMMARY

Total FTE Budget for FY2017	90.10
FTE Reductions:	
Union Management Maintenance Fee for Service Vacancy Energy Services Vacancy	(2.00) (2.00) (1.00) (1.00)
FTE Subtotal	84.10
FTE Additions:	
Union Management (ASA-2) Administrative (Housing Specialist)	0.50 1.00 1.40
FTE Total for FY2018	87.00
Total FTE Budget for FY2018	87.00
FTE Reductions:	
Contract Administrator (Union) Resident Aides	(1.00) (1.00)
FTE Additions:	
Janitor (Union) IT Helpdesk Technician (Union) Landscaper (Union) Property Manager Trainnee (Union) Resident Services Worker (Union) Family Self Suffiency Worker (Union) Housing Navigator (Union) Project Developer (Union) Rent Assistance Floater (Union) Real Estate Specialist (Union) Development Administrative Specialist (Union) Resident Aides Finance Manager Communications Manager	0.50 1.00 1.00 1.00 1.00 1.00 1.00 1.00
FTE Total for FY2019	98.00

# TRANSFER SUMMARY

The following table is intended to provide summary information about Homes for Good inter-fund transfers. Budgeted inter-fund transfers for FY2019 are as follows:

	Transfers-OUT	Transfers-IN
Development	\$ (201,947)	\$ -
Homes for Good Corporate	-	201,947
Asset Management	(268,752)	7.
Homes for Good Corporate	- 50	268,752
Homes for Good Corporate	(621,243)	
Energy Services		54,686
Family Self Sufficiency		10,440
Madrone		31,209
ROSS	9	106,107
Shelter Plus Care	9	10,454
COCC		408,347
COCC	(10,503)	
Energy Services	.5	6,425
Luarelwood	3	679
McKenzie Village	(3)	340
Pengra Court	-	340
Maplewood Meadows	(3)	679
Parkview	5	679
Lindeborg Place	3	227
Veneta Villa	. +	227
Veneta Scattered Sites	9	227
Cresview	-	340
Riverview Terrace		340
Total Transfers	\$ (1,102,445)	\$ 1,102,445

# FINANCIAL POLICIES

### **Budget**

Homes for Good shall prepare an annual budget that is balanced. Balanced means that expenses for the year will be paid with revenues earned in that year although it is permissible to draw from reserves to cover expenses, as long as the draw is in compliance with the applicable reserve policy.

The annual budget shall be approved by the Homes for Good Board prior to September 30th each year.

### Reserves

Homes for Good has developed reserve policies for its programs that typically have reserves. The reserve target may be expressed as a % of operating budget rather than as a static dollar amount. Each year in the budget document, Homes for Good shall report the dollar amount of the reserve target along with the actual dollar amount of the reserve and explain any difference. If the reserve is below target, Homes for Good shall explain the plan to bring the reserve back to the target amount.

HAP Reserve – 3–6% of ABA (annual HAP budget) is the range recommended by HUD. Funds in the HAP Reserve cannot be used for anything else but HAP payments. Homes for Good has little control over the HAP Reserve, although Homes for Good can make decisions about voucher issuance, portability and payment standards that will have an impact on the HAP Reserve. If the HAP Reserve falls below target, management will take actions to replenish it.

### **S8 Admin Reserve**

The amount that feels prudent to S8 management staff is 4 months of operating costs. Given the volatility of federal funding and knowing that occasionally the HAP disbursement from HUD could be delayed, it is beneficial to have this admin reserve to support cash flow. Funds in the S8 Admin Reserve are intended by HUD to pay for all program delivery costs for the HCV program and may not be used outside the HCV program. If the S8Admin Reserve falls below the target level, management will budget to recover 10% of the shortfall in any year that the proration is not below 89%.

# FINANCIAL POLICIES

### **Public Housing Reserve**

HUD recognizes that a reserve equal to 4 months of operating costs is a prudent reserve and management agrees. Homes for Good will target a reserve equal to 4 months of operating costs (operating costs to be calculated by averaging the most recent 3 years actual operating costs). If the reserve is less than target, Homes for Good will budget to increase the reserve by 10% of the shortage each year that the operating subsidy proration is at least 89%. For example, if the target is \$1.3M and the current reserve is \$500K, then Homes for Good would budget to increase the reserve by \$80K as long as the proration was not below 89% for that year. (\$1.3M - \$500K \* 10% = \$80K). Public Housing reserves may not be used for anything but public housing operating costs.

### **COCC Reserve**

The COCC reserve target is equal to 4 months of operating costs for COCC. If the reserve is less than the target, Homes for Good will budget to increase the reserve by 10% of the shortage each year that the operating subsidy proration is at least 89%. The reason the COCC replenishment plan is tied to the PH operating subsidy is because much of the revenue for COCC comes from AMPS.

### **Corporate Reserve**

Funds in this reserve are intended to pay for unanticipated costs in programs that are not eligible for federal funds. These include Firwood, Heeran Center, Signpost House, Family Shelter House, Development and Asset Management. Funds in this reserve are also needed to provide cash flow for all of Homes for Good's activities that are performed on a reimbursement grant basis, which currently includes Shelter Plus Care, ROSS, Family Self Sufficiency and Energy Services. A reserve target for the corporate reserve is under consideration.

### **Development Reserve**

Homes for Good typically pays for predevelopment costs on new projects until such time as funding is secured. It is understood that at a point in time just prior to a project being financed, the development reserve will have reached its lowest point, and just after being replenished by a development project closing, it will be at its highest point, although several development projects may be going on at the same time. For a development reserve, we propose to set a range of between \$100,000 and \$750,000. The development reserve should never be allowed to fall below \$100,000. If it looks as though it will, a Line of Credit should be used for pre-dev costs. Amounts over \$750,000 should be transferred to the Corporate Reserve. FY19 is unusual in that resources for Development include proceeds from sale of real property, both in the RAD program and outside of the RAD program. Those funds are considered restricted development reserves, not available to subsidizing agency overhead of grant program shortfalls.

### **Property Management Division (PMD)**

The following charts demonstrate some of the challenging aspects of managing Homes for Good's Public Housing units. The Operating Subsidy provided by HUD is generally set lower than the 100% level but tends to change throughout the year. The Operating Subsidy amount provided by HUD typically changes effective January 1st of each year, but PHA's are not notified of the new amounts until mid-way through the year. This lag between January 1 and when HUD notifies the PHA of their new operating subsidy amounts means that the PHA may be operating for months into the FY at a level above (or below) the actual income the PHA will receive. This budget process would be like trying to manage your household income without knowing what your take-home pay is.

For each AMP, one chart shows the operating subsidy, net income, and reserve level. You may note the operating subsidy is relatively level, although decreasing for AMPS 200 and 300, due to the reduced number of units disposed of in the RAD program. The net income for FY19 reflects a purposeful spend down of reserves due to the following:

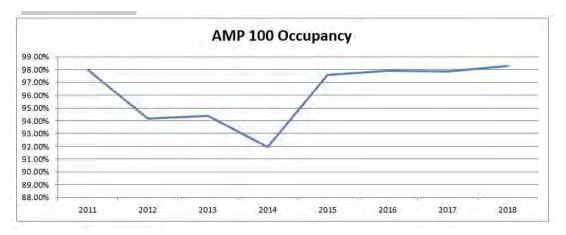
### **Operations:**

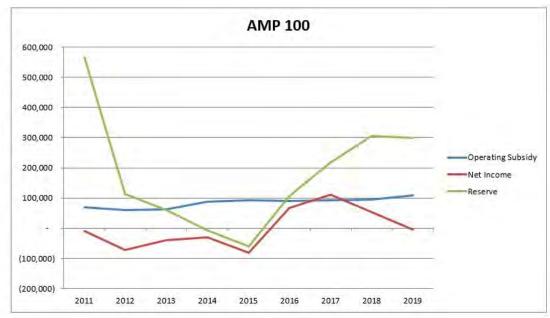
- Invest in Spanish Translation Services (phase 1 application, packets, etc.)
- Invest in new Finance software (paperless AP, budget database, fixed asset software)
- Invest in Agency Equity Training
- Continue to invest in Resident online video library
- 100% UPCS contracted inspections with REAC priority work list (REAC prep and meets annual HUD requirements)
- Invest in a Resident Services Coordinator dedicated to Public Housing
- Create a PM Trainee/Floater position (for coverage purposes and to create a career ladder for employees. This will also allow us to provide AMP coverage when one PM is focused full time on RAD sales)
- Real Estate Specialist position to continue work on standardization and compliance

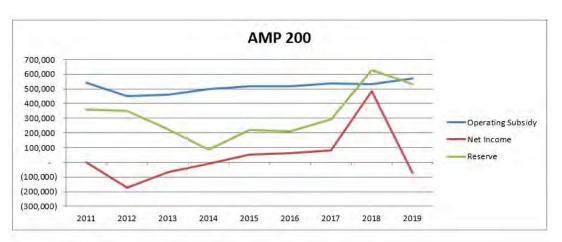
### **Maintenance:**

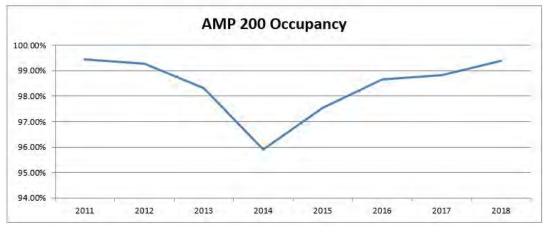
- The contract for LBP testing and risk assessment in targeted family units (compliance)
- Lead training for three staff who were not able to attend the local training in Eugene (compliance)
- Invest in a landscaper (laborer) position to meet the increasing demand for RA yard care services and to continue to provide landscape services at DI and FV, versus contracting out
- Continue to provide maintenance services at Heeran Center, 13th Street, and Sign Post
- Invest in substantial interior changes to common areas at PH sites, including new flooring, paint, remodel PO Box area in PV lobby, etc.
- Increase use of FFS at all sites, decreasing our depending on contract services
- Invest in equipment and training for abatement of LBP, mildew, and Asbestos contaminant work, vs. contracting out
- Create Extraordinary Maintenance line items to cover emergency costs. If not used year-end, invest in tree trimming or other needed work
- Begin to rekey (re-master) PH units to ensure good key management. Add deadbolt locks to units that currently do not have them.
- Complete necessary prep and punch list work needed on ES projects to reduce costs (such as prep work needed for adding DHP's at Pengra)
- In-house REAC prep work (concrete, etc.)
- RAD prep work (contract/CAP and in housework)

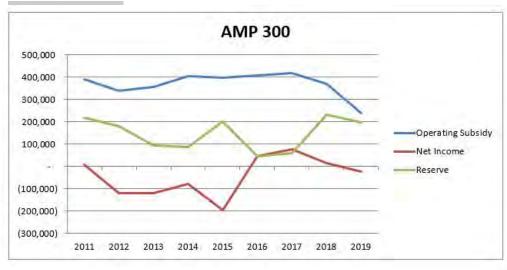
The reserve target for Public Housing was set at 4 months of operations. The projected reserve balance at the end of FY19 is \$2,175,146, well in excess of the target of \$1,472,531.

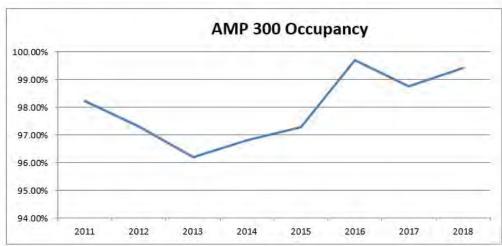


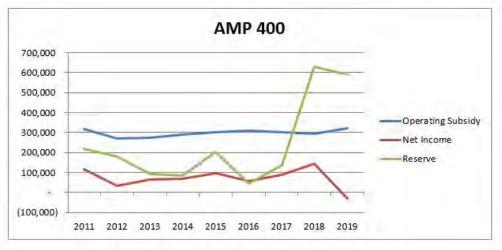


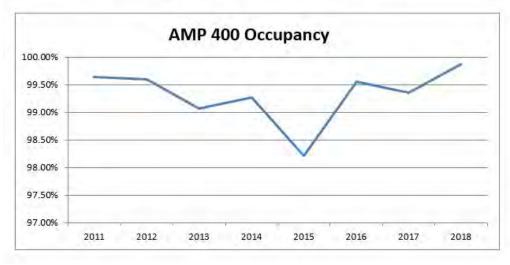


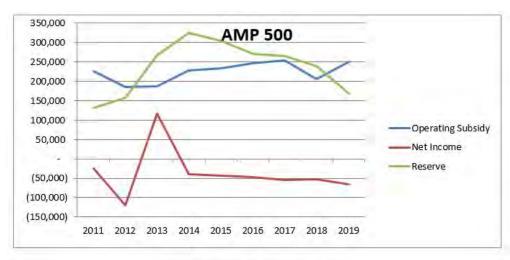


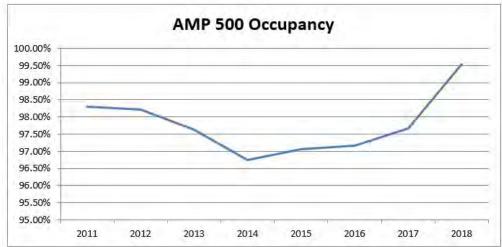


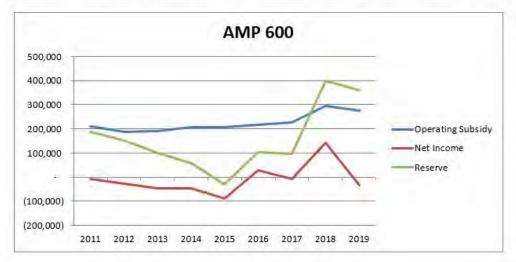


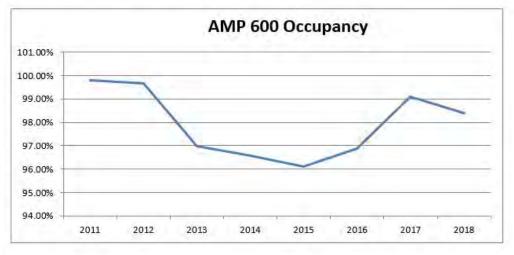








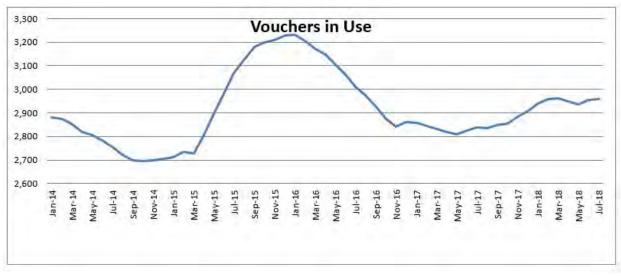




### **Rent Assistance Division**

### Lease Rate

The overall goal of the Section 8 Program is to maintain a lease rate of 100% while simultaneously utilizing all the dollars associated with the vouchers. For example, if a housing agency is provided 100 vouchers and every voucher has an average of \$50.00 worth of rental assistance attached to it then a housing agency could potentially lease up all 100 vouchers if the average cost of each voucher was \$50.00. However, if the average cost of each voucher is \$100.00 then a housing agency would only be able to utilize 50 of their vouchers. Adding another layer to the process, the funding HUD provides fluctuates. A housing agency may be told at the beginning of the year that they will be receiving \$50.00 worth of rental assistance only to find out the rental assistance has changed to \$40.00 per voucher. This fluctuation is defined by HUD as the "pro-ration factor." The calendar year 2018 resulted in an almost 100% pro-ration factor for funding. A factor this high has not been seen in many years. The change in pro-ration came approximately 4 months into the calendar year. This change resulted in Homes for Good needing to quickly issue a vast number of vouchers into the community as the resources were now available to issue all vouchers, which was not the plan at the beginning of the calendar year when the pro-ration had been at a reduced level. When a housing agency does not utilize all the funding allotted in a calendar year, it can impact funding levels in future years. Essentially, a use it or lose it approach if HUD decides to reallocate the funding not used by a housing agency. Homes for Good works closely with our local HUD field office in Portland. Homes for Good meets monthly with the HUD field office to review a HUD recommended tool (known as the Two-Year Tool) to help forecast utilization and funding rates, which helps ensure Homes for Good is using as many vouchers and all the funding allotted to our community. The Two-Year Tool is a multi-paged excel workbook that incorporates points of data such at voucher turn-over rates, average per unit costs and proration levels to help Homes for Good make data-driven decisions in administering the Section 8 Program. In addition, Homes for Good has also applied for additional vouchers from HUD. If awarded Homes for Good will ensure the newly awarded vouchers are utilized in a timely manner as well. It is the overall goal for Calendar Year 2019 to utilize as many vouchers as funding levels dictate and ensure the Rent Assistance Division is adequately staffed and cross-trained to meet the demands of fluctuations in funding levels.

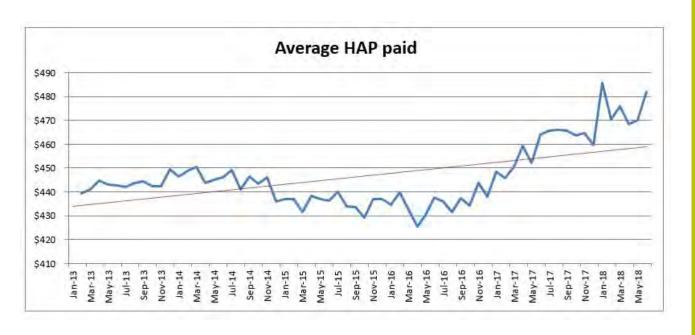


### **Rent Assistance Division**

### **Average HAP Paid**

HAP is the payment that is made to the landlord from Homes for Good monthly on behalf of the tenant. The average HAP is captured by assessing all HAP paid on Section 8 and VASH units and arriving at the average. Several factors can impact average HAP costs. One, the rental market, as overall rental prices in the community increase so does the average HAP amount. Two, Fair Market Rents (FMRs), HUD establishes FMRs on a yearly basis. The Payment Standards for the Section 8 and VASH Programs are derived from the FMRs. FMRs tend to increase each year and this is shown by the upward trend in the chart "Average HAP Paid".

Homes for Good is required to remain between 90%-110% of FMR when setting its Payment Standard. Currently, Homes for Good Payment Standards are set at 95% of FMR. Three, the income of the tenant, when the tenant doesn't have income Hones for Good pays more HAP. When the tenant has income Homes for Good pays less HAP. Under the Section 8 and VASH programs the tenant pays up to 40% of their adjusted gross income towards the overall cost of rent, during their initial lease terms and Homes for Good provides the rest. For example, if a participant has zero income than 40% of zero is zero and Homes for Good pays the full contract rent if the contract rent is within the limits of the Payment Standard and the unit is rent reasonable. In managing a Section 8/VASH program it is important for Homes for Good to work with community partners and resident services to ensure that participants in our programs are receiving appropriate benefits (example, social security payments which are counted as income) and/or are working towards gainful employment to ensure the overall viability of the program.



### **Rent Assistance Division**

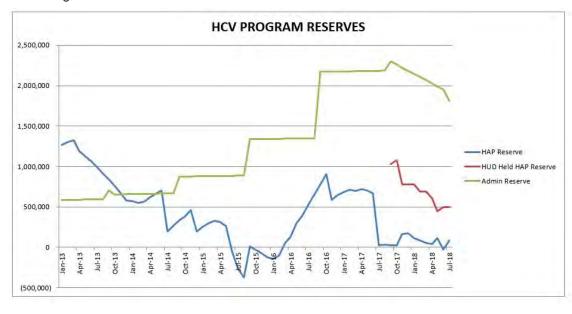
#### Admin Reserve and Homes for Good Held HAP Reserve

For every voucher leased Homes for Good receives money from HUD to run the Section 8 and VASH programs. Admin fees pay for salaries, supplies, building space and so on.

However, HUD only pays Admin fees up to the number of units Homes for Good is required to lease. If Homes for Good leases up more than HUD allocated HUD doesn't give Homes for Good more Admin Fee. Admin fee reserves are accumulated when the cost of running the program is lower than the fees received or Homes for Good budgeted for one proration factor, but HUD changed it later. For example, HUD tells Homes for Good they will provide \$100.00 in Admin Fees in January. In April HUD tells Homes for Good they will prorate the Admin fee and will only be giving \$70.00. In November HUD tells Homes for Good it has changed the prorate again and will give \$90.00. HUD then goes back and prorates the calendar year at \$90.00. Homes for Good may have budgeted the entire year on the assumption they were getting \$70.00 every month. This change from HUD so late in the year could result in money being added to the reserves. Admin fees reserves are important to maintain as they can pad a program in years where the overall lease rate does not reach 100% or the pro-ration is lower than Homes for Good expected. The Admin reserve target for FY18 was an amount equal to four months of operating costs; the admin reserve projection for the end of FY18 is \$1,814,650, which represents over nine months of operating costs.

HAP reserves are funds Homes for Good did not spend on HAP. For example, HUD provides Homes for Good with a \$1,000 in HAP for the year. Homes for Good leases 50% of the vouchers provided and doesn't use all the HAP. Homes for Good uses \$500.00 in HAP. The remaining \$500.00 is held in reserves for future use. However, in setting a national budget HUD can look at HAP reserves of all PHAs and reallocate the money if they believe a PHA's HAP reserves have grown too large. HUD recommends reserves to be between 2% and 7% of the Annual Budget Authority. HAP reserves are important for Homes for Good to maintain as they can pad the program in years where the average HAP cost is higher than expected.

HUD's cash management policy recently changed and instead of sending the PHA the amount of HAP that was calculated for us for the year, they send us only the amount of HAP that we are demonstrating the need for, holding the rest on our behalf. This amount is called HUD Held HAP Reserve. When we compare our HAP reserve target to our actual HAP reserve, we will add the two HAP reserve amounts together. Last year, the reserve target established by Homes for good for the HAP reserve was between 3–6% of the annual HAP budget. For FY19, we expect to finish the year within this range.



### **Real Estate Development Division**

The Development Department has been successful in securing tax credit funding for 4 consecutive projects and has a robust mix of new construction and preservation projects scheduled for the next few years.

Bascom Village Phase II which included 48 units of family housing was completed in November of 2016.

The Oaks at 14th, a partnership with Sponsors Inc. which provides 54 units of housing for ex-offenders was completed in April of 2017.

The *Richardson Bridge* Project which rehabilitated 32 units of family housing finished construction in September 2018. As part of this project 12, public housing scattered site units will be sold and their subsidies moved into Richardson Bridge.

Market District Commons was awarded tax credits and other funds in August of 2018. Market District Commons is a mixed-use project in downtown Eugene, near 6th & Oak, that will provide 50 or more units of critically needed workforce and veteran housing. The project is a public/private collaboration with the Obie development team as part of a major redevelopment in the Market District. Construction is expected to begin late in 2018 and the project completed in early 2020. Sheldon Village Rehabilitation will begin in the fall of 2018. This rehabilitation is being

funded by the use of project-based vouchers to support a tax-exempt bond.

Construction will be completed in late 2019.

Housing First on MLK is a partnership with Lane County and St. Vincent DePaul to provide 50 units of housing for homeless people struggling with addiction. OHCS awarded 3 million dollars to the project and the remainder will be funded by a mix of tax credits and other funding sources. Construction is expected to begin in late spring of 2019 and be completed in the summer of 2020.

Approval was received through Rental Assistance Demonstration Program (RAD) to convert 100 units of public housing scattered sites into two replacement projects located in West Eugene and Thurston. Construction of the replacement housing projects will begin in late Spring of 2019 and be completed in the summer of 2020. The scattered sites will be sold and the subsidies will be converted into the two replacement housing projects.

Homes for Good purchased *Glenwood Place* in 2018. This project will either be a mixed-income development or tax credit project depending on other pipeline projects. Design work will begin in the summer of 2019.

The Homes for Good development team continues to look for partnerships to create affordable housing opportunities throughout the county including Florence, Oakridge Cottage Grove, and Creswell.

### **Real Estate Development Division**

Historically the operating costs for the development staff, pre-development project costs and subsidies for other agency activities such as COCC were funded with development fee revenue generated by previous projects. Recently, proceeds from sales of real property have been added to the mix of development revenues. Our informal policy for these funds is to limit property sales proceeds to predevelopment costs or land acquisitions and not use these funds for staff costs or to support other agency activities such as COCC or grant match. These funds will be called the Designated Development Reserves.

Last year, the draft reserve policy for Development established a reserve target for Unrestricted Development Reserves in a range between \$100,000 and \$750,000. The FY19 proposed budget shows the ending Designated Development reserve at \$2.9M and the Unrestricted Development reserve at \$800K.

Project Name	Project Type	Number of units	Status	Construction Start	<b>Construction Completion</b>	<b>Estimated Total Cost</b>
Bascom Village Phase II	New Construction	48	Complete	Aug-15	Nov-16	\$10,377,143
The Oaks at 14th	New Construction	53	Complete	Aug-16	Apr-17	\$8,985,121
Richardson Bridge	Rehab	31	Complete	Aug-17	Aug-18	\$6,143,187
Sheldon Village	Rehab	74	Funded	Sep-18	Jul-19	\$3,792,681
Market District Commons	New Construction	50	Funded	Dec-18	Feb-20	\$16,300,000
Firwood	Rehab	100	Predev	TBD	TBD	\$3,500,000
Housing First	New Construction	50	Predev	Jun-19	Jul-20	\$11,700,000
Korean Church - Taney St.	New Construction	50	Predev	May-19	Jun-20	\$12,000,000
South 67th St. Thurston	New Construction	50	Predev	May-19	Jun-20	\$12,500,000
Glenwood Place	New Construction	100	Predev	Nov-19	Nov-20	\$16,700,000
RAD Phase 3 (the rest of PH)	Conversion			TBD		
Totals		606				

# GLOSSARY OF TERMS

ADA Americans with Disabilities Act

AFSCME American Federation of State, County & Municipal Employees

AIRS Area Information Records System

AMP Asset Management Project

ARRA American Recovery & Reinvestment Act

AV Assessed Value

BOLI Bureau of Labor and Industries
BPA Bonneville Power Association

CAFR Comprehensive Annual Financial Report
CDBG Community Development Block Grants

CIP Capital Improvement Program

CLPUD Central Lane Peoples Utility District

COBRA Consolidated Omnibus Budget Reconciliation Act

COCC Central Office Cost Center
COLA Cost of Living Adjustment

CPI Consumer Price Index

CSA Community Services Agency
CSC Community Services Consortium

CY Calendar Year

DEA Drug Enforcement Agency

DEP Duke El Paso

DEQ Department of Environmental Quality
DHS Department of Human Services (state)

DHP Ductless Heat Pump
DOE Department Of Energy

DOJ Department of Justice (federal)
EAP Employee Assistance Program

ECHO Energy Conservation Helping Oregonians

EEO Equal Employment Opportunity
EOE Equal Opportunity Employer

EPA Environmental Protection Agency
EPC Energy Performance Contracting
EPUD Emerald People's Utility District

ER Employer

EWEB Eugene Water and Electric Board

FEMA Federal Emergency Management Agency

FFS Fee For Service

FMLA Family and Medical Leave Act

FSS Family Self-Sufficiency FTE Full-Time Equivalent

# GLOSSARY OF TERMS

FY Fiscal Year

GAAP Generally Accepted Accounting Principles
GASB Government Accounting Standards Board

HACSA Housing Authority & Community Services Agency

HAP Housing Assistance Payments

HIPAA Health Insurance Portability and Accountability Act

HR Human Resources

HSC Human Services Commission

HUD U.S. Dept. of Housing and Urban Development

IGA Intergovernmental Agreement

IT Information Technology

LCOG Lane Council of Governments

LEED Leadership in Energy and Environmental Design

LIEAP Low Income Energy Assistance Program

LIHTC Low Income Housing Tax Credit LSRC Lane Senior Resource Center MGA Master Grant Agreement

NWNG Northwest Natural Gas

OAR Oregon Administrative Rules

OEDD Oregon Economic Development Department

OFLA Oregon Family Leave Act
ORS Oregon Revised Statutes

OSHA Occupational Safety and Health Association

RAB Resident Advisory Board

RAD Rental Assistance Demonstration

RED Real Estate Development RFP Request for proposal

RIS Regional Information System

RLID Regional Land Information Database

RPF Resident Participation Fund

S+C Shelter Plus Care

SDSD Senior and Disabled Services Division (State of Oregon)

SHOW State Home Oil Weatherization

SUB Springfield Utility Board

T&TA Training and Technical Assistance

TM Time Management

VASH Veterans Assistance for Supportive Housing

VAWA Violence Againist Women Act

### IN THE BOARD OF COMMISSIONERS OF THE HOMES FOR GOOD HOUSING AGENCY, OF LANE COUNTY, OREGON

ORDER 18-19-09-02H	In the Matter of Adopting the 2018-2019 Budget
WHEREAS, it is necessary for the Board Homes for Good Housing Agency and	to adopt a 2018/2019 fiscal year budget for the
WHEREAS, the Homes for Good Housing Agency of the proposed Homes for Good budget for the	y Executive Director has recommended approval 2018/2019 fiscal year; and
WHEREAS, the Board having fully considered the NOW, THEREFORE, IT IS HEREBY	e Executive Director's recommendation,
ORDERED, that the 2018/2019 fiscal year budg forth below, is hereby a opted; and	get for Homes for Good Housing Agency as set
FURTHER ORDERED, that the amounts for the the purposes shown below, are hereby appropria	fiscal year beginning October 1, 2018, and for ated:
GENERAL FUND	
Community Services	\$ 4,977,571
Housing & COCC	\$ 10,729,700
Rent Assistance	\$ 19,790,380
Total	\$ 35,497,651
ADOPTED, by the Homes for Good Housin	ng Agency of Lane County, Oregon
DATED this day of	, 2018
Chair	

Homes for Good Board of Commissioners



### **AGENDA CHECKLIST**

AGENDA INFORMATION TO BE SUBMITTED TO THE BOARD OFFICE (Aisha McCoy, Administrative Specialist ext 2525)		the Matter of Approvin for the Fiscal Year Endi	_
One Title Memo			
Agenda Packet One Original Hard Copy plus One copy e-mailed to amccoy@homesforgood.org			
Material Due Due by 12 pm Wednesday			
preceding the week it will be included in the agenda notice	DEPARTMENT	Finance	
	CONTACT	Valerie Warner	EXT <b>2503</b>
	PRESENTER	Valerie Warner Jeff Bridgens	EXT <b>2503</b> EXT <b>2525</b>
		Jacob Fox	EXT <b>2527</b>
THIS ITEM WITH INVOLVE	AGENDA DATE:	09/19/2018	
THIS ITEM WILL INVOLVE:  ☐Consent Calendar  ☐ORDER/Resolution ☐Ordinance/Public Hearing	Report Discussion & Action	☐ Appointments ☐ Discussion Only	Committee Reports
	∐Yes □No	Estimate	d Time10 min
NOTE: DEPARTMENT MANAGER	R <b>MUST</b> SIGN OFF BEF	ORE SUBMITTING TO E	BOARD OFFICE
Executive Director/: Jacob Fox	Date <i>09/11/2018</i>	114	
Deputy Director	_		
Legal Staff-Review by:	Date		
*if required			
Management Staff-	Date		
Review by:			



177 Day Island Rd., Eugene, OR 97401 • PH 541-682-3755 • FAX 541-682-3411 300 West Fairview Dr., Springfield, OR 97477 • PH 541-682-4090 • FAX 541-682-3875



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www.homesforgood.org

### **HOMES FOR GOOD MEMORANDUM**

TO: Homes for Good Board of Commissioners

FROM:

Valerie Warner, Deputy Director Jeff Bridgens, Finance Director Jacob Fox, Executive Director

AGENDA ITEM TITLE: ORDER/In the Matter of Approving the Public Housing Operating

**Budget for the Fiscal Year Ending September 30, 2019** 

AGENDA DATE: September 19<sup>th</sup>, 2018

### I MOTION

It is moved that the Order/Resolution be adopted approving the Public Housing operating budget for the fiscal year ending September 30, 2019

### II ISSUE

HUD requires the Board to review and approve the Public Housing Operating Budget

### III DISCUSSION

#### A. Background

This Order/Resolution approves our FY2019 operating budget for the Public Housing Program. FY2019 will be the 12th year of project-based accounting under HUD's mandate to convert public housing to an asset management model. Consequently, there are six public housing asset management project (AMP) budgets as well as a separate budget for the central office cost center (COCC). HUD requires Board approval for each of these budgets.

### B. Analysis

Attached is a site budget for each of the Agency's Public Housing asset management projects (AMPs). Major revenues for the AMPS include tenant rents and HUD's operating subsidy. Revenue from tenant rent is budgeted at approximately \$2.1 million which is essentially equal to FY2018. Total budgeted AMP expenses of approximately \$4.4 million are higher than the total budgeted AMP expenses for FY2018 by \$375K or 9%. The 2019 operating subsidy will be determined during the last quarter of calendar 2018. The amounts are based on number of units and inflation, with an adjustment based on utility costs. The formula provides an incentive for Public Housing to conserve water and energy. The 2019 budgeted operating subsidy and other revenues are expected to total approximately \$2 million

and also essentially equal to the FY2018 budgeted operating subsidy and other revenues of approximately \$2 million. The AMPs in total are expected to draw down reserves for FY2019 with a budgeted excess of approximately \$291K.

Also attached is a budget for the Agency's Central Office Cost Center (COCC). Under HUD's model, the COCC is analogous to the administrative office of a private property management company. Separate cost centers are created for each of the various budgets which collectively make up the COCC.

The revenues of the COCC include management fees, bookkeeping fees, and asset management fees that are charged to the AMPs. The revenue also includes fees for service for painters or specialized maintenance workers. Fees for service are based on the anticipated needs of property managers. The COCC revenues are expected to exceed \$2.5 million for FY2019 and are significantly higher (17%) than FY2018 budgeted COCC revenues. The change is a result of management interpreting HUD guidelines, some of which are vague, with the advice of a nationally respected consultant that specializes in providing guidance on HUD guidelines. The COCC expenses are expected to be approximately \$3 million for FY2019, a significant increase from FY2018 budgeted expenses of approximately \$2.3 million. The COCC will fall short of break-even by approximately \$408K which is balanced by budgeted transfers of unrestricted funds from earned real estate development fees.

### C. <u>Alternatives/Options</u>

HUD requires that the Board approve next fiscal year's Public Housing Operating budget by September 30, 2018.

### D. <u>Recommendation</u>

Approval of the proposed Motion is recommended.

### E. Timing

HUD requires that the Board approve the next fiscal year's Public Housing Operating Budget by September 30, 2018.

### IV IMPLEMENTATION/FOLLOW-UP

Same as Item III.E.

### V ATTACHMENTS

- 1. Public Housing and COCC combined
- 2. COCC Summary
- 3. HUD Form 52574 PHA Board Resolution

#### Homes For Good Housing Agency AMPS & COCC Budget 10/01/18 - 9/30/19

	AMP 100	AMP 200	AMP 300	AMP 400	AMP 500	AMP 600	CAP	Total AMPs	cocc	Combined Totals
REVENUE	AMIF 100	AWIF 200	AMIF 300	AWIF 400	AIVIF 300	AWIF 000	CAF	TOTAL AIMIFS	0000	Combined Totals
Net Tenant Rental Revenue	83,483	739,472	278,468	482,100	267,500	224.144		2.075.167		2,075,167
Tenant Revenue - Other (Laundry)	-	580	4,635	9,300	6,700	15,300	-	36,515	-	36,515
Total Tenant Revenue	83,483	740,052	283,103	491,400	274,200	239,444	-	2,111,682	-	2,111,682
HUD PHA Operating Grants (Subsidy)	109,421	571,064 35,000	238,275 19,000	321,481	250,821	274,726 110,000	75,000 1,206,235	1,840,788	-	1,840,788
Capital Grants Resident Participation Fund Income	290	2,039	380	15,000 -	900	950	1,200,233	1,385,235 4,559	-	1,385,235 4,559
Other Revenue	9,559	27,352	12,077	6,000	4,200	6,000	-	65,188	199,001	264,189
Management Fees	-	-	-	-	-	-	-	=	526,200	526,200
Bookkeeping Fees Asset Management Fee	-	-	-	-	-	-	-	-	55,800 78,400	55,800 78,400
Cap Fund Admin Fee	_	-	-	-	-	_	_	-	137,580	137,580
Housing Choice Voucher Program Bookkeeping Fee	-	-	-	-	-	-	-	-	244,000	244,000
Housing Choice Voucher Program Management Fee	-	-	-	-	-	-	-	-	390,500	390,500
Admin Allocation Maintenance Fee for Service		-	-	-	-		-	-	359,176 532,150	359,176 532,150
Wellness Grant	-	-	-	-	-	-	-	-	750	750
Total Revenue	202,753	1,375,507	552,835	833,881	530,121	631,120	1,281,235	5,407,452	2,523,557	7,931,009
EXPENSES										
Administrative Salaries	17,088	129,557	71,236	88,408	52,937	52,835	47,876	459,937	1,239,885	1,699,822
Administrative Fringe Temporary Help	9,150	96,178	36,626	63,013	37,930	37,225	29,901	310,023	625,535 6,000	935,558 6,000
Board Stipend	_	-	-	-	-	_	_	-	4,800	4,800
Auditing Fees	1,000	4,986	2,560	3,000	3,000	4,000	2,000	20,546	4,000	24,546
Management Fee	19,126	136,345	54,161	100,922	59,957	62,534	-	433,045	-	433,045
Bookkeeping Fee Advertising and Marketing	2,554	18,133	3,296	13,388	7,966	8,269	-	53,606 -	200	53,606 200
Computer Expense	1,455	13,257	7,253	10,898	7,316	9,609	520	50,308	72,704	123,012
Copier Supplies	-	-	-	-	-	-	-	-	1,200	1,200
FSS	1,560	20,015	8,975	1,512	1,660	-	-	33,722	-	33,722
Stationary, Copier, Office Supplies	145 65	1,605 230	1,108 126	1,600 300	400 50	1,040 303	-	5,898 1,074	- 25,000	5,898 26,074
Publications, Dues and Fees Office Equipment	180	230	400	-	-	600	-	1,074	25,000	26,074 3,680
Postage	213	2,587	920	990	700	875	-	6,285	2,700	8,985
Printing Expense	80	615	217	300	300	350	-	1,862	300	2,162
Telephone	1,194	4,140	2,543	5,264	4,404	7,167	-	24,712	33,054	57,766
Consultants	924	6,509	2,585	4,777	2,866	2,994	-	20,655	39,000	59,655
Consultant - e-learning Office Rent	1,000 2,425	4,500 20,021	1,000 3,709	1,000 3,058	3,000 3,058	3,250	-	13,750 32,271	-	13,750 32,271
Office Expense	-, 120	-	-	-	-	_	-	-	24,400	24,400
Hardware	-	-	-	-	-	-	-	-	6,250	6,250
Software	- 500	2,805	- 704	1,050	- 677	1,300	-	7,036	42,549 42,600	42,549 49,636
Legal Expense Travel	434	2,603	26	1,030	50	500	-	1,069	15,400	16,469
Employee Appreciation Costs	-	-	-	-	-	-	-	-	7,500	7,500
Vehicle Expense	-	-	-	-	-	-	-	-	3,200	3,200
Contractors Background Checks	-	- 724	-	-	200	110	-	1,034	10,800 150	10,800 1,184
Wellness		-	-	-	-	-	_	1,034	750	750
Other	3,425	12,699	202	1,554	4,223	5,014		27,117	25,200	52,317
Staff Training Total Administrative	1,108 <b>63,626</b>	4,518 <b>479,483</b>	2,867 <b>200,514</b>	4,347 <b>305,381</b>	3,151 <b>193,845</b>	3,816 <b>201,791</b>	10,372 <b>90,669</b>	30,179 1,535,309	61,647 <b>2,297,324</b>	91,826 3,832,633
	-			000,001			55,555		2,201,024	
Asset Management Fee	3,480.00	24,463	4,560	18,000	10,800	11,280	-	72,583	-	72,583
Tenant Services										
Tenant Services Salaries	2,029	11,293	5,086	7,995	6,190	5,734	-	38,327	-	38,327
Relocation Costs	-	1,200	-	-	-	-	-	1,200	-	1,200
Tenant Services Fringe	975	7,117	3,211	5,047	3,908	3,620	-	23,878	-	23,878
Recreation and Contract	-	800	-	200	350	-	-	1,350	-	1,350
Resident Participation Fund	725	8,597	2,081	1,250	2,250	2,375	-	17,278	-	17,278
Tenant Services Other	1,281	3,648	130	1,800	50	300		7,209	-	7,209
Total Tenant Services	5,010	32,655	10,508	16,292	12,748	12,029	-	89,242	-	89,242
Utilities										
Water	10,179	19,300	13,274	12,175	16,739	12,643	-	84,310	5,500	89,810
Electricity	2,307	814	2,900	59,650	5,281	12,703	-	83,655	27,800	111,455
Gas Sewer	20,280	- 77,650	26,636	38,639 25,042	5,842 28,651	1,191 20,859	-	45,672 199,118	-	45,672 199,118
Other Utilities	20,200	-	20,030	-	20,001	-	-	133,110	-	199,110
Garbage	9,042	56,715	22,336	17,868	19,519	20,627	-	146,107	6,700	152,807
Total Utilities	41,808	154,479	65,146	153,374	76,032	68,023	-	558,862	40,000	598,862
Maintenance	25 424	120 200	60 544	75.004	62 207	E7 000		444 224	206.240	700.004
Maintenance Salaries Materials and Other	25,434 4,567	129,299 48,912	62,541 20,000	75,924 21,600	63,297 11,474	57,826 39,751	-	414,321 146,304	286,340 8,400	700,661 154,704
Boilers	-	3,089	-	10,424	11,880	1,626	-	27,019	-	27,019
Elevators		-		6,140	1,428	12,201	-	19,769	1,600	21,369
Fee for Service	12,000	110,183	63,600	40,000	28,500	45,000	-	299,283	-	299,283
Flooring Grounds Maintenance	2,500 100	696 4,740	3,291 5,010	7,045 6,530	1,000 23,015	23,656 10,000	-	38,188 49,395	-	38,188 49,395
Janitorial Service	800	1,645	-	10,820	-	11,600	-	24,865	22,500	47,365

Pest Control	221	156	623	1,500	1,750	10,360	-	14,610	-	14,610
Vacate Expenses	6,000	36,740	6,742	13,135	8,090	11,200	-	81,907	-	81,907
Vehicle and Maintenance Expense	1,262	11,302	3,981	3,447	5,611	4,130	-	29,733	23,000	52,733
Miscellaneous Contract Expenses	4,802	78,852	18,101	22,835	26,245	40,151	-	190,986	25,000	215,986
Maintenance Fringe	16,243	115,844	56,111	58,982	51,099	39,506	-	337,785	204,649	542,434
Maintenance	-	-	-	-	-	-	-	-	10,000	10,000
Yard Maintenance	-	-	-	-	-	-	-	-	9,000	9,000
Tools & Equipment				-	-		-		5,000	5,000
Total Maintenance	73,929	541,458	240,000	278,382	233,389	307,007	-	1,674,165	595,489	2,269,654
Protective Services										
Protective Services Salaries	_	20,751	_	3,600	2,400	4,800	-	31,551	-	31,551
Protective Services Other Contract Costs	-	-	_	-	-, 100	-	-	-	-	-
Protectives Services Fringe	-	20,540	-	533	355	710	-	22,138	-	22,138
Total Protective Services	-	41,291	-	4,133	2,755	5,510	-	53,689	-	53,689
Insurance										
Property Insurance	4,497	24,392	12,588	12,407	8,088	9,342	-	71,314	-	71,314
All Other Insurance	1,239	7,203	4,259	6,566	4,647	4,697	-	28,611	33,196	61,807
Total Insurance	5,736	31,595	16,847	18,973	12,735	14,039	-	99,925	33,196	133,121
General					000	400		4.000		4
Other General Expenses		<u> </u>			900	100	-	1,000	-	1,000
Payments in Lieu of Taxes	5,050	64,411	25,181	34,521	19,709	14,572	-	163,444	-	163,444
Bad Debt - Tenant Rents	-	11,900	-	-	1,200	1,500	-	14,600	-	14,600
Casualty Losses Total General	5,050	76,311	25,181	34,521	21,809	16,172	-	179,044	<u>-</u>	179,044
Interest Expense										
	10,811	49,515	10,114	31,514	25,121	18,882	-	145,957	-	145,957
Total Operating Expenses	209,450	1,431,250	572,870	860,570	589,234	654,733	90,669	4,408,776	2,966,009	7,374,785
Extraordinary Maintenance	1,003	42,435	15,200	12,499	12,500	15,851	_	99,488	-	99,488
•	.,	,	,	,	,	,		,		,
Housing Assistance Payments	-	-	-	-	-	-	-	-	-	-
HAP Portability-In	-	-	-	-	-	-	-	-	-	=
Depreciation	-	-	-	-	-	-	-	-	-	-
Total Expenses	210,453	1,473,685	588,070	873,069	601,734	670,584	90,669	4,508,264	2,966,009	7,474,273
Net Income	(7,700)	(98,178)	(35,235)	(39,188)	(71,613)	(39,464)	1,190,566	899,188	(442,452)	456,736
Other Financing Sources / Uses									44.000	44.000
Proceeds from Borrowing	-	-	-	-	-	-	-	-	44,608	44,608
Repayment of Borrowings	-	-	- 070	-	-	-	-	-	400.047	440.405
Inter Project Cash Transfers -IN	679	680	679	679	681	680	-	4,078	408,347	412,425
Inter Project Cash Transfers -OUT	-	-	-	-	-	-	-	-	(10,503)	(10,503)
Operating Reserve	-	-	-	-	-	_	-	-	-	=
Replacement Reserve	-	-	-	-	-	-	(1 115 500)	(4 44E EGG)	-	(4 44E ECC)
Capital Outlay	679	680	679	679	681	680	(1,115,566) (1,115,566)	(1,115,566)	442,452	(1,115,566) (669,036)
Total Other Financing Sources Excess (Deficiency) of Total Revenue Over (Under)	0/9	000	0/9	619	001	000	(1,115,566)	(1,111,488)	442,432	(960,699)
	(7,021)	(97,498)	(34,556)	(38,509)	(70,932)	(38,784)	75,000	(212,300)	_	(212,300)
Total Expenses	(1,021)	(31,730)	(07,000)	(50,503)	(10,332)	(50,704)	70,000	(212,000)		(212,300)

#### Housing And Community Services Agency of Lane County COCC Summary - 19 BUDGET Budget 10/01/18 - 9/30/19

REVENUE  Management Fees Bookkeeping Fees Asset Management Fee Cap Fund Admin Fee  Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	General Budget  526,200 55,800 78,400  244,000 390,500 359,176  3,000 12,000  1,669,076	10,000 10,000 147,620 15,000 20,000	BOD Budget	750 750 95,794 63,269	Finance Budget	IT Budget	Comm.	FV Admin Budget	FFS Maintenance Budget 532,150 60,700	Cap Admin Budget 137,580	DI Bdlg Budget	FV Bdlg Budget 46,203 46,203	Budgeted FY19 526,200 55,800 78,400 390,500 390,500 359,176 52,150 7,500 3,000 72,700 10,000 67,098 46,203 2,523,557
Management Fees Bookkeeping Fees Asset Management Fee Cap Fund Admin Fee Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Legal Staff Training Travel Dues and Subscriptions Computer Expense	526,200 55,800 78,400 244,000 390,500 359,176 3,000 12,000	10,000 10,000 348,361 147,620	-	750 750 95.794	275,325				532,150 60,700	137,580	67,098	46,203	526,200 55,800 78,400 137,580 244,000 390,500 359,176 532,150 750 3,000 72,700 10,000 67,098 46,203
Bookkeeping Fees Asset Management Fee Cap Fund Admin Fee Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation - Salaries & Fringe Misc Income Misc Income Misc Income Misc Income Myer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Uues and Subscriptions Computer Expense	55,800 78,400 244,000 390,500 359,176 3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325			-	60,700				55,800 78,400 137,580 244,000 390,500 359,176 532,150 750 3,000 72,700 10,000 67,098 46,203
Asset Management Fee Cap Fund Admin Fee Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	78,400 244,000 390,500 359,176 3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700				78,400 137,580 244,000 390,500 359,176 - 532,150 750 3,000 72,700 10,000 67,098 46,203
Cap Fund Admin Fee  Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	244,000 390,500 359,176 3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700				137,580 244,000 390,500 359,176 - 532,150 750 3,000 72,700 10,000 67,098 46,203
Housing Choice Voucher Program Bookkeeping Fee Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	390,500 359,176 3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700				244,000 390,500 359,176 - 532,150 750 3,000 72,700 10,000 67,098 46,203
Housing Choice Voucher Program Management Fee Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	390,500 359,176 3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700	137,580			390,500 359,176 - 532,150 750 3,000 72,700 10,000 67,098 46,203
Admin Allocation - Salaries & Fringe Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income M	3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700	137,580			359,176 
Admin Allocation Maintenance Fee for Service Wellness Grant Interest Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Legal Staff Training Travel Dues and Subscriptions Computer Expense	3,000 12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700	137,580			532,150 750 3,000 72,700 10,000 67,098 46,203
Maintenance Fee for Service Wellness Grant Interest Income Misc Income Misc Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-	60,700	137,580			750 3,000 72,700 10,000 67,098 46,203
Interest Income Misc Income Misc Income Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	12,000	10,000 348,361 147,620 15,000		<b>750</b> 95,794	275,325		-	-		137,580			3,000 72,700 10,000 67,098 46,203
Misc Income Meyer Memorial Di Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	12,000	10,000 348,361 147,620 15,000		95,794	275,325		-	-		137,580			72,700 10,000 67,098 46,203
Meyer Memorial DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Legal Staff Training Travel Dues and Subscriptions Computer Expense		10,000 348,361 147,620 15,000		95,794	275,325		-	-		137,580			10,000 67,098 46,203
DI Front Line Occupancy Charges FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	1,669,076	10,000 348,361 147,620 15,000		95,794	275,325		-	-	592,850	137,580			67,098 46,203
FV Frontline Occupancy Charges Total Revenue  EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	1,669,076	348,361 147,620 15,000		95,794	275,325		-	-	592,850	137,580			46,203
EXPENSES Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense	1,669,076	348,361 147,620 15,000		95,794	275,325		-	-	592,850	137,580	67.098	46,203	2,523,557
Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense		147,620 15,000	4 900			100 205					,		
Administrative Salaries Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense		147,620 15,000	4 800			100 205							
Administrative Employee Benefits Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense		147,620 15,000	4 800				22,334	258,542	46,742	76,641	6,851		1,239,885
Audit Temporary Help BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense		15,000	4 800			44,959	10,155	145,005	7,424	45,639	4,866		625,535
BOD Stipend Legal Staff Training Travel Dues and Subscriptions Computer Expense			4 800		-			4,000	·				4,000
Legal Staff Training Travel Dues and Subscriptions Computer Expense			4 800		1,000			2,000	3,000				6,000
Staff Training Travel Dues and Subscriptions Computer Expense			13,000	10,000		600	2,000	2,000					4,800 42,600
Travel Dues and Subscriptions Computer Expense		20,000	2,500	10,000	5,000	500	2,000	11,100	11,169	800		578	42,600 61,647
Dues and Subscriptions Computer Expense		10,000	2,000	300	400	2,000		11,100	500	000		200	15,400
		20,000	,	1,000	1,000	1,000	1,200	700	100				25,000
		2,522		10,000	8,818	37,118		700	9,676	1,040	2,000	830	72,704
Copier Supplies		100			800	300				0.000			1,200
Vehicle Expense Contractors						8,800		2,000		3,200			3,200 10,800
Hardware						2,000		2,000	2,250				6,250
Software						40,549		1,000	1,000				42,549
Printing Expense					300								300
Emploee Appreciation Costs				7,500									7,500
Wellness Admin Fees				750									750
Telephone		1,951		1,200	2,000	2,040		6,000	7,070	2,900	5,493	4,400	33,054
Tools & Equipment		1,001		1,200	2,000	2,0.0		0,000	1,010	2,000	0,100	1,100	-
Postage			100	100	1,300			1,000		200			2,700
Office Equipment					2,000	500							2,500
Office Expense		1,200	200	1,500	3,100	300		5,000	1,000	2,600	4,500	5,000	24,400
Consultant Advertising				100	100	27,000		2,000	10,000				39,000 200
Background checks				50	100								150
Other		7,000	500	500	10,000	1,000	2,000	1,000	1,200			2,000	25,200
Total Administrative	-	573,754	23,100	202,063	467,841	277,961	37,689	444,047	101,131	133,020	23,710	13,008	2,297,324
Water/Sewer											1,500	4,000	5,500
Electric											17,000	10,800	27,800
Garbage											3,100	3,600	6,700
Total Utilities	-	-	-	-	-	-	-	-		-	21,600	18,400	40,000
Maintananaa Lahar									262,415		6,851	17,074	286,340
Maintenance Labor Maintenance Fringe									193,258		4,867	6,524	204,649
Maintenance									10,000		1,007	0,02 .	10,000
Yard Maintenance									·		4,000	5,000	9,000
Vehicle Expense									23,000				23,000
Tools & Equipment Janitorial									5,000		20,000	2,500	5,000 22,500
Elevator											20,000	1,600	1,600
Materials								3,000				5,400	8,400
Contracts										4,000	8,000	13,000	25,000
Total Maintenance	-	-	-	-		-	-	3,000	493,673	4,000	43,718	51,098	595,489
Insurance	1	812	1,700	500	763			4,961	3,447	1,200	17,684	2,129	33,196
Contracts & Maintenance Agreements	1	012	1,700	500	/03	-		4,901	3,447	1,200	17,004	2,129	33,196
Governmental Agreements	1												-
Total General Expenses	-	812	1,700	500	763	-	-	4,961	3,447	1,200	17,684	2,129	33,196
Total Direct Expenses		574,566	24,800	202,563	468,604	277,961	37,689	452,008	598,251	138,220	106,712	84,635	2,966,009
Total Expenses		574,566	24,800	202,563	468,604	277,961	37,689	452,008	598,251	138,220	106,712	84,635	2,966,009
Net Income (Loss)	1,669,076	(564,566)	(24,800)	(201,813)	(468,604)	(277,961)	(37,689)	(452,008)	(5,401)	(640)	(39,614)	(38,432)	(442,452)
Other Financing Sources / Uses	1												
Proceeds from borrowings	44,608												44,608
Repayments of debt	1												-
Capital Outlay													-
Interproject Excess Cash Transfer OUT - Energy Services for EPC Interproject Excess Cash Transfer OUT - AMPs for EPC	(6,425) (4,078)												(6,425)
Interproject Excess Cash Transfer OUT - AMPs for EPC Interproject Excess Cash Transfer IN: EPC	(4,078)												(4,078)
Interproject Excess Cash Transfer IN: EPC	1												
Interproject Excess Cash Transfer IN: Corporate Contribution	1												-
Interproject Excess Cash Transfer IN	1 .												-
Interproject Excess Cash Transfer IN	408,347												408,347
Total Other Financing Sources	442,452	-	-	-	-	-	-	-	-	-	-	-	442,452
Cash Flow from Operations	2,111,528	(564,566)	(24,800)	(201,813)	(468,604)	(277,961)	(37,689)	(452,008)	(5,401)	(640)	(39,614)	(38,432)	(0)

### PHA Board Resolution

Approving Operating Budget

complete this form, unless it displays a currently valid OMB control number.

### U.S. Department of Housing and Urban Development

Office of Public and Indian Housing -Real Estate Assessment Center (PIH-REAC)

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not collect this information, and you are not required to

OMB No. 2577-0026

(exp. 07/31/2019)

This information is required by Section 6(c)(4) of the U.S. Housing Act of 1937. The information is the operating budget for the low-income public housing program and provides a summary of the proposed/budgeted receipts and expenditures, approval of budgeted receipts and expenditures, and justification of certain specified amounts. HUD reviews the information to determine if the operating plan adopted by the public housing agency (PHA) and the amounts are reasonable, and that the PHA is in compliance with procedures prescribed by HUD. Responses are required to obtain benefits. This information does not lend itself to confidentiality.

PHA Name:	"""PHA Code:	
PHA Fiscal Year Beginning:	Board Resolution Nur	nber:
Acting on behalf of the Board of Commissioners of the above-named PHA as its Chairperson, I make the following certifications and agreement to the Department of Housing and Urban Development (HUD) regarding the Board's approval of (check one or more as applicable):		
approvar of (check one of more as app	meatic).	<u>DATE</u>
Operating Budget approved b	y Board resolution on:	
Operating Budget submitted to HUD, if applicable, on:		
Operating Budget revision approved by Board resolution on:		
Operating Budget revision submitted to HUD, if applicable, on:		
I certify on behalf of the above-named PHA that:		
1. All statutory and regulatory requirements have been met;		
2. The PHA has sufficient operating reserves to meet the working capital needs of its developments;		
3. Proposed budget expenditure are necessary in the efficient and economical operation of the housing for the purpose of serving low-income residents;		
4. The budget indicates a source of funds adequate to cover all proposed expenditures;		
5. The PHA will comply with the wage rate requirement under 24 CFR 968.110(c) and (f); and		
6. The PHA will comply with the requirements for access to records and audits under 24 CFR 968.110(i).		
I hereby certify that all the information stated within, as well as any information provided in the accompaniment herewith, if applicable, is true and accurate.		
<b>Warning:</b> HUD will prosecute false U.S.C. 1001, 1010, 1012.31, U.S.C. 3	claims and statements. Conviction may result 729 and 3802)	in criminal and/or civil penalties. (18
Print Board Chairperson's Name:	Signature:	Date:

Previous editions are obsolete form HUD-52574 (0.4/2013)