



LANE COUNTY RESOURCE REFERRALS

211

Ph: call or text 211 or visit 211.org

Support offerings: general resource database

Catholic Community Services

1464 W 6th Ave, Eugene; Ph: 541-345-3628

Hours: M-F 8am - 4pm; Th 9am - 4pm

1025 G St, Springfield; 541-345-3628

Hours: M-F 8am - 4pm; Th 8am - 3:30pm

Support offerings: on site food pantry, food boxes, clothing closet (Springfield only), energy assistance & rent assistance (when funds are available), family support & connections, birth certificate & Oregon ID services, emergency shelter, cold weather motel, vouchers for emergency support, immigration legal services, resettlement social services

Centro Latino Americano

944 W 5th Ave, Eugene; Ph: 541-687-2667

info@centrolatinoamericano.org

Hours: M-Th: 8:30am - 5pm; F: 8:30am -

12pm Support offerings for Latino families: social services connections, food program, mental health support, substance use disorder programs

Community Sharing Program

1440 Birch St, Cottage Grove; Ph: 541-942-

2176 Hours: M 1:30pm - 6pm ; Tu-F 11am

- 3:30pm Support offerings for South Lane County: food pantry, clothing closet, warming shelter, utility assistance, housing assistance, prescription assistance, propane vouchers, laundry vouchers, shower vouchers, firewood

Cricket Wireless

293 Valley River Center Suite R0004, Eugene

Ph: 541-728-0818,

Hours: M-Sa 10am - 8pm, Sunday 11am -

7pm Support offerings: Phone retailer via Affordable Connectivity Program. Assistance signing up for the ACP, phone and plan - visit <https://www.fcc.gov/acp> for eligibility details

Department of Human Services

2885 Chad Dr, Eugene; Ph: 541-686-7878

2101 W 11th Ave, Eugene; Ph: 541-686-7722

101 30th St, Springfield; Ph: 541-726-3525

Hours: M-F 8am - 5pm

Support offerings: medical via OHP, cash via TANF/TA-DVS/refugee, food via SNAP, childcare via ERDC

Developmental Disability (DD)

Services 2513 Martin Luther King Jr

Blvd, Eugene Ph: 541-682-3695;

Hours: M-F 8am - 5pm

Support Offerings for older adults, high school transition, and children: case management, protective services, foster care, and crisis resolution

Eugene Mission

1542 W 1st Ave, Eugene; Ph: 541-344-3251

Office Hours: M-F 6am - 7pm

Rescue Shelter: 9am check-in

Support Offerings: rescue shelter, self-sufficiency programs, learning center

First Place Family Center (StVdP)

4060 W Amazon Dr, Eugene; Ph: 541-342-7728

Office Hours: M-F 9am-5pm

Support Offerings: front door assessment, internet/phone access, mailing address, clothing, hygiene supplies, OR ID support, free drop-in childcare, showers, laundry, food. FPFC is the gateway to the Night Shelter Annex, First Place Kids, and the Girls Youth House

Food for Lane County

Hours: M-F 9am - 4pm

Food sites: foodforlanecounty.org or call 541-343-2822

Support offerings: free meal services, meal sites, food pantries, produce sites, youth summer meal programs, Senior Grocery, Meals on Wheels



LANE COUNTY RESOURCE REFERRALS

Food for Lane County Dining Room

**Hours: M-Th 12pm – 1:45pm, TO GO
2pm – 2:45pm (except for every other
Wednesday
= TO GO only, 12pm – 2:45pm)**

Helping Hearts Room

**(Reitz/Burkhalter) First Christian
Church, 1166 Oak St, Eugene Ph: 541-
344-1425; Hours: Tu/Th 12pm – 2pm**

Support offerings: clothing, sleeping materials,
outdoor gear, personal hygiene items,
household goods, bus passes

Hope and Safety Alliance

**1577 Pearl St, Suite 200, Eugene
Ph: 541-485-8232, Hours: M-F 9am - 5pm
Crisis Line: 541-485-6513 & 800-281-2800
Crisis webchat at hopesafetyalliance.org**

Support offerings: crisis & support line, safety
planning, emergency shelter, advocacy, support
groups

Hosea Youth Services

834 Monroe St, Eugene

Ph: 541-344-5583

**Hours: M-Th 1pm-6:30pm, F 10am-
2pm**

Support offerings: resource center and safe
place for youth including: food, clothing,
toiletries, showers, laundry facilities, computer
access, charging stations, lockers, pet kennels,
first aid supplies, tool box

Hourglass Community Center

**2443, 71 Centennial Loop, Suite A, Eugene
Ph: 541-505-8426**

Hours: M - F 24hrs, Sa/Su 8am - 12am

Support offerings: referral or walk-in, short-term
mental health crisis and stabilization

Lane County Legal Aid

**101 E Broadway, Eugene; Ph: 541-485-1017
& 1-844-595-8330**

Hours: M-F 9am-5pm

Support Offerings legal aid: housing, benefits,
family law, domestic violence, and other legal
needs

Love for Lane County

**info@loveforlanecounty.org; Ph: 541-653-
8537** Support Offerings: gap services on case
by case basis-- transportation, light yard work,
prayer requests, household products, furniture,
hygiene products, referral services

Salvation Army Eugene Corps

640 W 7th Ave, Eugene; Ph: 541-343-3328
Support offerings: food pantries

Senior & Disability Services

**1015 Willamette St, Eugene; Ph: 541-682-4038
Hours: M-F 8am – 5:00pm**

Support Offerings: adult foster care, caregiving,
chronic condition management workshops,
Aging and Disability Resource Connection of
Oregon, Medicaid/Medicare services including
Long Term Care Services & Senior Health
Insurance Benefits Assistance, Oregon Money
Management Program, Relatives as Parentings
Program (RAPP), independent living via Senior
Connections and Oregon Project Independence,
access to food programs

ShelterCare

**499 W 4th Ave, Eugene; Ph: 541-686-1262
Hours: 8:30am – 4:30pm**

Support offerings: housing and behavioral
health services



LANE COUNTY RESOURCE REFERRALS

Siuslaw Outreach Services

1576 W 12th, Florence; Ph: 541-997-2816

Hours: M-Th 10am – 3:30pm, F 9am – 3:30pm

24hr DV Crisis Line: 541-997-4444

Support offerings: emergency shelter, rent assistance, homeless prevention, housing services, utility assistance, prescription assistance, self-sufficiency support & education, shower/laundry vouchers, Special Veteran Voucher Program, domestic violence & sexual assault advocacy

Sponsors Inc.

338 Hwy 99 North, Eugene; Ph: 541-485-8341

Hours: M-F 8am – 5pm

Support offerings: reentry support, transitional housing, Permanent Supportive Housing, mentorship program, employment services, benefits & education navigation, workshops, computer lab, financial assistance, Sponsor's Warehouse (clothes, home goods, furniture), bus passes, bike shop

St. Vincent de Paul of Lane County

2890 Chad Dr, Eugene; Ph: 541-687-5820

Support Offerings: front door assessments, emergency shelters & warming center, affordable & supportive housing programs, self-sufficiency programs, propane vouchers, rent assistance, bus tokens, clothing, household products, furniture

Veterans Services of Lane

County 151 W 7th Ave, Suite 460,

Eugene

Ph: 541-682-4191; Hours: M-F 8am – 5pm

Support offerings: filing disability claims, obtaining military records, applying for VA health care & education benefits, applying for Surviving Spouse Benefits

White Bird 24-Hour Crisis Line:

541-687-4000 or 800-422-7558

White Bird Chrysalis Behavioral Health Outpatient Center

350 E 11th, Eugene; Ph: 541-683-1641 or 800-422-7558

Hours: call for scheduling

Support offerings: outpatient program, group support, drug education, counseling, peer support, acupuncture, yoga, tai chi, parenting group, women's only group, opiate primary group, medical reviews, drug screening & aftercare

White Bird Clinic

341 E 12th Ave, Eugene; Ph: 541-342-4357

Hours: Every day 9:30am – 4:30pm, except Wednesday 9:30am – 3:30pm

Support offerings: phone calls, phone charging, mail & address services, Vision program voucher, First Aid, snacks & water when available, clothes & supplies when available

White Bird Dental Clinic

1415 Pearl St, Eugene; Ph: 541-344-8302

Hours: call for scheduling

Walk in hours: M/W 7:30am – 5pm

Support offerings: low-cost/sliding scale dental care, emergency, preventative, restorative

White Bird Medical Clinic

1400 Mill St, Eugene; Ph: 541-484-4800

Hours: call for scheduling

Support offerings: low-cost medical care, covid vaccinations & boosters, primary care, preventative exams, injury treatment, minor procedures

White Bird Navigation Empowerment Services

Team (NEST)

323 E 12th, Eugene; Ph: 541-342-1295

Hours: Tu-Th 9:30am – 12:30pm, 2pm –

4pm Support offerings: phone access, EBT card replacement, direct express cards, ID & birth certificate assistance, rental & security deposit assistance, navigating housing lists, OHP, addiction service referrals