



LANE COUNTY RESOURCE REFERRALS

211

Ph: call or text 211 or visit 211.org

Support offerings: general resource database

Catholic Community Services

1464 W 6th Ave, Eugene; Ph: 541-345-3628

Hours: M-F 8am - 4pm; Th 9am - 4pm

1025 G St, Springfield; 541-345-3628

Hours: M-F 8am - 4pm; Th 8am - 3:30pm

Support offerings: on site food pantry, food boxes, clothing closet, energy assistance & rent assistance (when funds are available), family support & connections, birth certificate & Oregon ID services, cold weather motel, vouchers for emergency support

Centro Latino Americano

944 W 5th Ave, Eugene; Ph: 541-687-2667

info@centrolatinoamericano.org

Hours: M-Th: 8:30am - 5pm; F: 8:30am - 12pm

Support offerings for Latino families: social services connections, food program, mental health support, substance use disorder programs

Community Sharing Program

1440 Birch St, Cottage Grove; Ph: 541-942-2176

Hours: M 1:30pm - 6pm ; Tu-F 11am - 3:30pm

Support offerings for South Lane County: food pantry, clothing closet, warming shelter, utility assistance, housing assistance, prescription assistance, propane vouchers, laundry vouchers, shower vouchers, firewood

Cricket Wireless

293 Valley River Center Suite R0004, Eugene

Ph: 541-728-0818,

Hours: M-Sa 10am - 8pm, Sunday 11am - 7pm

Support offerings: Phone retailer via Affordable Connectivity Program. Assistance signing up for the ACP, phone and plan in-hand if qualify - visit <https://www.fcc.gov/acp> for eligibility details

Department of Human Services

2885 Chad Dr, Eugene; Ph: 541-686-7878

2101 W 11th Ave, Eugene; Ph: 541-686-7722

101 30th St, Springfield; Ph: 541-726-3525

Hours: M-F 8am - 5pm

Support offerings: medical via OHP, cash via TANF/TA-DVS/refugee, food via SNAP, childcare via ERDC

Developmental Disability (DD) Services

2513 Martin Luther King Jr Blvd, Eugene

Ph: 541-682-3695; Hours: M-F 8am - 5pm

Support Offerings for older adults, high school transition, and children: case management, protective services, foster care, and crisis resolution

Eugene Mission

1542 W 1st Ave, Eugene; Ph: 541-344-3251

Office Hours: M-F 6am - 7pm

Rescue Shelter: 9am check-in

Support Offerings: rescue shelter, self-sufficiency programs, learning center

First Place Family Center (StVdP)

4060 W Amazon Dr, Eugene; Ph: 541-342-7728

Office Hours: M-F 9am-5pm

Support Offerings: front door assessment, internet/phone access, mailing address, clothing, hygiene supplies, OR ID support, free drop-in childcare, showers, laundry, food. FPFC is the gateway to the Night Shelter Annex, First Place Kids, and the Girls Youth House

Food for Lane County

Hours: M-F 9am - 4pm

Food sites: foodforlanecounty.org or call 541-343-2822

Support offerings: free meal services, meal sites, food pantries, produce sites, youth summer meal programs, Senior Grocery, Meals on Wheels



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Food for Lane County Dining Room
Hours: M-Th 12pm – 1:45pm, TO GO 2pm – 2:45pm (except for every other Wednesday = TO GO only, 12pm – 2:45pm)

Free Store
440 Maxwell Rd, Eugene
Trinity Methodist Church; Ph: 541-556-2773
Support offerings: “shop” basic necessities
FISH Food Pantry; Ph: 541-689-9750
Support offerings: emergency food boxes, propane, prescription support

Helping Hearts Room (Reitz/Burkhalter)
First Christian Church, 1166 Oak St, Eugene
Ph: 541-344-1425; Hours: Tu/Th 12pm – 2pm
Support offerings: clothing, sleeping materials, outdoor gear, personal hygiene items, household goods, bus passes

Hope and Safety Alliance
1577 Pearl St, Suite 200, Eugene
Ph: 541-485-8232, Hours: M-F 9am - 5pm
Crisis Line: 541-485-6513 & 800-281-2800
Crisis webchat at hopesafetyalliance.org
Support offerings: crisis & support line, safety planning, emergency shelter, advocacy, support groups

Hosea Youth Services
834 Monroe St, Eugene
Ph: 541-344-5583,
Hours: M-Th 1pm - 6:30p,, F 10am - 2pm
Support offerings: resource center and safe place for youth including: food, clothing, toiletries, showers, laundry facilities, computer access, charging stations, lockers, pet kennels, first aid supplies, tool box

Hourglass Community Center
2443, 71 Centennial Loop, Suite A, Eugene
Ph: 541-505-8426
Hours: M - F 24hrs, Sa/Su 8am - 12am
Support offerings: referral or walk-in, short-term mental health crisis and stabilization

Lane County Legal Aid
101 E Broadway, Eugene; Ph: 541-485-1017 & 1-844-595-8330
Hours: M-F 9am-5pm
Support Offerings legal aid: housing, benefits, family law, domestic violence, and other legal needs

Love for Lane County
info@loveforlanecounty.org; Ph: 541-653-8537
Support Offerings: gap services on case by case basis-- transportation, light yard work, prayer requests, household products, furniture, hygiene products, referral services

Salvation Army Eugene Corps
640 W 7th Ave, Eugene; Ph: 541-343-3328
Support offerings: food pantries

Senior & Disability Services
1015 Willamette St, Eugene; Ph: 541-682-4038
Hours: M-F 8am – 5:00pm
Support Offerings: adult foster care, caregiving, chronic condition management workshops, Aging and Disability Resource Connection of Oregon, Medicaid/Medicare services including Long Term Care Services & Senior Health Insurance Benefits Assistance, Oregon Money Management Program, Relatives as Parentings Program (RAPP), independent living via Senior Connections and Oregon Project Independence, access to food programs

ShelterCare
499 W 4th Ave, Eugene; Ph: 541-686-1262
Hours: 8:30am – 4:30pm
Support offerings: housing and behavioral health services



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Siuslaw Outreach Services

1576 W 12th, Florence; Ph: 541-997-2816
Hours: M-Th 10am – 3:30pm, F 9am – 3:30pm
24hr DV Crisis Line: 541-997-4444

Support offerings: emergency shelter, rent assistance, homeless prevention, housing services, utility assistance, prescription assistance, self-sufficiency support & education, shower/laundry vouchers, Special Veteran Voucher Program, domestic violence & sexual assault advocacy

Sponsors Inc.

338 Hwy 99 North, Eugene; Ph: 541-485-8341
Hours: M-F 8am – 5pm

Support offerings: reentry support, transitional housing, Permanent Supportive Housing, mentorship program, employment services, benefits & education navigation, workshops, computer lab, financial assistance, Sponsor's Warehouse (clothes, home goods, furniture), bus passes, bike shop

St. Vincent de Paul of Lane County

2890 Chad Dr, Eugene; Ph: 541-687-5820

Support Offerings: front door assessments, emergency shelters & warming center, affordable & supportive housing programs, self-sufficiency programs, propane vouchers, rent assistance, bus tokens, clothing, household products, furniture

Veterans Services of Lane County

151 W 7th Ave, Suite 460, Eugene
Ph: 541-682-4191; Hours: M-F 8am – 5pm

Support offerings: filing disability claims, obtaining military records, applying for VA health care & education benefits, applying for Surviving Spouse Benefits

White Bird 24-Hour Crisis Line:
541-687-4000 or 800-422-7558

White Bird Chrysalis Behavioral Health Outpatient Center

350 E 11th, Eugene; Ph: 541-683-1641
or 800-422-7558

Hours: call for scheduling

Support offerings: outpatient program, group support, drug education, counseling, peer support, acupuncture, yoga, tai chi, parenting group, women's only group, opiate primary group, medical reviews, drug screening & aftercare

White Bird Clinic

341 E 12th Ave, Eugene; Ph: 541-342-4357
Hours: Every day 9:30am – 4:30pm, except
Wednesday 9:30am – 3:30pm

Support offerings: phone calls, phone charging, mail & address services, Vision program voucher, First Aid, snacks & water when available, clothes & supplies when available

White Bird Dental Clinic

1415 Pearl St, Eugene; Ph: 541-344-8302

Hours: call for scheduling

Walk in hours: M/W 7:30am – 5pm

Support offerings: low-cost/sliding scale dental care, emergency, preventative, restorative

White Bird Medical Clinic

1400 Mill St, Eugene; Ph: 541-484-4800

Hours: call for scheduling

Support offerings: low-cost medical care, covid vaccinations & boosters, primary care, preventative exams, injury treatment, minor procedures

White Bird Navigation Empowerment Services Team (NEST)

323 E 12th, Eugene; Ph: 541-342-1295

Hours: Tu-Th 9:30am – 12:30pm, 2pm – 4pm

Support offerings: phone access, EBT card replacement, direct express cards, ID & birth certificate assistance, rental & security deposit assistance, navigating housing lists, OHP, addiction service referrals