

AUGUST RESIDENT UPDATE



Homes for Good Resident COVID-19 Updates

Homes for Good **offices remain closed**, however staff continue to be available if you need assistance with anything during this time. All staff can be reached by calling our main office at (541) 682-3755 or your site teams direct lines. Paperwork for any Homes for Good program can be sent to paperwork@homesforgood.org. Please call in Work Orders to (541) 682-4010.

Homes for Good has sent out a **resident survey** to assess our current services and needs of our residents. Residents can complete this either through the paper copy sent via mail or through the online link at <https://www.surveymonkey.com/r/HFGResidents>.

Oregon recently issued updated COVID-19 guidance including **requiring face coverings** anytime 6 feet distance cannot be maintained **indoors and outdoors**. Indoor gatherings are limited to 10 people. Local school districts have communicated that they start the school year with **on-line learning** and hope to transition to in person classes as Lane County cases stabilize.

Free laundry will continue at all Homes for Good laundry areas through October 4, 2020. Please be respectful of your neighbors and remove your belongings as soon as they are complete so others can use the machines. Please remember to clean out machines when you are done.

Resident Services is still working to make sure residents have access to needed resources including food, hygiene supplies, masks, and more. If you need help connecting to community resources or need help access basic resources such as food or masks (for adults or children), feel free to call Resident Services at (541) 682-2580.

There are also still **rent and utility assistance funds available** through Lane County provided by the CARES Act. Learn more about Rent Assistance at (541) 682-1380 or LIHEAP Utility Assistance at (541) 682-3378. If you do not currently receive a subsidy from Homes for Good, you also may qualify for additional assistance through our Resident Services team at (541) 682-2580.

On August 31st, Kate Brown extended the Foreclosure Moratorium, not the Eviction Moratorium as previously stated. As of August 31st, Kate Brown extended the Oregon Foreclosure Moratorium to December 31st, 2020. The Eviction Moratorium for Renters will still expire September 31st, 2020. Residents will have through March 31, 2021 to pay off any outstanding balances that have accrued during this emergency. To **set up a payment plan**, contact Amber at (541) 682-2534.

We hope this update finds you well and don't hesitate to reach out if you need anything!

Homes for Good Team

Homes. People. Partnerships. Good.

ANNUAL PLAN CHANGE OVERVIEW



Every year, Homes for Good reviews and proposes changes to our policies listed in our Admissions and Continued Occupancy Plan (ACOP) and our Administrative Plan. Are you interested in providing feedback? We're planning these changes effective October 1, 2020.

For a complete list of changes with the old policy and the new policy side-by-side for both programs, please see the FY21 Annual Plan for Public Comment on our website at <https://www.homesforgood.org/about/plans-reports-and-policies> or contact us and we will send you a copy. To provide a comment on this plan, please call (541) 682-2580 and leave a message.

Public Housing

What our pet policy allows

Two pet cats are now allowed

Pets are not allowed off leash outside

How many bedrooms a family is offered

No one will have to move based on this change, but transfers will use the new rule.

The proposed new rule is:

The head of household, including the spouse or co-head, will be allocated one bedroom.

All other household members will be based on two (2) persons per bedroom, without regard to gender or age.

Live-in aides will be allocated a separate bedroom. Family members of a live-in aide will not be considered when determining family unit size.

How long guests are allowed to stay

The proposed new rule is:

A resident family must notify the PHA when overnight guests will be staying in the unit for more than 3 days. A guest can remain in the unit no longer than 14 consecutive days or a total of 30 cumulative calendar days during any 12 month period.

Section 8 (HCV)

How the waiting list is served

Some local preferences on the HCV waiting list will have higher priority than others. The ranking will be on our website.

How your income is counted

ABLE accounts (specific savings accounts for people who receive SSI or SSID) will be considered excluded income

Homes for Good will use the Income Verification Tool (IVT) to check families reported sources of income

How your data is shared

Oregon Housing and Community Services may request information on a participant's tenancy for landlords who use the landlord guarantee program

Every 3 months, Homes for Good will give Oregon Health Authority a list of addresses receiving subsidy to compare if anyone has reported elevated levels of lead in their system. This is important for the safety of children