

# RESIDENT UPDATE



## Homes for Good Updates:

- We are so excited to announce our move and are hoping everyone received our notification earlier this week of the change of address. Remember to update this address for your June rent payments, and we will be routing the mail from our Eugene and Springfield offices so nothing will get lost. We can't wait to welcome you all to our new space at 100 W. 13th Ave as soon as things open back up. It was designed with you in mind!
- Staff are continuing to call residents to check in and see if we can be of help in any way. If you haven't heard from us, this is a friendly reminder to update your contact information with staff so we know how to best reach you. Please reach out to staff if you need anything or have questions.
- Resident Services is working hard to make sure residents have access to needed resources including food, hygiene supplies, masks and more. If you are needing help connecting to community resources, feel free to call Resident Services at (541) 682-2580.
- Just another reminder to contact your Housing Specialist if your income has changed, and contact Amber if you need assistance setting up a payment plan if you are unable to pay your rent. All staff can be reached by calling our front desk at (541) 682-3755.
- We understand the challenges of having the smoking areas closed, however we do want to remind residents that smoking on the property is only allowed if you are more than 25 feet from the building. Smoking in your unit or on your balcony is still considered lease violations.

## COVID-19 Important Updates:

- The Governor's order to **Stay Home. Save Lives** is still in effect and Governor Brown has extended the state of emergency through July. Lane County has developed a plan for reopening, which may include easing of social distancing in the coming weeks.
- The Economic Impact Payments (stimulus checks) have begun to arrive in people's bank accounts as much needed relief. Remember, this does not need to be reported to Homes for Good as it is not considered income. If you have not received yours, you can track your payment or complete a non-filer form on the IRS website at: <https://www.irs.gov/coronavirus/economic-impact-payments>
- The CDC is now recommending that everyone should wear a face covering (scarf or hand made mask) when in public to reduce the spread of the virus by people with no symptoms. Some local stores and services such as LTD are now requiring masks.
- These are stressful times and we just want to remind you to take care of yourself, connect with your neighbors and reach out for help if you need it. See attached resources for more information.

Homes for Good Team

**Homes. People. Partnerships. Good.**

# RESOURCES FOR YOU



**Lane County Non-Emergency  
COVID-19 Call Center**

**8:00 a.m. - 5:00 p.m.  
Monday - Saturday**

**CALL US: 541-682-1380**  
Se habla Español



## Has your monthly income changed? Need health care?



You may qualify for free Oregon Health Plan coverage. Apply today at [one.oregon.gov](https://one.oregon.gov) & find out.

OHP covers testing and hospital stays. Learn more about benefits at [ohp.oregon.gov](https://ohp.oregon.gov)



## Get care without leaving home



### Oregon Health Plan members:

You can have appointments and get care without leaving your home. Get care for medical, mental health, addictions treatment and dental, too.



You may be able to use video chat, texting, email, phone calls, or an online portal. It's free. Talk to your doctor or provider about what will work for you. Ask for an interpreter if you need one.



Need to refill a prescription? Ask your pharmacy if you can get yours by mail. You can also ask your CCO plan for help.

Learn more at [ohp.oregon.gov](https://ohp.oregon.gov) or call 211



**You are not alone**



**Addiction Treatment**

Serenity Lane 541-687-1110

Willamette Family 541-762-4300

Centro Latino  
Americano 541-687-2667



## Mental Health Moment STAY HEALTHY



**Eat healthy foods**



**Move more**

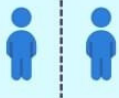


**Limit your access  
to bad news**



**Connect with friends  
and family via email,  
text, video, and phone**

## Protecting your health at the grocery store



Stay at least 6 feet away from others while shopping and in lines.



Disinfect the shopping cart, use disinfecting wipes if available.



Cover your mouth and nose with a cloth face covering when you have to go out and don't touch your face.



If possible, use touchless payment. If you must handle money, a card, or use a keypad, use hand sanitizer.



Go during hours when fewer people are shopping. If you're at higher risk, shop at stores with special hours for people who have underlying conditions.



Use hand sanitizer when you leave the store. Wash your hands for at least 20 seconds with regular soap and water when you get home.

For more information visit [healthoregon.org/coronavirus](https://healthoregon.org/coronavirus) or call 211



**If you are in need of assistance accessing food or other resources, please contact Resident Services at (541) 682-2580**

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